

Family Advocacy and Caring

Although nurses are responsible to themselves, the profession, and the institution of employment, their primary responsibility is to the consumer of nursing services: the child and family. The nurse must work with family members, identify their goals and needs, and plan interventions that best address the defined problems. As an advocate, the nurse assists the child and family in making informed choices and acting in the child's best interest. Advocacy involves ensuring that families are aware of all available health services, adequately informed of treatments and procedures, involved in the child's care, and encouraged to change or support existing health care practices.

As nurses care for children and families, they must demonstrate caring, compassion, and empathy for others. Aspects of caring embody the concept of atraumatic care and the development of a therapeutic relationship with patients. Parents perceive caring as a sign of quality in nursing care, which is often focused on the nontechnical needs of the child and family. Parents describe “personable” care as actions by the nurse that include acknowledging the parent's presence, listening, making the parent feel comfortable in the hospital environment, involving the parent and child in the nursing care, showing interest in and concern for their welfare, showing affection and sensitivity to the parent and child, communicating with them, and individualizing the nursing care. Parents perceive personable nursing care as being integral to establishing a positive relationship.

Disease Prevention and Health Promotion

Every nurse involved in caring for children must understand the importance of disease prevention and health promotion. A nursing care plan must include a thorough assessment of all aspects of child growth and development, including nutrition, immunizations, safety, dental care, socialization, discipline, and education. If problems are identified, the nurse intervenes directly or refers the family to other health care providers or agencies.

The best approach to prevention is education and anticipatory guidance. In this text, each chapter on health promotion includes sections on anticipatory guidance. An appreciation of the hazards