Online Healthcare System for Rural Areas

Abstract

Team Members & Roles

1. Dhruvkumar Mulani - Team Leader & Technical Head

- Project Planning & Team Coordination: Assigning tasks, setting deadlines, and ensuring smooth workflow.
- System Architecture & Database Design: Structuring Firebase Firestore for patients, doctors, appointments, and medical records.
- Security & Authentication Setup: Managing Firebase Authentication for role-based access.
- Code Review & Debugging: Ensuring code efficiency, security, and performance optimization.
- Deployment & Final Integration: Overseeing Firebase Hosting deployment, testing, and final implementation.
- **Presentation & Documentation:** Leading the project demo and preparing the final documentation for the hackathon.

2. Brinda Prajapati – Backend Developer (Firebase & JavaScript)

- Database Connectivity: Fetching and storing patient, doctor, and appointment data in Firestore.
- Form Handling & Validation: Ensuring user inputs are correctly stored and validated.
- Real-Time Updates: Syncing frontend UI with Firebase database to reflect instant changes.
- Testing & Debugging: Identifying and fixing backend logic errors.

3. Hrishita Pandit – Frontend Developer (HTML & CSS)

- UI Development: Creating the Login, Register, and Home pages.
- Responsive Design: Ensuring mobile and desktop compatibility using CSS.
- User Input Handling: Implementing basic form validation for a smooth user experience.

4. Mansi Jua – Frontend Developer (HTML & CSS)

- Page Development: Designing Appointment Booking and Doctor Profile pages.
- o Styling & User Experience: Enhancing UI elements for a better look and feel.
- Testing & Improvements: Ensuring cross-device compatibility and UI responsiveness.

Introduction

Healthcare access in rural areas is limited due to a shortage of medical facilities and digital resources. Patients face difficulties in booking doctor appointments, maintaining medical records, and accessing timely consultations. The lack of a centralized healthcare management system leads to inefficiencies in patient care and delays in treatment.

Our Online Healthcare System is a simplified yet powerful web-based platform that bridges this gap. It enables patients to consult doctors remotely, schedule appointments, and securely manage their medical records. Built using Firebase Firestore as the backend, the system eliminates the need for a complex server while ensuring scalability, real-time updates, and security.

Problem Statement

The existing healthcare system in rural areas has several major challenges:

- Lack of Medical Facilities: Patients struggle to access doctors and specialists in remote locations.
- Paper-Based Records: The absence of digital medical records leads to lost or mismanaged patient history.
- Manual Appointment Booking: Long waiting times and inefficient scheduling create unnecessary delays.
- Security Risks: Sensitive patient data requires secure authentication and role-based access control.

Proposed Solution

To address these challenges, our **Online Healthcare System** provides:

- ✓ Online Appointment Scheduling Allowing patients to easily book doctor consultations.
- ✓ **Doctor Profile Management** Doctors can update their availability and consultation details.
- ✓ **Medical Record Storage** Securely storing patient history, prescriptions, and reports in **Firebase Firestore**.
- **✓ Role-Based Authentication** Ensuring different access levels for **patients**, **doctors**, **and admins** using **Firebase Authentication**.

✓ Real-Time Database Updates – Automatic data syncing between patients and doctors for a smooth workflow.

Technology Stack

The project is built using a lightweight yet powerful tech stack, ensuring real-time performance and secure data handling:

- Frontend: Developed with HTML, CSS, and JavaScript for an intuitive UI.
- **Backend:** Firebase Firestore serves as a **NoSQL cloud database**, eliminating the need for a traditional server.
- Authentication: Firebase Authentication ensures secure login, role-based access, and data protection.
- Hosting & Deployment: Hostinger Hosting is used for fast and scalable deployment.

Project Workflow & Functionality

1 User Registration & Authentication

- Patients and doctors sign up and log in securely using Firebase Authentication.
- The system grants role-based access (patient, doctor, admin) for secure data handling.

2 Doctor Management & Availability

- Doctors set their availability and list their specialization.
- Patients can search for doctors based on specialization and availability.

3 Appointment Booking System

- Patients select a doctor and book an appointment based on availability.
- Doctors **approve**, **reschedule**, **or reject** appointments.
- The system sends real-time appointment confirmations.

4 Medical Record Management

- Patients can upload and store their medical reports.
- Doctors can add prescriptions and health reports for each patient.

5 Feedback & Ratings (Future Feature)

• Patients can rate and review doctors based on their experience.

Feedback is stored for service improvement insights.

Expected Impact & Future Scope

Impact

- Improved Healthcare Access: Patients in rural areas can consult doctors remotely.
- **Digitized Medical Records:** Eliminates paperwork and ensures data is securely stored.
- Time & Cost Efficiency: Reduces travel costs and waiting times for patients.

Future Enhancements

√ Video Consultation Feature – Enabling live doctor-patient interaction.

Offline Appointment Requests – Allowing patients to request appointments even without an internet connection.

Multi-Language Support – Making the platform accessible to a wider audience.

Conclusion

The Online Healthcare System is designed to modernize and simplify healthcare services for rural populations. By utilizing Firebase Firestore for database management and Firebase Authentication for secure login, our system eliminates the need for traditional servers while enhancing accessibility, security, and real-time interactions.

As the team leader, Dhruvkumar Mulani ensures that the project meets high technical standards, runs efficiently, and aligns with the hackathon's goals. The system provides a strong foundation for future Al-driven and IoT-based healthcare solutions, making healthcare accessible, efficient, and secure.