DARREN LEE

DEVOPS ENGINEER

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Systems administrator turned DevOps engineer experienced in development of technology stacking. Familiar with design, build, and deployment of solutions that drive business in a user friendly fashion.

SKILLS

PROFICIENT

Ruby
JavaScript
Python
Rails
Shell Scripting
Docker
AWS EC2
SQL
PostgreSQL
jQuery
CSS3
TCP/IP
DNS
AWS ECS
Vagrant
Ansible
Travis CI
CircleCI
Jenkins
Websockets
Git
jQuery
RSpec
Zendesk
Sharepoint
VMware

OPERATING SYSTEMS

Mac OSX
Linux
Windows 7/10
Windows Server 2003/2008

HARDWARE

Laptop/Desktop/Server
Switches/Routers
Firewalls
NAS
RAID

EXPOSURE

Microsoft Cloud 0365
Chef

EMPLOYMENT

American Red Cross
San Francisco, CA
IT Manager
Jun 2011 to Jul 2016
Managed and trained a team of two IT staff supporting 4 regions with 30 offices
Identified cost savings and kept budgets within defined parameters
Actively involved in enterprise projects
Completed various office moves including one in San Francisco for 100 users
Support for local PBX and VoIP systems

American Red Cross
San Francisco, CA
Systems Administrator
Apr 2004 to Jun 2011
Maintained networks for 11 offices in the San Francisco Bay Area
Managed a deployment for 250 users to install a new Cisco VoIP phone system, along with desktops and laptops
Diagnosed\troubleshooted hardware and software related problems
Automated deployment process for hardware\software requests speeding up re-imaging from 5-10 per day to 40-50 per day
Supported 20 servers using RAID and tape backups

IBM
San Francisco, CA
Systems Technician/Lead
Jan 2003 to Mar 2004
Lead a team for tech refresh XP migration projects
First level support, troubleshooting, documenting, and training techs
Deployed hundreds of workstations, worked on speeding up processes by 60%

NRT Inc
San Francisco, CA
Desktop Support Technician
Mar 2002 to Aug 2002
Supported Coldwell Banker locations to install, configure, and troubleshoot hardware/software issues
Document and communicate system support issues with end users, IT staff, and management at the central office.

Seascape Co.
Menlo Park, CA
PC/Network Technician
Jun 2001 to Mar 2002
Testing of new products, video cards, network adapters for on Windows and Linux machines
Built touch screen systems to be deployed on the Hyperion yacht
Resolved any system problems at software and hardware level
Installed Windows 2000 Server with RAID 1, configuration, administration and troubleshooting
Re-wired network (CAT 5 wiring) with 30 workstations, set-up Cisco switches and Firebox (Firewall/VPN)
Worked with Linux machines, setup onto the network, and configuration
Configuration and troubleshooting 3Com NBX IP phone system

PROJECTS

SafeWalk
Final project from Dev Bootcamp that allows people to join invite only groups and provide walks for people who need them
Implemented Rails Actioncable Websocket chatrooms for users
Rails backend decoupled with API serving IOS app while also allowing for a mobile first web app.

Butter Lovers
Client project from Dev Bootcamp to replicate the functionality of RottenTomatoes.com
Implemented OMDB API to seed database with movies
Built using Rails with a Materialize front end framework

EDUCATION

Dev Bootcamp
Full Stack Engineering Training