

Nguyễn Thị Hoa

Customer Support

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OBJECTIVE

- Hope to find a stable job
- Hope to find a job with great chances of promotion
- Hope to find a job with high salary
- Hope to find a place to devote myself

EDUCATION

September 2017 - Now	Ha Noi University Of Industry Major: English Language English
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WORK EXPERIENCE

July 2018 - Present	Tutor and English Teacher Tutor / Teacher <ul style="list-style-type: none">- Choose the best teaching methods to teach students- Design interesting exercises that interest students- Create exciting games to help students understand the lesson better
February 2021 - May 2021	Customer Support Support <ul style="list-style-type: none">- Investigate and resolve customer complaints by providing appropriate solutions- Support customers who may have received their orders late, have received the wrong order or have received faulty products.- Make customers satisfying and buy more products- Provide accurate, valid and complete information.

CERTIFICATIONS

2017	University diploma
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SKILLS

Computer	Word, Excel, Powerpoint
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