

maintain or acquire a sense of control over their family lives and acknowledge positive changes that result from helping behaviors that foster their own strengths, abilities, and actions.

Although caring for the family is strongly emphasized throughout this text, it is highlighted in features such as Cultural Considerations and Family-Centered Care boxes.

Atraumatic Care

Atraumatic care is the provision of therapeutic care in settings, by personnel, and through the use of interventions that eliminate or minimize the psychologic and physical distress experienced by children and their families in the health care system. Therapeutic care encompasses the prevention, diagnosis, treatment, or palliation of acute or chronic conditions. Setting refers to the place in which that care is given—the home, the hospital, or any other health care setting. Personnel include anyone directly involved in providing therapeutic care. Interventions range from psychologic approaches, such as preparing children for procedures, to physical interventions, such as providing space for a parent to room in with a child. Psychologic distress may include anxiety, fear, anger, disappointment, sadness, shame, or guilt. Physical distress may range from sleeplessness and immobilization to disturbances from sensory stimuli, such as pain, temperature extremes, loud noises, bright lights, or darkness. Thus atraumatic care is concerned with the where, who, why, and how of any procedure performed on a child for the purpose of preventing or minimizing psychologic and physical stress ([Wong, 1989](#)).

The overriding goal in providing atraumatic care is: First, do no harm. Three principles provide the framework for achieving this goal: (1) prevent or minimize the child's separation from the family, (2) promote a sense of control, and (3) prevent or minimize bodily injury and pain. Examples of providing atraumatic care include fostering the parent-child relationship during hospitalization, preparing the child before any unfamiliar treatment or procedure, controlling pain, allowing the child privacy, providing play activities for expression of fear and aggression, providing choices to children, and respecting cultural differences.