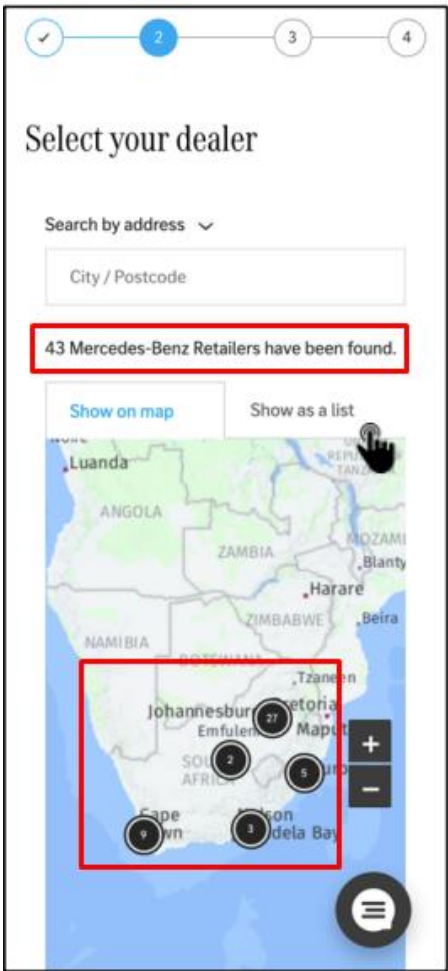
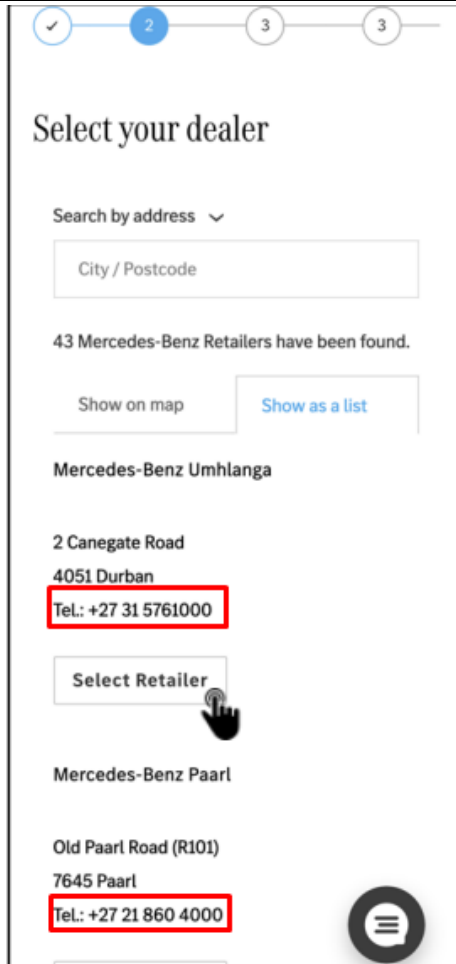
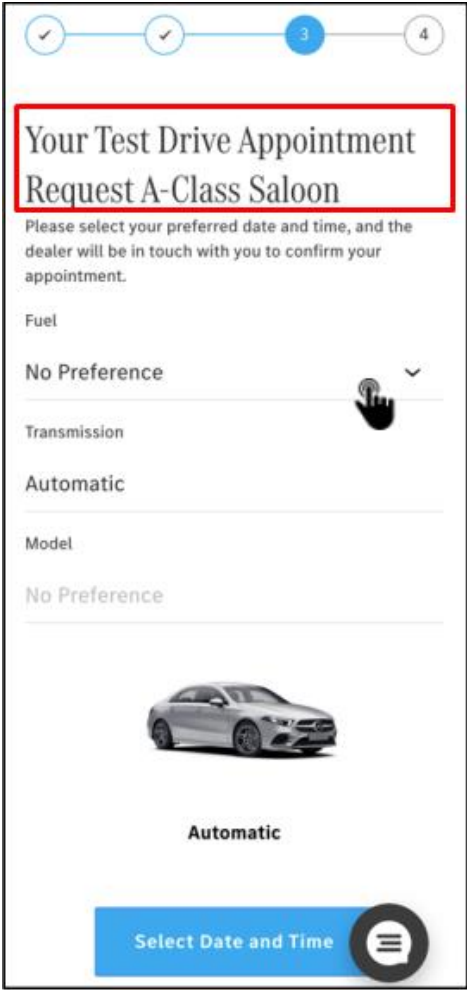
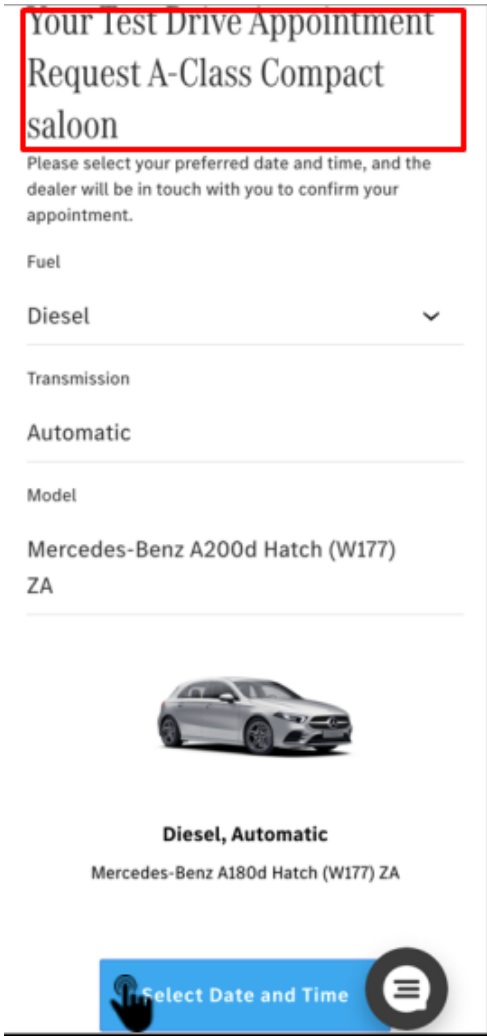


