talking to;	
distractible	

OPS, Observational pain scores.

From Merkel SI, Voepel-Lewis T, Shayevitz JR, et al: The FLACC: a behavioral scale for scoring postoperative pain in young children, *Pediatr Nurs* 23(3):293–297, 1997. Used with permission of Jannetti Publications, Inc., and the University of Michigan Health System. Can be reproduced for clinical and research use.



FIG 5-1 Full, robust crying of preterm infant after heel stick. (Courtesy of Halbouty Premature Nursery, Texas Children's Hospital, Houston, TX; photo by Paul Vincent Kuntz.)



FIG 5-2 The face of pain after heel stick. Note eye squeeze, brow bulge, nasolabial furrow, and widespread mouth. (Courtesy of Halbouty Premature Nursery, Texas Children's Hospital, Houston, TX; photo by Paul Vincent Kuntz.)

Box 5-1