deep religious beliefs may appreciate the counsel of a clergy member, but because of their stress, they may not have sufficient energy to initiate the contact. Nurses can be supportive by arranging for clergy to visit, upholding parents' religious beliefs, and respecting the individual meaning and significance of those beliefs (Feudtner, Haney, and Dimmers, 2003).

Support involves accepting cultural, socioeconomic, and ethnic values. For example, health and illness are defined differently by various ethnic groups. For some, a disorder that has few outward manifestations of illness, such as diabetes, hypertension, or cardiac problems, is not a sickness. Consequently, following a prescribed treatment may be seen as unnecessary. Nurses who appreciate the influences of culture are more likely to intervene therapeutically. (See also Cultural Influences, Chapter 2.)

Parents need help in accepting their own feelings toward the ill child. If given the opportunity, parents often disclose their feelings of loss of control, anger, and guilt. They often resist admitting to such feelings because they expect others to disapprove of behavior that is less than perfect. Unfortunately, health personnel, including nurses, sometimes do exercise little tolerance for deviation from the norm. This only increases the psychological impact of a child's illness on family members. Helping parents identify the specific reason for such feelings and emphasizing that each is a normal, expected, and healthy response to stress may reduce the parents' emotional burden.

Family-centered care also addresses the needs of siblings. Support may involve preparing siblings for hospital visits, assessing their adjustment, and providing appropriate interventions or referrals when needed. The Family-Centered Care box suggests ways that parents can support siblings during hospitalization.

## Family-Centered Care

## **Supporting Siblings during Hospitalization**

Trade off staying at the hospital with spouse or have a surrogate who knows the siblings well stay in the home.