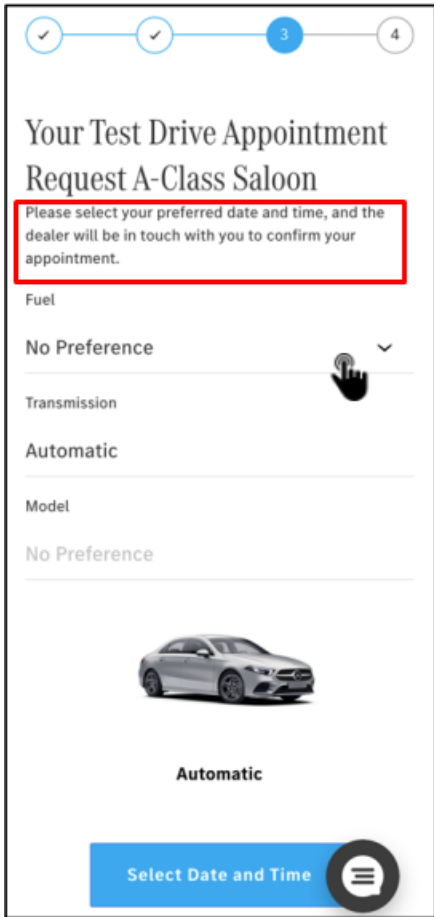
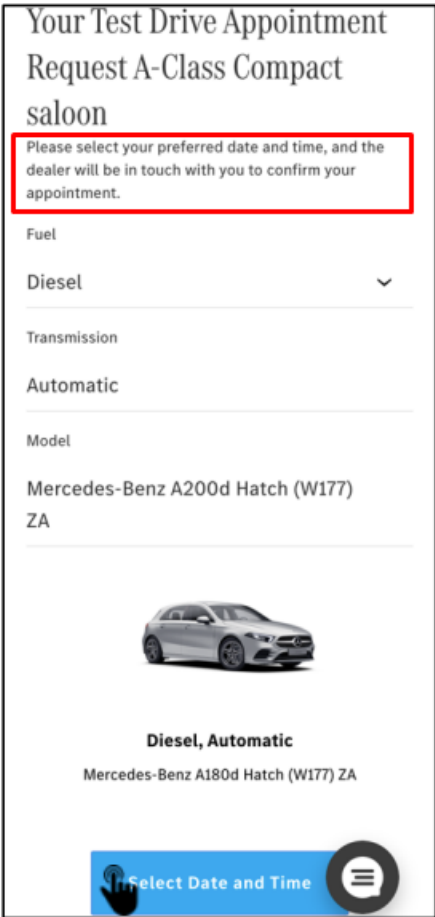
# Bug Report Template

