April 2024

Two-Stage Direct Response Model Update

**GWSB Business Analytics Practicum Group 8** 

# **Project Objectives**



Build a two-stage direct response model to predict (1) probability of donor response and (2) expected gift amount.



Maximize net revenue of direct-mail fundraising appeal campaign by identifying donors with highest expected gift potential.

## **Data Preprocessing Steps**

#### Handling non-numeric x variables

- Created dummy variables for categorical variables and dropped columns converted to dummy variables and others we didn't intend to use
- Converted currency strings to float data type

#### Handling missing values

- Applied mean imputation to fill missing values for columns with missing values
  - append\_mt\_OnlineInsuranceBuyer
  - append\_mt\_CultureArtsEvents
  - append\_mt\_HighDollarDonor
  - append\_mt\_LowDollarDonor
  - append age
- Dropped append\_enviroconquintile as it was no longer needed
- Deleted rows with missing values in the append\_HomeValue column

### **Phase 1 Model Data**

**Population:** Previous Donors

**Target Variable**[Mean=0.88]: 1 = Response; 0 = No Response (84931 VS 3191715)

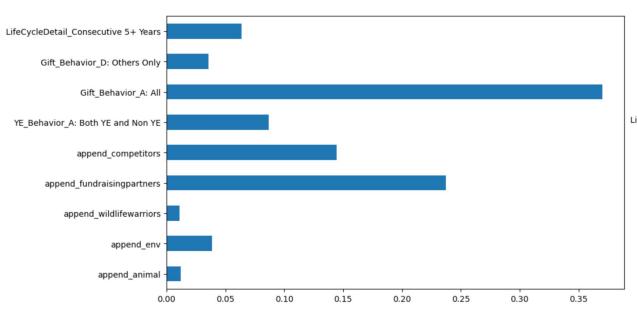
#### **Feature Selection:**

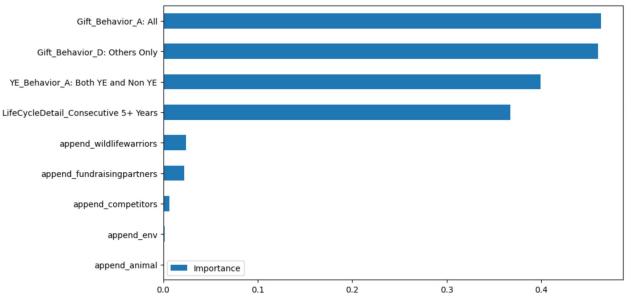
- 'append\_animal',
- 'append\_env',
- 'append\_wildlifewarriors',
- 'append\_fundraisingpartners',
- 'append\_competitors',
- 'append\_env\_enthusiasts',
- 'append\_direct\_trans',
- 'YE\_Behavior\_A: Both YE and Non YE',
- 'Gift\_Behavior\_A: All',

- 'Gift\_Behavior\_D: Others Only',
- 'LifeCycleDetail\_Consecutive 5+ Years',
- 'LifeCycle\_Consecutive Givers',
- 'GivingYears',
- 'cumul\_amount',
- 'append\_trans\_life',
- 'Monthly\_Donor\_Y',
- 'Monthly\_Donor\_N',
- 'gift\_count',
- 'append\_parks\_nature'

## **Proportion of Features**

## **Classification Tree Model VS. Logistic Regression Modelopulation:**







## **Phase 1 Model Overview**

Champion Model is an ensemble of two models

- DecisionTreeClassifier(class\_weight={0: 0.3, 1: 1.2}, max\_depth=9, min\_samples\_leaf=5, min\_samples\_split=3, random\_state=12345)
- LogisticRegression(solver='newton-cholesky', C=.3, max\_iter=10, random state=12345, class weight={0: 0.3, 1: 1.2})

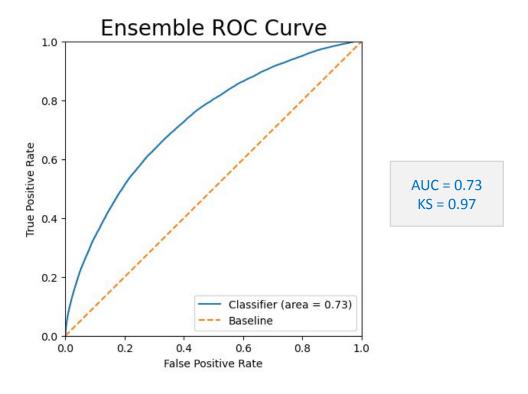
70% of the dataset was used for training the model, 30% for validation

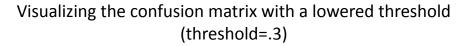
The model was chosen based on the AUC (Area under Curve) score for the validation data

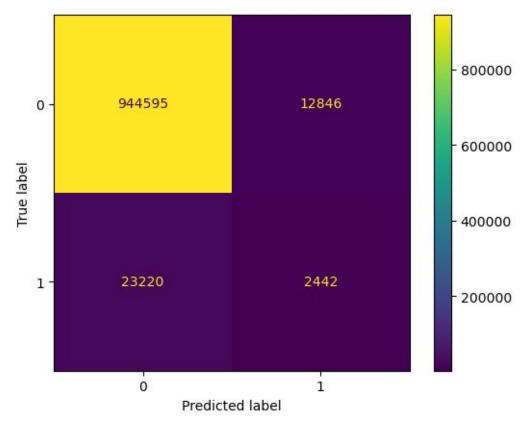
#### Top 5 Predictor Variables

- Monthly\_Donor\_Y
- Monthly\_Donor\_N
- YE\_Behavior\_A: Both YE and Non YE
- Gift\_Behavior\_A: All
- Gift\_Behavior\_D: Others Only

