

physically, when emotional overload occurs, yet remain committed?

- Do you take care of yourself and your needs?
- Do you periodically interview family members to determine their current issues (e.g., feelings, attitudes, responses, wishes), communicate these findings to peers, and update records?
- Do you avoid relying on initial interview data, assumptions, or gossip regarding families?
- Do you ask questions if families are not participating in care?
- Do you assess families for feelings of anxiety, fear, intimidation, worry about making a mistake, a perceived lack of competence to care for their child, or fear of health care professionals overstepping their boundaries into family territory, or vice versa?
- Do you explore these issues with family members and provide encouragement and support to enable families to help themselves?
- Do you keep communication channels open among self, family, physicians, and other care providers?
- Do you resolve conflicts and misunderstandings directly with those who are involved?
- Do you clarify information for families or seek the appropriate person to do so?
- Do you recognize that from time to time a therapeutic relationship can change to a social relationship or an intimate friendship?
- Are you able to acknowledge the fact when it occurs and understand why it happened?
- Can you ensure that there is someone else who is more objective who can take your place in the therapeutic relationship?