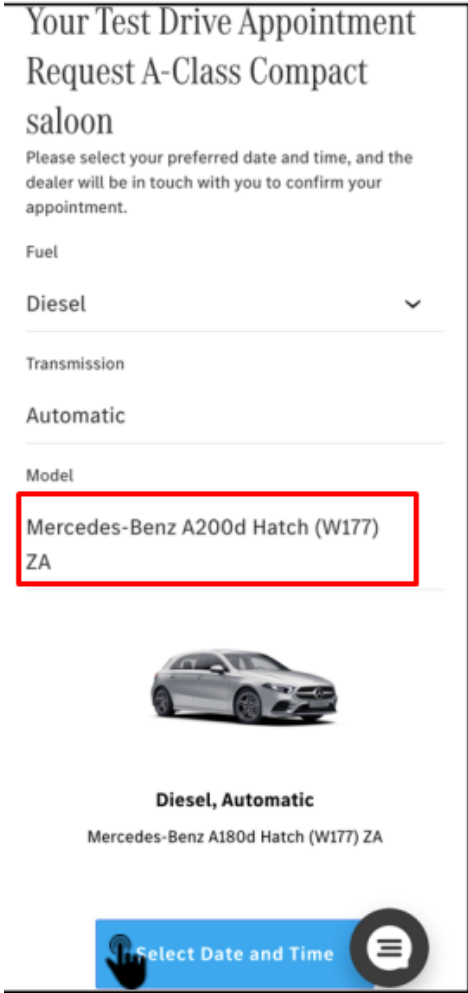
ID number	#1
Reporter	Diogo Ferreira
Screenshot Number	2
Title	Bad sum on step 2 ("Select your dealer")
Description	When we are on the "Select your dealer" page and "Show on map" is selected, we have a label telling us that "43 Mercedes-Benz Retailers have been found" but if we sum the numbers on the map, the result is 46 (27+2+5+3+9).
Severity	Medium
Steps to reproduce	1 – Open the app 2 – Select a vehicle model; 3 – Select "show on map" 4 – Label says "43 Mercedes-Benz ..." instead of "46 Mercedes-Benz..."
Screenshots	 The screenshot shows a mobile application interface titled "Select your dealer". At the top, there is a progress indicator with four steps: 1 (checkmark), 2 (active, blue circle), 3, and 4. Below the title, there is a "Search by address" dropdown menu and a text input field labeled "City / Postcode". A red rectangular box highlights the text "43 Mercedes-Benz Retailers have been found." which is displayed below the search field. Below this text, there are two buttons: "Show on map" (highlighted in blue) and "Show as a list". The "Show on map" button is selected, and a map of Southern Africa is displayed. The map shows several locations marked with black circles containing white numbers. A red rectangular box highlights a specific area on the map, containing the following numbers: 27 (near Johannesburg), 2 (near Emfuleni), 5 (near Maputo), 3 (near Durban), and 9 (near Cape Town). The sum of these numbers is 46, which contradicts the text above the map stating that 43 retailers have been found. The map also shows labels for various cities and countries, including Luanda, Angola, Zambia, Mozambique, Harare, Beira, Zimbabwe, Namibia, Botswana, Tzaneen, and Cape Town.

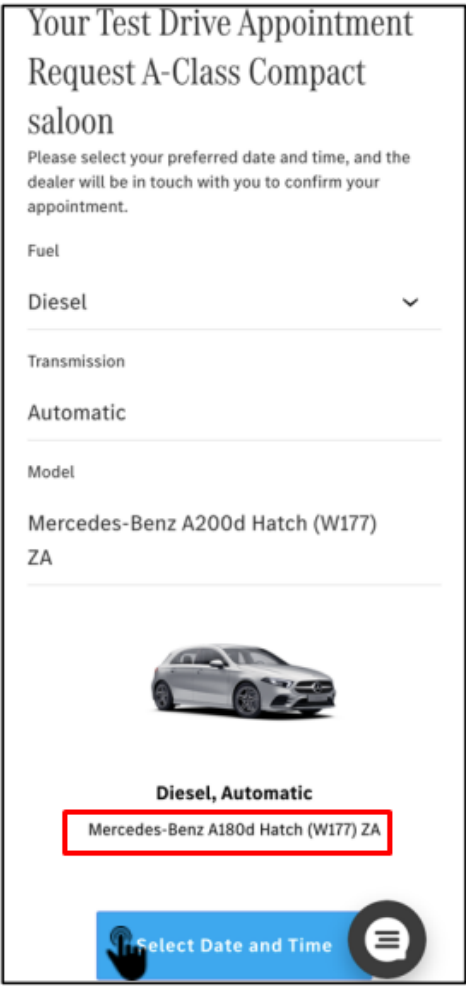
ID number	#2
Reporter	Diogo Ferreira
Screenshot Number	3
Title	Telephone blank spaces
Description	When we are on the “Select your dealer” step, the blank spaces of the telephone numbers are different.
Severity	Improvement
Steps to reproduce	<p>1 – Open the app</p> <p>2 – Select the “A-Class Sedan” model</p> <p>3 – Select “show as a list”</p> <p>4 – You will see that one number is with two blank spaces and the other one is with 3 (“+27 31 5761000” and “+27 21 860 4000”)</p>
Screenshots	

