Background

- Name, age, sex, contact information
- Chronic illness
- Allergies, current medications, treatments, or recent immunizations

Chief complaint

General symptoms

- Severity
- Duration
- Other symptoms
- Pain

Systems review

Steps taken

- Advised to call emergency medical services (911)
- Advised to go to emergency department
- Advised to see practitioner (today, tomorrow, or later appointment)
- Advised regarding home care
- Advised to call back if symptoms worsen or fail to