Devin Kennedy

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Portfolio: https://sites.google.com/view/dkennedy/

OBJECTIVE

IT student pursuing dual AAS degrees in Network Specialist and Cybersecurity, seeking hands-on experience in network administration and security. Brings strong troubleshooting ability, fast learning, and a team-focused mindset to support and improve IT operations.

EDUCATION

MORAINE PARK TECHNICAL COLLEGE   Fond Du Lac, WI
Associate of Applied Science   Expected May 2027
      Information Technology (IT) – Network Specialist
      Information Technology (IT) – Cybersecurity Specialist
      GPA: 3.90/4.0; Dean's List

BEAVER DAM HIGH SCHOOL   Beaver Dam, WI
High School Diploma   May 2014

SKILLS

TECHNICAL SKILLS
- Operating Systems: Windows, Windows Server, macOS, Linux (Ubuntu, Mint, Kali), VirtualBox, VMware Horizon Client, RDS administration
- Command Line: Basic Linux commands, navigation, permissions, PowerShell/Terminal
- Systems & Networking: Active Directory, Group Policy, DNS, DHCP, IP addressing, VPN support, basic routing, Wi-Fi/Ethernet troubleshooting, ping/tracert/ipconfig
- Troubleshooting & Diagnostics: Hardware/software isolation, root-cause analysis, peripheral support, performance benchmarking
- Security: CIA Triad, access control, phishing/malware awareness, safe data handling, user security
- Tools & Platforms: Microsoft Office (Outlook, Word), PDF tools, OneDrive, basic Microsoft 365 Admin Center
- Ticketing Systems: SpiceWorks, FlightDeck, intake, routing, prioritization, SLA awareness
- Workflow & Production: Intake → triage → resolution, multi-request management, order intake, routing, proofing, quality checks, dependency management
- Device Environment: Device setup, ergonomics, cable management, workflow fit evaluation

SOFT SKILLS
- Clear written & verbal communication
- End-user support & internal collaboration
- Time management & task prioritization
- Leadership & team development
- Analytical problem-solving

PROJECTS

Home Lab Server
Configured a personal Windows Server environment to practice real-world administration tasks, including service management, remote access setup, and creating a custom firewall rule for controlled external access.
Automation & Workflow Scripts
Built small batch scripts to launch multiple applications with a single macro key and created a custom HTML email signature with linked assets to streamline communication workflows.
Joy-Con Hardware Mod
Performed a full teardown and hardware modification of Joy-Cons to install custom buttons, requiring careful disassembly, ribbon-cable handling, and precise reassembly.
See my portfolio for expanded project details.

WORK EXPERIENCE

STAPLES   Beaver Dam, WI
Print & Marketing Associate   Aug 2025 – Present
- Creation and completion of orders within a ticketing system
- Troubleshoot equipment issues

DUNKIN'   Waupun, WI
Crew   Oct 2024 – Aug 2025

WALSWORTH   Ripon, WI
Bindery Inspector → Machine Operator   Jan 2023 – Oct 2024
- Oversaw completion of large scale projects under strict deadlines
- Diagnosed and repaired issues on machinery

ROADHOUSE PIZZA   Ripon, WI
Grill/Prep Cook   June 2021 – Feb 2023

MENARDS   Beaver Dam, WI
Assistant Department Manager   May 2016 – June 2021
- Led teams ranging from 5-15 employees
- Responsible for scheduling and staff development

COUSINS SUBS   Beaver Dam, WI
Shift Lead   Aug 2011 – May 2016