



**FIG 4-47** Checking extraocular movements in the six cardinal positions indicates the functioning of cranial nerves III, IV, and VI. (From Ignatavicius DD, Workman LM: *Medical-surgical nursing: patient-centered collaborative care*, ed 8, St Louis, 2016, Elsevier.)

## Review Questions

1. While interviewing parents who have just arrived in the health care clinic, the nurse begins the interview. Which statement below involves therapeutic communication techniques? Select all that apply.
  - a. Allow the parents to direct the conversation so that they feel comfortable and in control.
  - b. Use broad, open-ended questions so that parents can feel open to discuss issues.
  - c. Redirect by asking guided questions to keep the parents on task.
  - d. Use careful listening, which relies on the use of clues and verbal leads to help move the conversation along.
  - e. Ask carefully worded, detailed questions to get accurate information.
2. A nurse looks over her assignment for the day that includes an infant, a preschool-age child, a third-grader, and a sophomore in high school. Which techniques take into consideration developmental stages when working with pediatric patients?
  - a. Being aware that infants will become agitated due to stranger anxiety around 4 months old
  - b. When a preschooler is getting blood drawn, giving a detailed explanation will be helpful
  - c. Explaining and demonstrating what the BP machine does to the