## **Model 1 Performance**







## **Phase 2 Model Data**

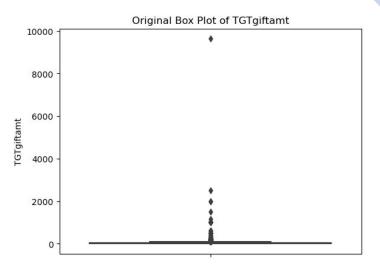
**Population:** Previous Donors (need to confirm what year(s) the data is from) with TGTresp = 1

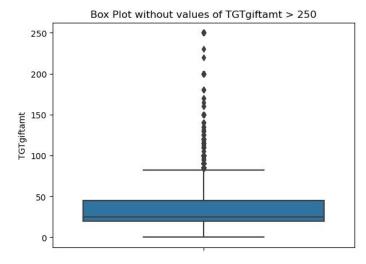
**Target Variable:** Gift amount in dollars (use value of 250 for 129 rows where TGTgiftamt > 250)

#### **Feature Selection:**

- 'HPG\_amount',
- 'MRG\_amount',
- 'avg\_gift\_amt',
- 'first\_gift\_amount',
- 'append\_direct\_trans',
- 'append\_fundraisingpartners',
- 'append\_HouseHoldEducation'

- 'append\_WealthResources',
- 'append\_age',
- 'append\_web',
- 'append\_competitors',
- 'append\_parks\_nature'







## **Model Overview**

Champion Model is an ensemble of two models

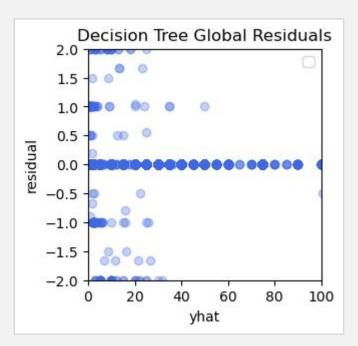
- DecisionTreeRegressor(random\_state=12345)
- RandomForestRegressor(random state=12345)

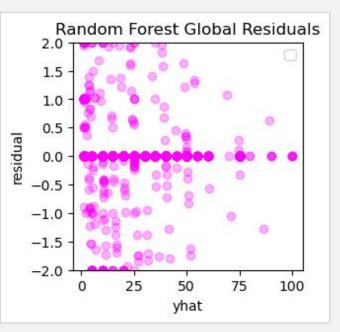
70% of the dataset was used for training the model, 30% for validation

The model was chosen based on the MAE (Mean Absolute Error) for the validation data

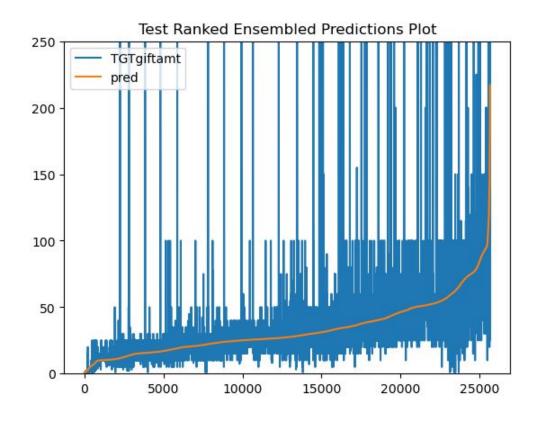
Top 5 Predictor Variables

- MRG\_amount
- append\_age
- avg\_gift\_amt
- append\_direct\_trans
- append\_fundraisingpartners

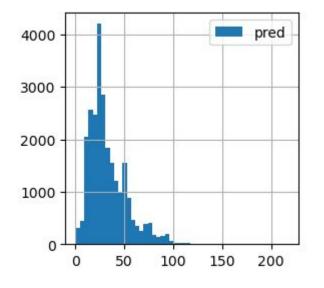


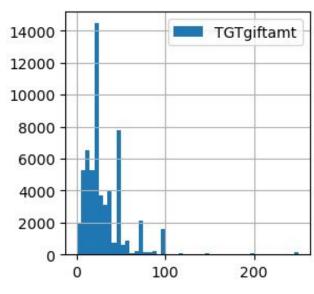


## **Phase 2 Model Performance**



MAE: 5.947





Comparing TGTgiftamt distribution to ensemble model predictions distribution

## **Next Steps**





## **Expected Gift Calculation**

## Formula

classifier['predict\_proba'] \* regressor['predict']

Final output dataframe:

	masterprimaryid	TGTresp	TGTgiftamt	expected_value
0	000004E1-D14E-42AB-A384-40A2773F507C	0	0.0	0.000000
648800	A7FFE446-3CB2-4EDE-BADD-3AD20CD8C82C	0	0.0	0.000000
648801	A7FFF811-9B13-40DE-A32B-4A4CEBB8ADA3	0	0.0	0.000000
648802	A7FFFBC5-7654-4629-9A61-BE246AA183B1	0	0.0	0.000000
648803	A800098C-CCC8-4055-8E26-68724177189C	0	0.0	0.000000
22771	05D7A30B-B6F5-434A-B779-F6B6B2EDCC3C	1	80.0	67.027449
149975	26E5D364-054F-47DB-8BCC-A9A56DBCA6E6	1	75.0	67.759939
149977	26E5D364-054F-47DB-8BCC-A9A56DBCA6E6	0	75.0	67.914802
149976	26E5D364-054F-47DB-8BCC-A9A56DBCA6E6	0	75.0	67.914802
185739	30024BB9-65A5-4854-9BD0-77FD06D6F87C	1	75.0	72.187903