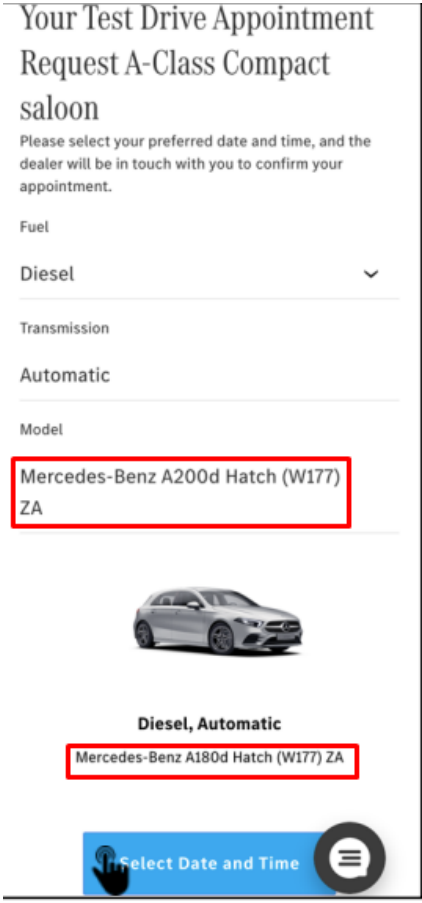
ID number	#3
Reporter	Diogo Ferreira
Screenshot Number	4
Title	Title label mentioning another car on step 3 ("Your Test Drive Appointment Request...")
Description	In step one, we've selected an "A-Class Sedan" vehicle but in the title of step 3, it says "Your Test Drive Appointment Request A-Class Saloon" instead of "... Request A-Class Sedan".
Severity	Medium
Steps to reproduce	1 – Open the app 2 – Select the "A-Class Sedan" model 3 – Select a dealer 4 – Title Label says "... A-Class Saloon" instead of "... A-Class Sedan"
Screenshots	

ID number	#4
Reporter	Diogo Ferreira
Screenshot Number	5
Title	Title label mentioning another car on step 3 ("Your Test Drive Appointment Request...") after selecting "Diesel" as Fuel
Description	In step one, we've selected an "A-Class Sedan" vehicle but in the title of step 3, it says "Your Test Drive Appointment Request A-Class Compact Saloon" instead of "... Request A-Class Sedan".
Severity	Medium
Steps to reproduce	1 – Open the app 2 – Select the "A-Class Sedan" model 3 – Select a dealer 4 – Select "Diesel" as Fuel 5 – Title Label says "... A-Class Compact Saloon" instead of "... A-Class Sedan"
Screenshots	

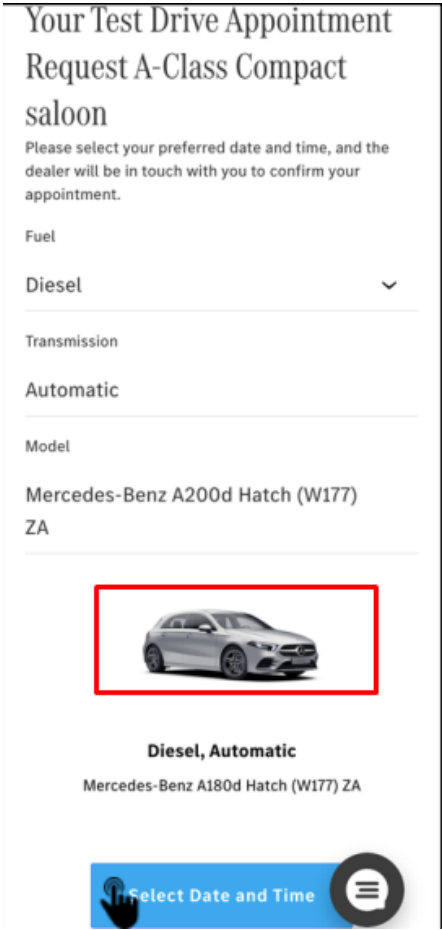
ID number	#5
Reporter	Diogo Ferreira
Screenshot Number	4/5
Title	Description label referring to date and time page
Description	After we select a dealer, we navigate to the “Your test drive appointment” page and the description says to select the preferred data and time, which is not in that page.
Severity	Medium
Steps to reproduce	1 – Open the app 2 – Select the “A-Class Sedan” model 3 – Select a dealer 4 – We can see the description saying “Please select your preferred date and time...”
Screenshots	<div></div> <div></div>

