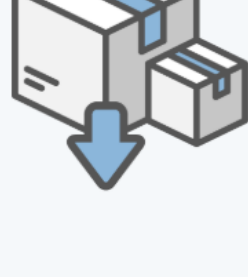


DKBMC Support Package 설치 과정

DKBMC Support Package Install Guide

1. 설치하기 버튼을 눌러 URL로 접속



Support Package 설치를 통해
다양한 서비스를 경험해보세요

[설치하기](#)[설치 가이드](#)

2. Install for Admins Only 로 선택 후 동의 체크 하고 Install 버튼 클릭



Install DKBMC Support App

By 공통 Support(Case) 개발 ORG

☒ Install for Admins Only☐ Install for All Users☐ Install for Specific Profiles...

You're installing a Non-Salesforce Application that is not authorized for distribution as part of Salesforce's AppExchange Partner Program.

☒ I acknowledge that I'm installing a Non-Salesforce Application that is not authorized for distribution as part of Salesforce's AppExchange Partner Program.

[Install](#)[Cancel](#)

App Name

DKBMC Support App

Publisher

공통 Support(Case) 개발 ORG

Version Name

Summer 2019

Version Number

1.0 (Beta 15)

Description

Replay_Final_Email MetaData 추가

Additional Details

[View Components](#)

3. Approve Third-Party Access 체크 후 Continue 클릭



Install DKBMC Support App

By 공통 Support(Case) 개발 ORG

☒ Install for Admins Only☐ Install for All Users☐ Install for Specific Profiles...

You're installing a Non-Salesforce Application that is not authorized for distribution as part of Salesforce's AppExchange Partner Program.

☒ I acknowledge that I'm installing a Non-Salesforce Application that is not authorized for distribution as part of Salesforce's AppExchange Partner Program.

[Install](#)[Cancel](#)

App Name

DKBMC Support App

Publisher

공통 Support(Case) 개발 ORG

Version Name

Summer 2019

Version Number

1.0 (Beta 15)

Description

Replay_Final_Email MetaData 추가

Additional Details

[View Components](#)

Approve Third-Party Access

This package may send or receive data from third-party websites. Make sure you trust these websites. What if you are unsure?

Website	SSL Encrypted
support-dkbmc.cs5.force.com	<input checked="" type="checkbox"/>
wh.jandi.com	<input checked="" type="checkbox"/>



Yes, grant access to these third-party web sites

[Continue](#)[Cancel](#)

4. Install 진행



Install DKBMC Support App

By 공통 Support(Case) 개발 ORG



Installing and granting access to admins Only...

App Name

DKBMC Support App

Publisher

공통 Support(Case) 개발 ORG

Version Name

Summer 2019

Version Number

1.0 (Beta 15)

Description

Replay_Final_Email MetaData 추가

Additional Details

[View Components](#)

5. Install 완료 후 Done 클릭



Install DKBMC Support App

By 공통 Support(Case) 개발 ORG



This app is taking a long time to install.

You will receive an email after the installation has completed.

[Done](#)

App Name

DKBMC Support App

Publisher

공통 Support(Case) 개발 ORG

Version Name

Summer 2019

Version Number

1.0 (Beta 15)

Description

Replay_Final_Email MetaData 추가

6. App Launcher

**Support**

고객지원앱



7. 고객 설정

- App Manager -> Support Connected App
-> Manage -> IP Relaxation을 Relax IP restrictions로 변경
- Path Settings 들어가서 비활성화 되어있을 경우 Enable 버튼을 눌러 활성화 시키기