Nurses must have an appreciation of the child's separation behaviors. As discussed earlier, the phases of protest and despair are normal. The child is allowed to cry. Even if the child rejects strangers, the nurse provides support through physical presence. **Presence** is defined as spending time being physically close to the child while using a quiet tone of voice, appropriate choice of words, eye contact, and touch in ways that establish rapport and communicate empathy. If behaviors of detachment are evident, the nurse maintains the child's contact with the parents by frequently talking about them; encouraging the child to remember them; and stressing the significance of their visits, telephone calls, or letters. The use of cellular phones can increase the contact between the hospitalized child and parents or other significant family members and friends. However, wireless technology devices may not be compatible with medical equipment, and use may be restricted in certain areas within the hospital.

Parental Absence during Infant Hospitalization

Familiar surroundings also increase the child's adjustment to separation. If the parents cannot stay with the child, they should leave favorite articles from home with the child, such as a blanket, toy, bottle, feeding utensil, or article of clothing. Because young children associate such inanimate objects with significant people, they gain comfort and reassurance from these possessions. They make the association that if the parents left this, the parents will surely return. Placing an identification band on the toy lessens the chances of its being misplaced and provides a symbol that the toy is experiencing the same needs as the child. Other reminders of home include photographs and recordings of family members reading a story, singing a song, saying prayers before bedtime, relating events at home, or taking a "talking walk" through the home. These reminders can be played at lonely times, such as on awakening or before sleeping. Some units allow pets to visit, which can have therapeutic benefits for a child. Older children also appreciate familiar articles from home, particularly photographs, a radio, a favorite toy or game, and their own pajamas. Often the importance of treasured objects to school-age children is overlooked or criticized. However, many school-age children have a special object to which they formed an attachment in early childhood. Therefore,