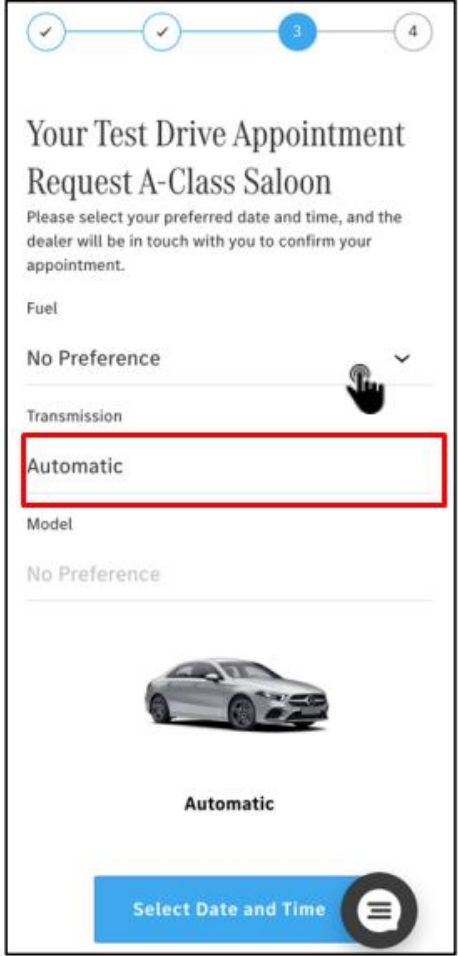
ID number	#6
Reporter	Diogo Ferreira
Screenshot Number	5
Title	Model label mentioning another car on step 3 ("Your Test Drive Appointment Request...") after selecting "Diesel" as Fuel
Description	In step one, we've selected an "A-Class Sedan" vehicle but in the model label of step 3, it says "Mercedes-Benz A200d Hatch (W177) ZA" instead of an A-Class Sedan model.
Severity	Major
Steps to reproduce	1 – Open the app 2 – Select the "A-Class Sedan" model 3 – Select a dealer 4 – Select "Diesel" as Fuel 5 – Model Label says "Mercedes-Benz A200d Hatch (W177) ZA" instead of a A-Class Sedan model.
Screenshots	

ID number	#7
Reporter	Diogo Ferreira
Screenshot Number	5
Title	Description label mentioning another car on step 3 ("Your Test Drive Appointment Request...") after selecting "Diesel" as Fuel
Description	In step one, we've selected an "A-Class Sedan" vehicle but in the description label of step 3, it says "Mercedes-Benz A180d Hatch (W177) ZA" instead of an A-Class Sedan model.
Severity	Major
Steps to reproduce	1 – Open the app 2 – Select the "A-Class Sedan" model 3 – Select a dealer 4 – Select "Diesel" as Fuel 5 – Model Label says "Mercedes-Benz A180d Hatch (W177) ZA" instead of A-Class Sedan model.
Screenshots	

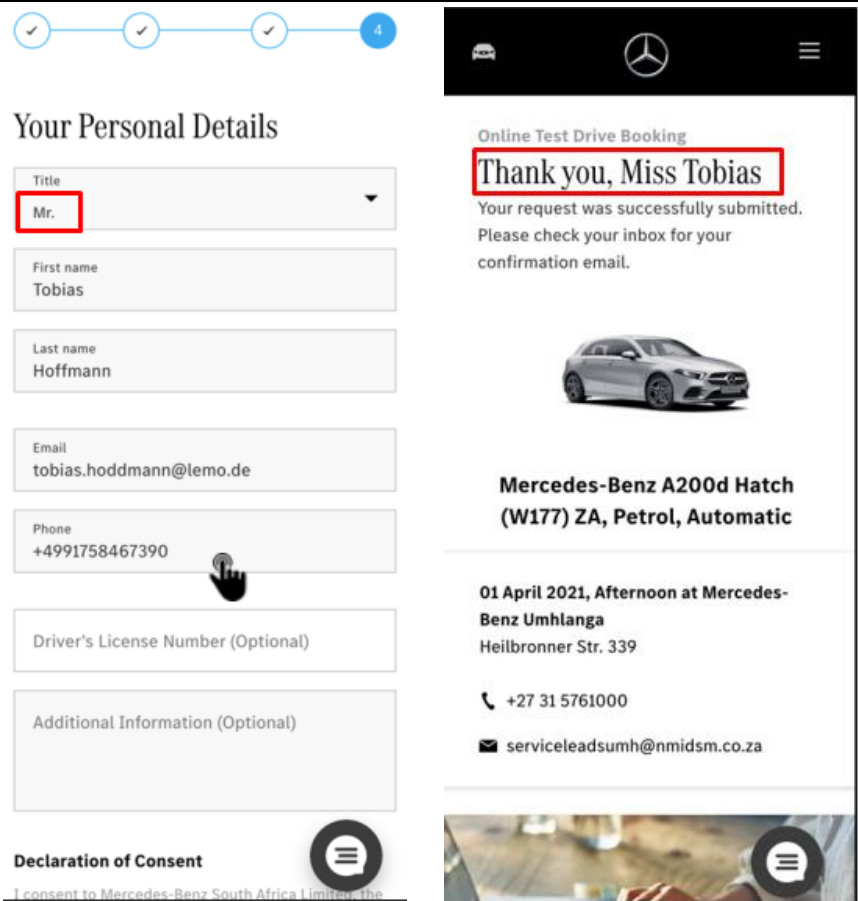
ID number	#8
Reporter	Diogo Ferreira
Screenshot Number	5
Title	Model label and description label are mentioning different cars on step 3 ("Your Test Drive Appointment Request...") after selecting "Diesel" as Fuel
Description	After we select "Diesel" as Fuel, the model label and the resume label should show the same model but the model shows "Mercedes-Benz A200d Hatch (W177) ZA" and the description says "Mercedes-Benz A180d Hatch (W177) ZA"
Severity	Major
Steps to reproduce	<ol style="list-style-type: none"> <li>1 – Open the app</li> <li>2 – Select the "A-Class Sedan" model</li> <li>3 – Select a dealer</li> <li>4 – Select "Diesel" as Fuel</li> <li>5 – Model Label says "Mercedes-Benz A200d Hatch (W177) ZA" and the description says "Mercedes-Benz A180d Hatch (W177) ZA"</li> </ol>
Screenshots	

