# DORA MONTES

## UX-UI DESIGNER / SOFTWARE ENGINEER

### EXPERIENCE

#### **HARVARD UNIVERSITY**

#### Software Engineer

#### 2019 - Present

- Conduct design and development of applications that serve over 16,000 Harvard University Physicians.
- Perform data structure updates, architecture design, code reviews, performance evaluation, internal tool management, and updates.
- Create technical documentation. Review and provide feedback on business requirements.

## Senior Business Systems Analyst 2007–2019

- Implemented multidepartmental business process reengineering.
- Executed business systems analysis and project management functions for over 50 different projects.
- Lead process improvement initiatives across all business units

## EDUCATION

#### **NORTHWESTERN UNIVERSITY**

UX-UI Certificate

#### **BOSTON UNIVERSITY**

Business and Systems Analysis Certificate

#### **UNIVERSITY OF COSTA RICA**

Master of Business Administration (MBA), Finance

#### UNIVERSITY OF FLORIDA

Bachelor of Science, Computer Science

## CONTACT

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## SUMMARY

I am a solutions-driven professional experienced in analysis, design, and implementation of technology projects for national and international organizations.

Critical thinker and exceptional communicator focused on building strong teams while exceeding organizational objectives.

## SKILLS

- UX Design
- Research
- Wireframe and Prototype
- Full Stack Development
- Business/Systems Analysis
- Problem-Solving
- Project Management
- Strong Communicator
- Fluent in English and Spanish