

# Love Brands Products Shipping Policy

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Last updated: January 30, 2026

## AGREEMENT TO POLICY

This Shipping & Delivery Policy is part of our Terms of Service ("Terms") and should be read alongside our main Terms and Conditions. Please carefully review our Shipping & Delivery Policy when purchasing our products. This policy will apply to any order you place with us.

This policy explains how we ship your orders, delivery times, and shipping costs. By placing an order, you agree to these shipping terms.

## WHAT ARE MY SHIPPING & DELIVERY OPTIONS?

We offer various shipping options. Our products ship from our Las Vegas warehouse. In some cases, a third-party supplier may be managing our inventory and will be responsible for shipping your products.

### Shipping Fees

We offer distance-based shipping rates calculated from our Las Vegas warehouse to your delivery address:

Distance from Las Vegas	Shipping Fee (1 Pouch)
0-150 miles	\$10.00
151-300 miles	\$10.00
301-600 miles	\$10.00
601-1000 miles	\$10.00
1001-1400 miles	\$13.00
1401-1800 miles	\$14.00
1801+ miles	\$15.00

Shipping rates are calculated automatically at checkout based on your delivery address. For orders with multiple pouches, shipping rates may vary. Contact us for custom shipping quotes on larger orders.

All times and dates given for delivery of the products are given in good faith but are estimates only. We do not offer international shipping currently. We only ship to United States based mailing addresses.

### **Simply Put**

Shipping costs depend on how far you are from our Las Vegas warehouse. Rates range from \$10-\$15 for single pouch orders. We only ship within the U.S.

## **WHOLESALE ORDERS**

### **Wholesale Shipping Service Level Agreement (SLA)**

For approved wholesale customers, we have a 7-business day SLA for order fulfillment and shipment from the date that:

- The order has been received
- Payment has been received in full
- A signed Supply Agreement and E-Commerce Sales Agreement are on file
- We have received a valid State Sales Tax Certificate or Resale Certificate

### **Wholesale Requirements**

To place wholesale orders, you must:

- Have an approved wholesale account with Love Brands Products
- Maintain a signed Supply and E-Commerce Sales Agreement
- Provide a current State Sales Tax Certificate or Resale Certificate
- Meet minimum order requirements (as specified in your wholesale agreement)

For wholesale inquiries or to establish a wholesale account, please visit [lovepaks.com/pages/wholesale-register](https://lovepaks.com/pages/wholesale-register) or contact us at [partners@lovepaks.com](mailto:partners@lovepaks.com).

## **HOW IS MY SUBSCRIPTION FULFILLED?**

Upon checkout, if you choose a "subscription" purchase, rather than a "one-time" purchase, then we will deliver on intervals determined by the customer. The frequency of subscription-based deliveries will be determined by the customer (Available options: 1-month, 2-months, 3-months).

A customer can choose to adjust the frequency of their delivery or cancel their subscription at any time through our website or by contacting us at [support@lovepaks.com](mailto:support@lovepaks.com) with a customer request.

Orders cannot be canceled or adjusted once the order has been "released for shipment". The customer will be notified via email once the order has been "released for shipment". In the

event there is an address issue, Love Brands Products will send an email with order details and clarification request to the customer. In this scenario, there may be a delay in shipment.

### **DO YOU DELIVER INTERNATIONALLY?**

We do not offer international shipping currently. We only ship to United States based mailing addresses. Some United States addresses may have restrictions and/or cause shipping delays.

### **QUESTIONS ABOUT RETURNS/REFUNDS?**

If you have questions about returns, please review our Return/Refund Policy.

### **CONTACT US**

If you have any questions concerning our Shipping Policy, please contact us at:

For Retail Orders: [support@lovepaks.com](mailto:support@lovepaks.com)

For Wholesale Orders: [partners@lovepaks.com](mailto:partners@lovepaks.com)

Love Brands Products

2980 South Rainbow Boulevard

Las Vegas, NV 89146

United States

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