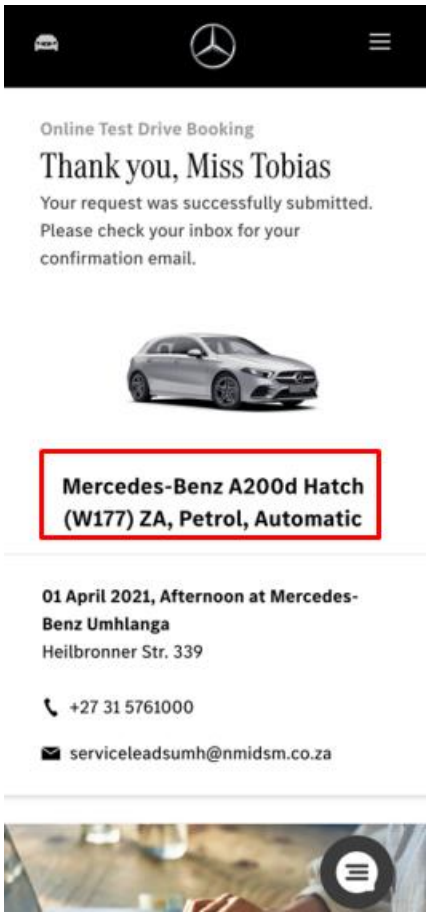


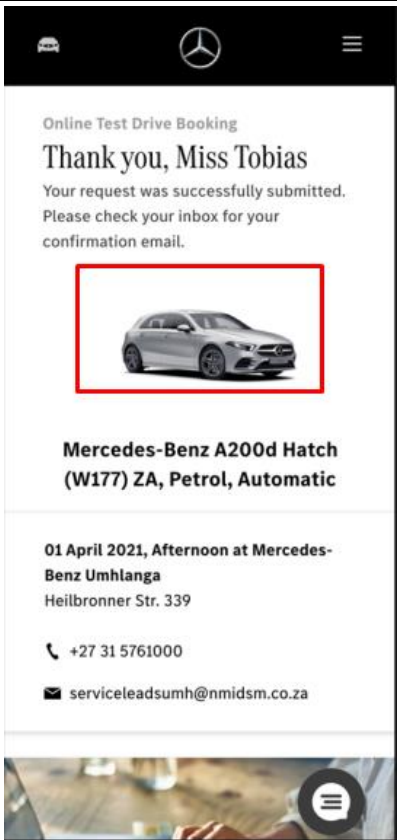
ID number	#9
Reporter	Diogo Ferreira
Screenshot Number	5
Title	Car image from another car on step 3 ("Your Test Drive Appointment Request...") after selecting "Diesel" as Fuel
Description	In step one, we've selected an "A-Class Sedan" vehicle and then we've selected a dealer. At this moment it shows an "A-Class Sedan" image but if we select "Diesel" as fuel, it changes the image to another car image.
Severity	Major
Steps to reproduce	1 – Open the app 2 – Select the "A-Class Sedan" model 3 – Select a dealer 4 – Select "Diesel" as Fuel 5 – You will see an incorrect car image
Screenshots	



ID number	#10
Reporter	Diogo Ferreira
Screenshot Number	4/5
Title	Transmission is not editable on step 3
Description	In step three, we can't change the Transmission from "automatic" to another.
Severity	Improvement
Steps to reproduce	1 – Open the app 2 – Select the "A-Class Sedan" model 3 – Select a dealer 4 – At this point you can't change the Transmission
Screenshots	

