Daniel LeSage

Full Stack Web Developer

Through my 6+ years of experience in the outsourcing services industry, I have developed a keen interest in solving complex operational problems through a blend of technology and user-centric process design.



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WORK EXPERIENCE

Director of Engineering

PartnerHero Product

12/2020 - Present

I work with a team of over 30 developers in building enterprise products, as well as a small fleet of SaaS offerings. My role consists of supporting PartnerHero's Product team through technical guidance, engineering management, and cross-functional support across our development projects.

Achievements/Tasks

- Designed and supported the development of 3 enterprise-grade software products
- Implemented an agile software development lifecycle across all product teams
- Established infrastructure, security, and integration standards for the engineering organization

Software Lead - Systems & OptimizationPartnerHero Product

05/2019 - 12/2020

I worked with 4 development teams responsible for the buildout of PartnerHero's core tech stack. This included two Chrome extensions, a number of small-scale progressive web apps, and various Slack integrations that were used by Operations, Finance, and Human Resources.

Achievements/Tasks

- Designed and developed two transactional software products in the form of Chrome extensions
- Supported the development of two progressive web applications used for performance monitoring across the company

Web developer - Integrations

PartnerHero

05/2017 - 05/2019

Built a series of web applications and microservices that powered PartnerHero's reporting suite. My role included the specification, design, implementation, and maintenance of these services so that met business needs

Achievements/Tasks

- Designed and implemented a microservice architecture used for integration purposes
- Designed and implemented two Slack bots used for utility purposes across the company

Operations Analyst

PartnerHero

02/2015 - 05/2017

I was responsible for the collection, transformation, maintenance, and exposure of operational, financial, and employee-centric data. I worked with a team of Operations Analysts building replicable reports for internal and client audiences.

Achievements/Tasks

- Implemented data collection systems across PartnerHero operations teams for further analysis
- Designed and implemented a forecasting model and headcount model used by operational staffing



TECHNICAL SKILLS

Core

JavaScript & Typescript

Frontend Development

ReactJS, NextJS, Redux/Thunk, Zustand, HTML5, CSS

Backend Development

NodeJS, ExpressJS, NestJS, SQL (Postgres & MySQL), NoSQL (MongoDB, Google Realtime DB, Google Firestore)

Infrastructure

Docker, Google Cloud Platform, Kubernetes, Microservice Architecture Desian



LANGUAGES

English

Native or Bilingual Proficiency

Spanish

Native or Bilingual Proficiency



EDUCATION

Bachillerato, Ciencias y Letras

Escuela Episcopal El Buen Pastor

02/2012

Bachelor, Industrial Engineering

Universidad de San Pedro Sula

05/2016 - 03/2020



CONFERENCES & COURSES

Regional Industrial Engineering Congress (09/2020)

Conference/Issuer of the certificate

I was one of the speakers at an industrial engineering congress. I presented Beacon, one of the tools I developed in PartnerHero, which helps customer support teams monitor live throughput and response times.



VOLUNTEER EXPERIENCE

Reptile Relocation

Proani

01/2015 - Present

I work with the reptile relocation team in Proani. We capture, deworm, feed, and relocate nuisance reptiles - predominantly snakes.