

their parents?

- Do you become critical when parents do not visit their children?
- Do you compete with parents for their children's affection?

Positive Actions

- Do you strive to empower families?
- Do you explore families' strengths and needs in an effort to increase family involvement?
- Have you developed teaching skills to instruct families rather than doing everything for them?
- Do you work with families to find ways to decrease their dependence on health care providers?
- Can you separate families' needs from your own needs?
- Do you strive to empower yourself?
- Are you aware of your emotional responses to different people and situations?
- Do you seek to understand how your own family experiences influence reactions to patients and families, especially as they affect tendencies toward overinvolvement or underinvolvement?
- Do you have a calming influence, not one that will amplify emotionality?
- Have you developed interpersonal skills in addition to technical skills?
- Have you learned about ethnic and religious family patterns?
- Do you communicate directly with persons with whom you are upset or take issue?
- Are you able to “step back” and withdraw emotionally, if not