

## **What is Swills?**

Swills is our application designed to specifically enhance gameplay and overall computer performance, providing smoother and more responsive gaming sessions.

## **How does Swills work?**

Swills works through improving the 3 key performance metrics on PCs: FPS, latency / input lag as well as network connection stability.

Swills uses optimizations such as Windows settings, thousands of self-developed regedit, overclocking / undervolting, removal of bloatware and unnecessary programs, clean installation of custom drivers along with game settings, optimization of launchers on top of specific .txt files and launch arguments.

The optimizations in Swills all work together to boost FPS, lower latency and improve your network connection.

## **How Long Does Swills Take?**

Purchase, Download and Use. It's that simple!

The app is very straightforward with plenty of icons and descriptions to direct you. We've also got a tutorial as well as active support in tickets in case you need extra assistance.

## **Is There Customer Support For Swills?**

Of course, we've got mods and support staff active on our Discord 24/7.

If you want to also reach out via email, feel free to contact us at [contact@swills.gg](mailto:contact@swills.gg)

## **What is Swift?**

Swills Swift is an optional add-on to the app. It includes exclusive tweaks and support from a professional to ensure you get maximum performance out of the app and the extra stuff too.

You can add it at checkout.

## **What is ExitLag?**

ExitLag is a network optimization tool for gamers that aims to reduce lag, stabilize connections, and lower ping in online games.

You can now purchase ExitLag through Swills at a discounted rate and also receive the best settings for a variety of games, servers and locations.

<https://swills.gg/exitlag>

## **How do I get the Swills Customer / Premium / Standard / Swift Discord role / rank?**

Open a ticket and post your Before / After screenshots as shown in the tutorial to claim your customer role.

## **Does Swills Work On Every Game?**

Swills works for all games on Windows 10, 11 Computers. Yes, even that one game you are thinking of.

## **Does Swills Work On Every Computer?**

Swills works on:

Any Windows 10/11 Computer

Both Laptops and Desktops

NVIDIA, AMD, Intel GPUs and even Integrated Graphics!

## **Does Swills Improve Performance On Video Editing Software / Creative Programs / Photoshop / 3D?**

Swills improves performance system-wide and works for all games and applications.

Swills improves performance for editing software. Swills will help reduce export and render times as well as give you better performance during playback!

## **Does Swills Work For My Mouse And Keyboard?**

Swills reduces input lag for all mice and keyboards ensuring the smoothest gaming experience possible!

## **Can I Use Swills On Multiple PCs / my laptop / swap to another PC / 2 PCs Computers Or Only One?**

One Swills purchase works for one computer. However, we offer existing customers a \*\*50% \*\*discounts on their further purchases as well as additional tweaks!

## **If I Reset My PC / Wipe, Reinstall Windows, Can I still use Swills?**

Yes, you can use Swills even after you reset your PC.

## **I have a XXX GPU, XXX CPU, XXX RAM, what FPS / ping / performance do you think I'll get? How much will I have with Swills?**

Based on our reviews from over 1000+ customers in the Customer Reviews channel, our optimizations are set to provide 2x FPS or even more with drastic reductions in latency and ping. You can also expect to see a lot faster boot times for your games and system alike!

## **Which One Should I Get, Should I get Standard or Premium, Should I get Swift, ExitLag?**

We've created two tiers as well as many add-ons to cater to every gamer's needs. From a compact, versatile application to an all-inclusive, personalized package, we've got you covered.

Both Standard and Premium are great options to choose from. However, Premium contains twice the number of optimizations yet only costs fractionally more. Premium is the best price-to-performance option.

Add-ons such as Swift and ExitLag are also affordable yet greatly beneficial. Swift will guarantee perfect setup and further performance gains beyond the app whilst ExitLag will significantly reduce your ping.

## **Swills made me lose XXX, Swills broke this, how can I revert / undo Swills?**

Please open a ticket so our staff can assist you personally with the issue you are facing.

Swills has a variety of reverts and backups to resolve all issues so open a ticket to receive guidance.

## **Is Swills A Virus, Cryptominer Or Malware?**

Swills is safe to use, contains no viruses or malicious programs and is only distributed by our company.

## **Does Swills Break Windows Features?**

Swills does not break Windows' functionality.

Swills works by debloating Windows, modifying settings and adjusting the registry to maximize performance.

## **Will Swills 'Fry', 'Brick' Or 'Destroy' My Computer?**

Swills will not cause any harm to your system. All optimizations have been extensively benchmarked and tested to be fool-proof.

If in doubt, Swills automatically creates a Restore Point to backup your system as a precaution.

All modern GPUs are BIOS locked to the point where you can't apply settings to them that can cause damage, meaning All Overclocking Features Are Safe.

## **Will Swills Make My Games Look Bad Or Ugly?**

Don't worry, Swills won't mess up your graphics settings or downgrade your resolution. Our tweaks enhance both Windows settings and hidden game options to boost performance. Expect your games to look more vibrant and run smoother!

## If I Have Any Issues with Swills, What Should I Do?

The App Guide should have addressed the majority of your concerns but if you have unique concerns, please feel free to open a ticket in our Discord to talk 1-on-1 with our staff to resolve your issue.

Feel free to ping staff if urgent.

Otherwise, the majority of our optimizations have revert you can do to undo all settings applied as well as a guaranteed Restore Point backup can be used if preferred.

