

# Devin Kennedy

Beaver Dam, WI 53916 | P: (920) 392-6500 | [DevinK2014@proton.me](mailto:DevinK2014@proton.me)  
Portfolio: <https://sites.google.com/view/dkennedy/>



## OBJECTIVE

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IT student pursuing dual AAS degrees in Network Specialist and Cybersecurity, seeking hands-on experience in network administration and security. Brings strong troubleshooting ability, fast learning, and a team-focused mindset to support and improve IT operations.

## EDUCATION

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### MORAINÉ PARK TECHNICAL COLLEGE

Associate of Applied Science

Information Technology (IT) – Network Specialist

Information Technology (IT) – Cybersecurity Specialist

GPA: 3.90/4.0; Dean's List

Fond Du Lac, WI  
Expected May 2027

### BEAVER DAM HIGH SCHOOL

High School Diploma

Beaver Dam, WI  
May 2014

## SKILLS

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### TECHNICAL SKILLS

- Operating Systems: Windows, Windows Server, macOS, Linux (Ubuntu, Mint, Kali), VirtualBox, VMware Horizon Client, RDS administration
- Command Line: Basic Linux commands, navigation, permissions, PowerShell/Terminal
- Systems & Networking: Active Directory, Group Policy, DNS, DHCP, IP addressing, VPN support, basic routing, Wi-Fi/Ethernet troubleshooting, ping/tracert/ipconfig
- Troubleshooting & Diagnostics: Hardware/software isolation, root-cause analysis, peripheral support, performance benchmarking
- Security: CIA Triad, access control, phishing/malware awareness, safe data handling, user security
- Tools & Platforms: Microsoft Office (Outlook, Word), PDF tools, OneDrive, basic Microsoft 365 Admin Center
- Ticketing Systems: SpiceWorks, FlightDeck, intake, routing, prioritization, SLA awareness
- Workflow & Production: Intake → triage → resolution, multi-request management, order intake, routing, proofing, quality checks, dependency management
- Device Environment: Device setup, ergonomics, cable management, workflow fit evaluation

### SOFT SKILLS

- Clear written & verbal communication
- End-user support & internal collaboration
- Time management & task prioritization
- Leadership & team development
- Analytical problem-solving

## PROJECTS

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### Home Lab Server

Configured a personal Windows Server environment to practice real-world administration tasks, including service management, remote access setup, and creating a custom firewall rule for controlled external access.

### Automation & Workflow Scripts

Built small batch scripts to launch multiple applications with a single macro key and created a custom HTML email signature with linked assets to streamline communication workflows.

### Joy-Con Hardware Mod

Performed a full teardown and hardware modification of Joy-Cons to install custom buttons, requiring careful disassembly, ribbon-cable handling, and precise reassembly.

See my portfolio for expanded project details.

## WORK EXPERIENCE

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### STAPLES

Print & Marketing Associate

Beaver Dam, WI  
Aug 2025 – Present

- Creation and completion of orders within a ticketing system
- Troubleshoot equipment issues

### DUNKIN'

Crew

Waupun, WI  
Oct 2024 – Aug 2025

### WALSWORTH

Bindery Inspector → Machine Operator

Ripon, WI  
Jan 2023 – Oct 2024

- Oversaw completion of large scale projects under strict deadlines
- Diagnosed and repaired issues on machinery

### ROADHOUSE PIZZA

Grill/Prep Cook

Ripon, WI  
June 2021 – Feb 2023

### MENARDS

Assistant Department Manager

Beaver Dam, WI  
May 2016 – June 2021

- Led teams ranging from 5-15 employees
- Responsible for scheduling and staff development

### COUSINS SUBS

Shift Lead

Beaver Dam, WI  
Aug 2011 – May 2016