


### Task 3a Action Plan:

Testers that have been requested to complete feedback:

Name:	Type of Audience: (Technical/Non-technical)	Have they replied/not replied?	Date of when the form was sent out:
Callum	Technical audience	They have replied.	19/04/2023
Roddick	Technical audience	They have replied.	19/04/2023
Taylor	Technical audience	They have replied.	19/04/2023
Jake	Technical audience	They have not replied.	19/04/2023
Alex	Technical audience	They have not replied.	19/04/2023
Taya	Non-technical audience	They have replied.	19/04/2023
Raya	Non-technical audience	They have replied.	19/04/2023
Kintija	Non-technical audience	They have replied.	19/04/2023
Pippa	Non-technical audience	They have replied.	19/04/2023

 - Have replied.

 - Haven't replied.

Final choice of testers:

<b>Name:</b>	<b>Type of Audience: (Technical/Non-technical)</b>	<b>Course they're doing: (Digital Business Services)</b>	<b>Age:</b>	<b>Method of test used: (Email, video call)</b>	<b>Why were they chosen:</b>	<b>Progress of testing: (Finished/Midway complete, Unfinished)</b>
Kintija	Non-technical	Business, drama + more in high school	15	Microsoft forms survey	They do not take any computing course and do not have much knowledge about computing	Finished
Callum	Technical	Computing Level 2	16	Microsoft forms survey	They take a computing course and are planning to take a T-level computing course next.	Finished
Raya	Non-technical	T-Level Digital Business Services in Partnership with Lloyd's Bank Year 2	18	Microsoft forms survey	They take a business course but do not take a computing course.	Finished
Pippa	Non-technical	Animal Management Level 3	17	Microsoft forms survey	They do not take a computing course and do not have much knowledge about computing.	Finished
Taylor	Technical	T-Level Digital Design, Production and Development	18	Microsoft forms survey	They take a computing course and have completed complex computer projects in the past.	Finished
Taya	Non-technical	Art Level 1	17	Microsoft forms survey	They don't take a computing	Finished

Roddick	Technical	T-Level Digital Design, Production and Developmen t	18	Microsoft forms survey	course and do not have much knowledge about computing.  They take a computing course and have worked on different computing projects.	Finished
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Overall, there was 4 non-technical testers and 3 technical testers.

Tester Feedback:

Tester name: Kintija

Type of audience: Non-technical

Method of test used: Microsoft forms survey

How the prototype was presented: Video and screenshots in a PowerPoint

General Information

1. What is your name? \*

Kintija

2. What course are you studying? \*

Business studies AFS

3. How old are you? \*

15

4. Will you be taking the technical or non-technical survey? \*

☐ Technical survey (104 questions)

☒ Non-technical survey (73 questions)

Non-technical survey - Home Page

You are now completing a non-technical survey, the home page could be found on the navigation bar, at the top left corner.

9. What do you think about the new articles section? \*

I think the layout is quite good, but maybe something could be added to make it less plain.

10. Do you find the information/features/this page on this website useful to you, why/why not? \*

Yes, I like how I have seen latest articles and the name of the article to know what it's about on the home page.

11. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I would suggest having a little bit about the new articles before clicking on it.

12. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Non-technical survey - Layout

You are now completing a non-technical survey, you can look through all the pages to see how you feel with the layout.

5. What do you think of the layout/theme, does it go together and look cohesive, why/why not? \*

The theme is very well put together and the layout makes it very accessible for people to access as everything is well organised.

6. What do you think about the font and colours used, are they readable and easy to see, why/why not? \*

The font used overall is very bold, this makes it easy to read and understood without any issues.

7. Do you like the logo, if so why, if not why and how can it be improved? \*

No clear and memorable the logo also links to what the website is called which I think is quite good. However, I think that the settings in 'Health advice Group' could be made a little bit more bold.

8. What do you think of the accessibility panel placement? \*

I think the placement of the accessibility panel placement is quite good, but it is also a little tricky to spot.

Non-technical survey - Advice Page

You are now completing a non-technical survey, the advice page could be found on the navigation bar.

13. What is your opinion on the feature that allows you to switch pages between the articles at the bottom of the page? \*

I like how saved as going to the next page of articles you can select which page to go to instead of clicking through the page one by one.

14. Do you find the information/features/this page on this website useful to you, why? \*

Yes, I like how the advice is easily accessible.

15. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I like how there is a brief overview of each article.

16. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

#### Non-technical survey - About Us Page

- You are now completing a non-technical survey: the about us page could be found on the navigation bar about? \*
17. Do you find that the image conveys and relates to the company and what the website is about? \*

Yes, the advice articles definitely links to a health advice group.

18. Do you find the information/features this page on this website useful to you, why? \*

No, it tells you about the website which can be used to find out what the website potentially contains.

19. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I like how the photo reflects the colour theme of the website.

20. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★ ★ ★ ☆

#### Non-technical survey - Policy Page

- You are now completing a non-technical survey: the policy page could be found on the footer, at the bottom of the page.

25. Do you find the information/features this page on this website useful to you, why? \*

I don't really read policies, however I can see it be useful for those who do.

26. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No quite please, something should be added.

27. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★ ★ ☆ ☆ ☆

#### Non-technical survey - Register Page

- You are now completing a non-technical survey: the register page could be found on the navigation bar on the right.

31. What is your opinion on the feature that allows you to register using the information feeds provided, how do you find it was it easy, if not why? \*

I like how it tells you if the passwords do not match and doesn't let you continue till they do and for the email it has to include an @, this meant it was to focus and the problem was with registering.

32. Did you encounter any errors, if so please explain? \*

No I did not.

33. Do you find the information/features this page on this website useful to you, why? \*

No, it allows you to create an account which is useful in websites.

34. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I like how it was easy to understand and clear what information must be provided in each box.

35. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★ ★ ★ ★ ★

#### Non-technical survey - Profile Page

- You are now completing a non-technical survey: the profile page can only be reached after you login successfully which then you will be redirected to.

40. What is your opinion on the feature that displays a heading saying welcome and the name the user has registered with? \*

I think it seems very welcoming for the user.

41. Do you like the article recommended for you feature, why not? \*

No, then you can not check that are directly towards you and the things you have looked at previously.

42. Do you find the information/features this page on this website useful to you, why? \*

No, I like how you can check symptoms.

43. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No, the recommended articles is very accessible and professional.

44. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★ ★ ★ ★ ★

#### Non-technical survey - Accessibility Panel Page

- You are now completing a non-technical survey: the accessibility panel page could be found at the side of every page, usually on the right side a grey button and a black technical icon.

21. What is your opinion on the feature that allows you to select multiple features and tick multiple checkboxes? \*

I like how you can select multiple options.

22. Do you find the information/features this page on this website useful to you, why? \*

I think it is useful to be able to have different features to choose from.

23. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

The check boxes are quite small and hard to read.

24. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★ ★ ☆ ☆ ☆

#### Non-technical survey - Terms and Conditions Page

- You are now completing a non-technical survey: the terms and conditions page could be found on the footer at the bottom of the page.

28. Do you find the information/features this page on this website useful to you, why? \*

I think this can be useful to know what you agree to when using the website.

29. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No a lot of white, maybe add some more colour.

30. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★ ★ ☆ ☆ ☆

#### Non-technical survey - Login Page

- You are now completing a non-technical survey: the login page could be found on the navigation bar on the right.

36. What is your opinion on the feature that allows you to login with the details you have registered with, how easy was it, if not why? \*

I think there should be a way to use your email login if it doesn't already do that already instead of trying it all out again.

37. Do you find the information/features this page on this website useful to you, why? \*

No, because it lets you get back into your registered account.

38. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I like how it tells you when you have entered a detail wrong.

39. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★ ★ ★ ☆

#### Non-technical survey - Check Weather Feature

- You are now completing a non-technical survey: the check weather feature can be accessed from the profile page.

45. Are you able to click on the check weather feature and does it function correctly? (Refer to the PowerPoint) \*

No, it functions as it is supposed to do.

46. When you enter a city name, does it say the current weather state as well as the facts and figures? (Refer to the PowerPoint) \*

No, it gives you temperature, humidity and wind speed.

47. Do you find the information/features this page on this website useful to you, why? \*

I think this could have a check of aspects of the weather, wind speed, temperature and gives you advice for what to do in the weather.

48. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I personally like how it gives you advice for the place you selected, for example, if they place you have entered it is if help you to stay hydrated and maintain.

49. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★ ★ ★ ☆

#### Non-technical survey - Check Air Quality Feature

You are now completing a non-technical survey. The check air quality feature can be accessed from the profile page.

50. Are you able to click on the check air quality feature and does it function correctly? (Refer to the PowerPoint).

Yes, it works like it is intended to do.

51. When you enter a city name, does it say the current running quality based on air quality data as well as the facts and figures? (Refer to the PowerPoint).

Yes, when entering a city the location is told you the air quality is as well as putting that in brackets, in case you didn't know what it meant.

52. Do you find the information/features this page on this website useful to you, why?

I personally do not need it, but if you lived in an area where the air quality can be quite bad, this is definitely useful.

53. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to?

I like how well you can go for an area in the current air quality.

54. Please rate this page out of 5 stars (5 being the best, 1 being the worst).

★★★★★

#### Non-technical survey - Overall Overview

You are now completing a non-technical survey, gathering the free thoughts of what you think about the app/website.