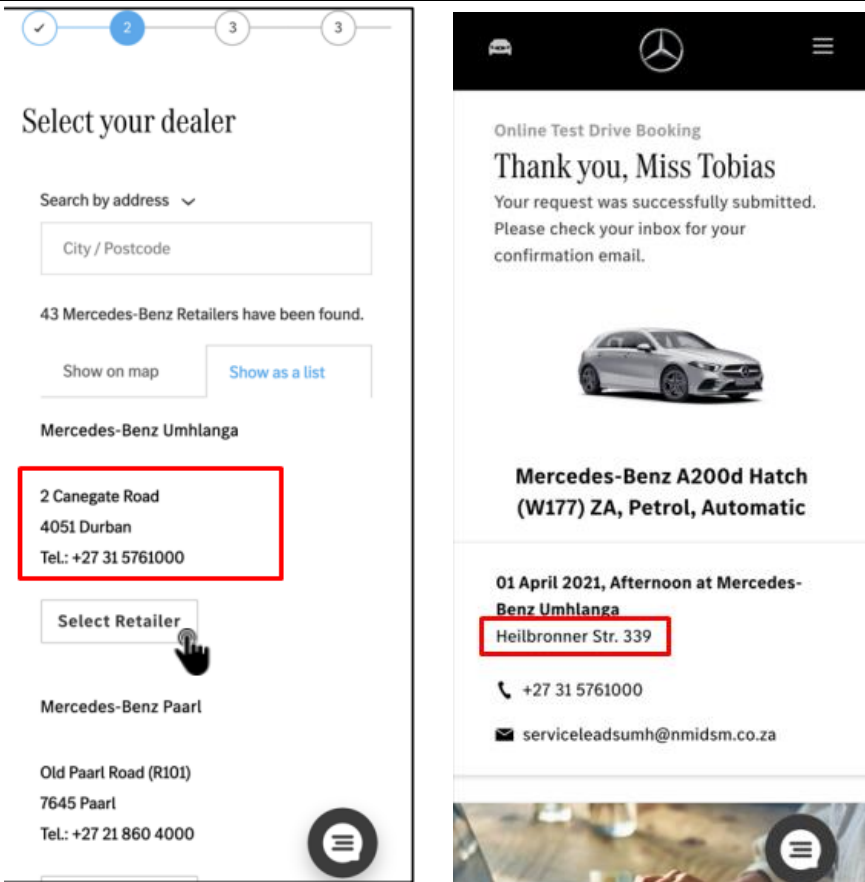
ID number	#11
Reporter	Diogo Ferreira
Screenshot Number	6/7
Title	Date label doesn't match with the selected date
Description	In the "Selected date and time" window, if we select "2021-04-01" the label shows "01 April 2020..." instead of "01 April 2021..."
Severity	Critical
Steps to reproduce	1 – Open the app 2 – Select the "A-Class Sedan" model 3 – Select a dealer 4 – Select Date and Time 5 – Click on "2021-04-01" 6 – The label will show "01 April 2020..." instead of "01 April 2021..."
Screenshots	

ID number	#12
Reporter	Diogo Ferreira
Screenshot Number	9/11
Title	Personal Details Title wrong at the booking confirmation
Description	In "Your Personal Details" window we've selected the title as "Mr." and at the booking confirmation it shows "Miss"
Severity	Low
Steps to reproduce	1 – Open the app 2 – Select the "A-Class Sedan" model 3 – Select a dealer 4 – Select Date and Time 5 – On the 4 <sup>th</sup> step "Your Personal Details" Select "Mr." as Title. Fill in the other fields with your data and submit 6 – In the title it says "Thank you, Miss..." instead of "Thank you, Mister..."
Screenshots	 <p>The screenshot displays two side-by-side views from the Mercedes-Benz app. The left view is the 'Your Personal Details' form, where the 'Title' dropdown menu is set to 'Mr.' (highlighted with a red box). Other fields include First name: Tobias, Last name: Hoffmann, Email: tobias.hoddmann@lemo.de, and Phone: +4991758467390. The right view is the booking confirmation screen, showing a 'Thank you, Miss Tobias' message (also highlighted with a red box) and details for a Mercedes-Benz A200d Hatch (W177) ZA, Petrol, Automatic, booked for 01 April 2021 at Mercedes-Benz Umhlanga.</p>

