

Christmas SMS Delivery Scams

Missed Delivery

Text messages from cyber criminals about parcel deliveries are incredibly common in the run up to Christmas. People order lots of items online and are primed to expect lots of messages about deliveries.

Track Delivery

What are they?

DPD: Sorry we missed you. To book your delivery for another day please visit: <https://dpd.missed3f9k.com/info>

They all contain links for you to reschedule, track, or pay extra for your delivery.

DHL: Your parcel is arriving, track here: <https://flexisales.com/dhl/?eep7j88cc5z3>

DO NOT CLICK THE LINKS

HermesUK: Our driver was unable to deliver your item yesterday. You can confirm your redelivery at <https://myhermes.online-item-tracking.com>

These links may lead to requests for personal information. This allows criminals to steal data and take money from you.

PostOffice: Sorry we missed you today at 9:55 AM on 03/10. Please book your re-delivery for your parcel here: <https://attempted-delivery-today.com>

Your parcel has been redirected to your local branch due to an unpaid shipping fee. Please visit: <https://postofficedelivery.co.uk> to reschedule.

These links often tell you to download an app to track or reschedule your parcel. These are fake apps that actually install malware called Flubot.

They may also tell you Flubot is on your phone and you need to install an update to remove it. This is also a link to download Flubot malware.

EA774080313UK is awaiting for delivery. Please confirm the 2.99 (GBP) fee in order for dispatch via: <https://royalmail-reroute-gb.com>

What is Flubot?

If you accidentally download Flubot, immediately factory reset your phone and do not install from backup as that will be infected too. Change any passwords you have used since Flubot installed on your phone.

Flubot is malicious software that contains spyware. It can steal your banking details, sensitive information, passwords, and uses your contacts to send more fake delivery texts.

You can forward all scam texts to 7726 for free

How to safely track & reschedule parcels

Always track parcels using official websites

DHL

Royal Mail

Hermes

DPD

YODEL

UPS