LAM NHAT TIEN

DEV-OPS ENGINEER

CONTACT		
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SKILLS		
 Continuous Integration/Continuous Delivery (CI/CD) Containerization and Orchestration 		
•	Scripting and Automation	
•	Monitoring and Logging	

EDUCATION

THE DEGREE OF BACHELOR

Networking and Security

FPT University

August 2017 - April 2022

Major: Information Assurance

LANGUAGES

Bash	
Groovy	
C#	
Java	
Pvthon	

PROFILE

I am a skilled professional well-versed in DevOps methodologies and equipped with a solid understanding of programming languages such as C#, Java, and Python. My expertise lies in implementing efficient CI/CD pipelines, leveraging infrastructure as code, and managing configurations. With a foundation in these languages, I am able to contribute effectively to development projects, bridging the gap between software development and operations. My passion for automation and streamlined processes drives my commitment to enhancing productivity and delivering reliable software solutions.

WORK EXPERIENCE

DevOps Engineer

DXC Technology

June-2022 - Oct-2023

Main responsibility:

- Create and maintain Jenkins CI/CD pipelines that automate the build and deployment processes.
- Integrate version control systems with Jenkins to trigger builds and deployments automatically upon code changes.
- Manage infrastructure resources, such as virtual machines, containers, and cloud services, for the Dev environments.
- · Configure network, proxy, domain, and security for application web
- Monitoring and Logging applications for all environment
- Maintain detailed documentation of DevOps processes, configurations, and procedures.
- Provide support and troubleshooting assistance during deployments and incidents.

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Achievements and skills gained:

- Proficiency in Jenkins, pipeline scripting, and continuous integration/continuous deployment best practices.
- Knowledge of configuring the product (heap size) and costing the product to run in production in a reasonable way.
- Network configuration, firewall management, DNS management, DNS configuration, and domain record management.
- Monitoring tools (e.g., Prometheus, Grafana), alerting configurations, and incident response.

System Administrator

PASSIO COFFEE VIETNAM

November 2021 - April 2022

Main responsibility:

- Ensure the coffee shop's network infrastructure is set up, configured, and maintained properly.
- Monitor network performance and troubleshoot connectivity issues promptly.
- Offer IT support to coffee shop staff for any technology-related problems they encounter.
- Respond to IT support requests promptly and resolve issues efficiently.
- Manage and maintain the company's email system, ensuring reliable email communication.
- Query the database for retrieving information as needed by the coffee shop Achievements and skills gained:
- Knowledge of executing SQL statements
- · Knowledge of network systems and switchboards

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EXPERTISE

- Continuous Integration and Continuous Deployment (CI/CD) with Jenkins and Azure Devops
- · Containerization with Docker
- · Orchestration using Kubernetes
- Bash Scripting for Automation
- Cloud Services: Amazon Web Services (AWS)
- Network Configuration and Management Linux and Window
- Infrastructure as Code (IaC) with Terraform and Ansible
- Version Control with Git
- Scripting Languages: Shell script
- Configuration Management
- · Monitoring and Logging
- Problem-Solving and Troubleshooting
- Cross-Functional Collaboration
- DevOps Best Practices

PROJECT

MISR Insurance

DXC-Technology

05/2023-Now

- Work on building and deploying applications across different environments, including development, staging, and production.
- Implement and maintain CI/CD pipelines to automate the deployment process.
- Conduct root cause analysis to identify the source of issues. Prioritize and address critical issues promptly to minimize downtime and service disruptions.
- Provision, configure, and manage servers on the Amazon Web Services (AWS) cloud platform.
- · Monitoring and Logging application

AEON Allianz

DXC-Technology

01/2023-05/2023

- Provide support in creating and maintaining CI/CD pipelines using Jenkins.
- Automate the building, testing, and deployment of application code.
- Package applications into container images. Store these container images in a private container registry.
- Deploy application containers by using terraform to apply the AWS cloud with ECS service
- Monitoring and Logging application

Research and build object-oriented CEPH FileSystem

FPT University 01/2022

- This project is about building a distributed system, when a user uploads their files from a web application, the broker dispatches those requests to a node that can process the files.
- There will be three data nodes in the system (3 OSDs).
- Each node will scan the data and return the results and then display it on the website