## Why Choose Swills Over Other Optimizers / Hone / EXM / AtlasOS / Or Free Utilities?

**Custom Optimizations:** Using custom scripts and settings developed through extensive benchmarking, Swills features thousands of optimizations designed to reduce latency and enhance FPS.

**Unique Overclocking Features:** Swills is the first application to introduce overclocking, offering a selection of presets that significantly boost frame rates and reduce latency.

**Advanced Game Settings:** Unlike most free utilities that merely replicate each other's code, Swills stands out by fine-tuning graphical and launcher settings, as well as unlocking hidden options for various popular games to ensure peak performance.

## Why Should I Optimize My PC When I Can Just Upgrade?

Optimizing your computer is always a better option than upgrading your computer, here's why:

**Price** Optimizations cost a fraction of the price of a PC upgrade. While our Standard package only costs €18.99 , upgrading to a mid-range CPU costs €160 and crucially, upgrading to a mid-range GPU costs upwards of €500.

**Performance** Based on our reviews, our optimizations are set to provide 2x FPS or more with drastic reductions in latency and ping. Finding available computer parts that can guarantee similar performance gains is not only an expensive but also a difficult task.

**Lower Latency, Ping and Faster Boot Times** Upgrading your computer parts will not reduce the latency that is derived from poorly configured Windows settings, drivers or an unoptimized system. Neither will your ping and connection improve from upgrading physical components in your system.

With Swills, latency will be eliminated, ping will improve and you can expect to see a lot faster boot times for your games and system alike!

## **Why Do I Need More FPS When I Already Hit My Monitor's Refresh Rate / Monitor Hz / 144 hz / 165 hz / 240 hz?**

Higher FPS is always a competitive advantage even if it is over your monitor refresh rate.

Higher FPS results in lower latency and input delay, allowing you to have swifter reactions which is always beneficial.

On top of this, our optimizations ensure that latency will be eliminated, ping will improve and that you will see a lot faster boot times for your games and system alike!

## **Which One Should I Get, Should I get Standard or Premium, Should I get Swift, ExitLag?**

We've created two tiers as well as many add-ons to cater to every gamer's needs. From a compact, versatile application to an all-inclusive, personalized package, we've got you covered.

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Add-ons such as Swift and ExitLag are also affordable yet greatly beneficial. Swift will guarantee perfect setup and further performance gains beyond the app whilst ExitLag will significantly reduce your ping.

## **Is Swills a Subscription / Membership Or A One-Time / Lifetime / Forever Payment?**

Swills is a one-time payment for lifetime.

## **Can I Use Swills On Multiple PCs / my laptop / swap to another PC / share Swills / 2 PCs Computers Or Only One?**

One Swills purchase works for one computer. However, we offer existing customers 50% discounts on their further purchases as well as additional tweaks!

## **Where can I buy / purchase Swills?**

You can purchase Swills on our [website](#), don't forget to add code XXX for an additional 15% discount at checkout!

## **Can I use Card / PayPal / Crypto / UPI / PaySafeCard / Giftcard / Code / XXX to purchase / buy Swills?**

We accept Card, Apple Pay, Google Pay, PayPal, amongst a variety of payment methods on our site directly.

If you want to purchase Swills using UPI, PaySafeCard, Crypto or any other form of payment that is not natively supported on our website please open a ticket in our Discord.

## **I want to receive a refund, I want a refund**

Our priority is your satisfaction using the Swills App. Please open a ticket to resolve any and all issues related to Swills.

Our refund policy is outlined at <https://swills.gg/refund>

A Change of Mind and / or Lack Of Performance Improvement are both non-refundable situations.

## **What Currency Can I Buy Swills With?**

Our site displays prices in Euros, however, we accept all currencies. The prices will be automatically converted to your currency during checkout.

## **Is Swills Free?**

Swills is not free. You can purchase Swills [here](#).

## **I don't have money, I cant buy Swills, is it free, giveaway?**

I don't think you are poor. You are probably the following person:

Male teenager (13-18) with no online money at this age which is completely normal. If you ask your parents, they might let you purchase through their funds.

Many people from India, Pakistan and Bangladesh purchased, it is easily possible from poorer nations too.

## **I bought / purchased / paid for Swills but I can't login / don't have access / it does not work / new device detected / white screen / it does not open?**

Please open a ticket and our staff will resolve your issue. Please be patient and respectful, our priority is your utmost satisfaction.

## **Where can I find the app guide / setup tutorial?**

You will be able to find the app guide on the main home page of the Swills App in the bottom right.

## **This does not work, this went wrong, I have a problem, broken**

Please remain patient and wait for higherups to resolve your issue. Make sure that you have been following the App Guide as a variety of issues are addressed in there.

## **White Screen, Oops Something Went Wrong, Optimizations/Application not Loading Response**

This is an issue on your end. Something is interfering with Swills' ability to function properly.

Make sure to do the following:

1. Disable any 3rd party anti-virus
2. Disable VPN
3. Run Windows Update make sure your Windows is fully up to date
4. Try installing this <https://one.one.one.one>

5. Delete ` %appdata%\swills-app`
6. If these do not work a PC reset is a guaranteed fix, however you likely installed some program which is interfering with it.

After you have tried all these and relaunched the app (apart from 6.) let me know and I will see if anything has changed on our end.

## **Application for mod / other position:**

Please tell us what past Discord staff experience you have, why we should choose you over other candidates and what skills you bring to the table.