



# SOUFIANE DAKIR

## IT Career Coach

### PROFIL

IT career coach specializing in IT career transformations. Notable successes in effectively placing graduates, maximizing satisfaction for learners and candidates. Builder of strategic partnerships to enhance professional opportunities. Provides personalized coaching to guide IT professionals towards success in an ever-evolving industry.

### CONTACT

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### SKILLS & TOOLS

**Programming:** HTML, CSS, JS, Java, Python...

**Database:** SQL Server, MySQL, Oracle...

**System:** Windows Server, Linux, Cisco...

**Network:** Cisco Networking, Switching, Routing and Security, AWS, Azure...

**Project Management:** Scrum, ITIL, JIRA...

**Big Data:** Hadoop, Spark, Hive...

**Analysis:** Excel, Power BI, QlikView...

### LANGUAGES

**Arabic:** Native

**French:** Bilingual

**English:** Professional

**Chinese:** Intermediary

### PROFESSIONAL EXPERIENCE

#### Management Information Specialist | *University-365*

Dec.2019 – Jun.2023 | Tianjin, China (3 years 10 months)

- Conduct technical courses on AWS Cloud Foundations, AWS Machine Learning Foundations, Windows Server, Linux, Cisco, ITIL, Scrum, and Python.
- Coordinate academic initiatives with university partners.
- Develop marketing strategies to promote bilateral exchanges including China, Europe, and Africa.

#### IT Strategy & Business Junior Analyst | *CRM Factory*

Mar.2018 – Oct.2018 | Beijing, China (8 months)

- Analyze and perform client requirements.
- Coordinate project management activities and resources
- IT Strategy, Design and Continual Service Improvement
- Develop royalty marketing strategy with partners.

#### IT Delivery | *INTELCIA Group*

Mar.2015 – Aug.2015 | Casablanca, Morocco (6 months)

- Elaborate IT deliveries of customer projects
- Analyze technical problems.
- Manage technical support.

### EDUCATION

#### Master's degree – Computer Science & Information Technology

*SUPINFO International University | Tianjin/Beijing - China*  
2017 – 2019

#### Bachelor – Computer Science & Information Technology

*SUPINFO International University | Casablanca, Morocco*  
2016 – 2017

#### Bachelor of Applied Science – Applied Mathematics

*Hassan 2 University of Science | Casablanca, Morocco*  
2012 – 2016

### CERTIFICATIONS

**Big Data:** Analysis of Big Data & Hadoop Administration

**Data Warehouse:** Cloud-based Data Warehousing solutions

**AWS:** Academy Cloud Foundations /  
Academy Machine Learning Foundations

**Google:** Digital Marketing Fundamentals