ID number	#13
Reporter	Diogo Ferreira
Screenshot Number	11
Title	Car model doesn't match with the selected one
Description	In the first step we've selected an "A-Class Sedan", and at the booking confirmation it shows an Hatch model.
Severity	Critical
Steps to reproduce	<ol style="list-style-type: none"> <li>1 – Open the app</li> <li>2 – Select the "A-Class Sedan" model</li> <li>3 – Select a dealer</li> <li>4 – Select Date and Time</li> <li>5 – Fill in your personal details</li> <li>6 – The car details label will show an Hatch model instead of an A-Class Sedan as selected</li> </ol>
Screenshots	

ID number	#14
Reporter	Diogo Ferreira
Screenshot Number	11
Title	Car image doesn't match with the selected one
Description	In the first step we've selected an "A-Class Sedan" and at the booking confirmation, it shows an image of an Hatch model.
Severity	Major
Steps to reproduce	<ol style="list-style-type: none"> <li>1 – Open the app</li> <li>2 – Select the "A-Class Sedan" model</li> <li>3 – Select a dealer</li> <li>4 – Select Date and Time</li> <li>5 – Fill in your personal details</li> <li>6 – The car image will show an Hatch model instead of an image of an A-Class Sedan as selected</li> </ol>
Screenshots	

ID number	#15
Reporter	Diogo Ferreira
Screenshot Number	5/11
Title	Fuel is different than the selected
Description	At step 5, we've selected "Diesel" as Fuel, and at the booking confirmation it shows "Petrol"
Severity	Major
Steps to reproduce	1 – Open the app 2 – Select the "A-Class Sedan" model 3 – Select a dealer 4 – Select Date and Time 5 – Fill in your personal details 6 – The car details label will show "Petrol" instead of "Diesel"
Screenshots	<div> <div> <p><b>Your Test Drive Appointment</b> Request A-Class Compact saloon</p> <p>Please select your preferred date and time, and the dealer will be in touch with you to confirm your appointment.</p> <p>Fuel</p> <p><b>Diesel</b></p> <p>Transmission</p> <p>Automatic</p> <p>Model</p> <p>Mercedes-Benz A200d Hatch (W177) ZA</p>  <p><b>Diesel, Automatic</b> Mercedes-Benz A180d Hatch (W177) ZA</p> <p>Select Date and Time</p> </div> <div> <p>Online Test Drive Booking</p> <p><b>Thank you, Miss Tobias</b></p> <p>Your request was successfully submitted. Please check your inbox for your confirmation email.</p>  <p><b>Mercedes-Benz A200d Hatch (W177) ZA</b> <b>Petrol</b> Automatic</p> <p>01 April 2021, Afternoon at Mercedes-Benz Umhlanga Heilbronner Str. 339</p> <p>+27 31 5761000</p> <p>serviceleadsumh@nmidsm.co.za</p> </div> </div>

ID number	#16
Reporter	Diogo Ferreira
Screenshot Number	3/11
Title	Dealer address incorrect
Description	When we've selected the dealer, the address was "2 Canegate Road 4051 Durban" and at the booking confirmation it shows "Heilbronner Str.339"
Severity	Critical
Steps to reproduce	<ol style="list-style-type: none"> <li>1 – Open the app</li> <li>2 – Select the "A-Class Sedan" model</li> <li>3 – Mercedes-Benz Umhlanga as a Retailer</li> <li>4 – Select Date and Time</li> <li>5 – Fill in your personal details</li> <li>6 – The address will be "Heilbronner Str.339" and not "2 Canegate Road 4051 Durban".</li> </ol>
Screenshots	 <p>The left screenshot shows the 'Select your dealer' screen. At the top, there are four progress indicators, with the second one (2) being active. Below the title, there is a 'Search by address' dropdown menu. A text input field contains 'City / Postcode'. Below this, it says '43 Mercedes-Benz Retailers have been found.' There are two buttons: 'Show on map' and 'Show as a list'. Underneath, the results for 'Mercedes-Benz Umhlanga' are shown. A red box highlights the address '2 Canegate Road 4051 Durban' and the phone number 'Tel.: +27 31 5761000'. Below this, there is a 'Select Retailer' button with a hand icon pointing to it. Further down, the details for 'Mercedes-Benz Paarl' are listed: 'Old Paarl Road (R101)', '7645 Paarl', and 'Tel.: +27 21 860 4000'. The right screenshot shows the 'Online Test Drive Booking' confirmation screen. It has a Mercedes-Benz logo at the top. The text says 'Thank you, Miss Tobias' and 'Your request was successfully submitted. Please check your inbox for your confirmation email.' Below this is an image of a silver car. Underneath the car image, it says 'Mercedes-Benz A200d Hatch (W177) ZA, Petrol, Automatic'. At the bottom, it says '01 April 2021, Afternoon at Mercedes-Benz Umhlanga' and 'Heilbronner Str. 339' is highlighted in a red box. Below this, the phone number '+27 31 5761000' and the email 'serviceleadsumh@nmidsm.co.za' are listed.</p>