65. Did you find that the icons, images, and the logo was suitable to the website and related to the brand?

Yes, the colour scheme was all matched and very professional, the images throughout the page were carefully chosen to fit the website.

66. What were your first impressions of this website?

That it looked organised and professional.

67. How likely would you be inclined to return to this website?

Very likely

Somewhat likely

Neither likely nor unlikely

Somewhat unlikely

Very unlikely

68. How likely would you recommend this website to a friend?

Very likely

Somewhat likely

Neither likely nor unlikely

Somewhat unlikely

Very unlikely

69. Have you visited a website recently that looks similar to this one, if so, please attach a link?

No, I have not.

70. What features would you most like to see in future development?

an ad suite.

71. Please rate this website out of 5 stars (5 being the best, 1 being the worst).

★★★★★

72. How did you find this form, was it easy and simple to complete, too long, repeated questions, any sources of errors?

too many questions but it is understandable for detailed feedback.

73. Any final thoughts, feedback, or comments?

No.

#### Non-technical survey - Risk Assessment Page

You are now completing a non-technical survey. The risk assessment page could be found on the navigation bar.

60. Are you able to click on the risk assessment, how did you find it, was it easy, if not why and what was the reason given to the PowerPoint?

Yes, I found it interesting at the top with the title 'Risk assessment' as it easy to locate, from there the steps are easy.

61. Did you encounter any errors, if so please explain?

No.

62. Do you find the information/features this page on this website useful to you, why?

Yes, it is useful if you want to look at an appointment.

63. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to?

Instead of choosing a time and then waiting you that you can't because it is taken it is better if the appointment time is already taken, there wouldn't be an option to choose it.

64. Please rate this page out of 5 stars (5 being the best, 1 being the worst).

★★★★★

Tester name: Callum

Type of audience: Technical

Method of test used: Microsoft forms survey.

How the prototype was presented: Video and screenshots in a PowerPoint

General Information

1. What is your name? \*
- Calum Keenagh
2. What course are you studying? \*
- Level 2 computing
3. How old are you? \*
- 16
4. Will you be taking the technical or non-technical survey? \*
- ☒ Technical survey (104 questions)

☐ Non-technical survey (73 questions)

Technical survey - Advice Page

You are now completing a technical survey. The advice page could be found on the navigation bar.

15. What is your opinion on the feature that allows you to click on the articles and direct you to the article typed page? \*
- I think this has been well made with a pleasing layout and is an huge asset.

I personally do not think it would change anything.
16. What do you like, dislike and would change about the article typed page? \*
- I like the layout well made and does its job effectively.

I think it is a good idea but I think it is a good design.
17. What is your opinion on the feature that allows you to switch pages between the articles at the bottom of the page? \*
- I think this has been well made and does its job effectively.

I think it is a good idea but I think it is a good design.
18. Do you find the information/features this page on this website useful to you, why? \*
- You have this page has an incredibly important job and allows users to understand much more than what they could without it.

I think it is a good idea but I think it is a good design.
19. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding it? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
20. Please rate this page out of 5 stars (5 being the best, 1 being the worst). \*
- ★★★★★

★★★★★

Technical survey - Policy Page

You are now completing a technical survey. The policy page could be found on the navigation bar on the top.

30. Do you find the information/features this page on this website useful to you, why? \*
- There isn't much on this page but it gives you a quick way to find out if you are a good student or not. It is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
31. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding it? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
32. Please rate this page out of 5 stars (5 being the best, 1 being the worst). \*
- ★★★★★

★★★★★

Technical survey - Login Page

You are now completing a technical survey. The login page could be found on the navigation bar on the top.

41. What is your opinion on the feature that allows you to login with the details you have registered with, how easy was it, if not why? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
44. Are you able to login using different credentials that haven't been registered with? (Refer to the Passwords). \*
- No

No
45. What do you think of the error messages, are they clear and understandable? \*
- No

No
46. Do you find the information/features this page on this website useful to you, why? \*
- No

No
47. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding it? \*
- No

No
48. Please rate this page out of 5 stars (5 being the best, 1 being the worst). \*
- ★★★★★

★★★★★

Technical survey - Layout

You are now completing a technical survey. You can find layout at the page to be layout page on the navigation bar.

5. What do you think of the layout/headers, does it fit together and look coherent, why/why not? \*
- After look at the layout/headers I can see that it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
6. What do you think about the font and colours used, are they readable and easy to see, why/why not? \*
- After look at the layout/headers I can see that it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
7. What do you think of the spacing of navigation bar, font and footer info, are they relevant and easy to understand about the website it about? \*
- After look at the layout/headers I can see that it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
8. Do you like the logo, if so why, if not why and how can it be improved? \*
- After look at the layout/headers I can see that it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
9. What do you think of the accessibility panel placement? \*
- After look at the layout/headers I can see that it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.

Technical survey - About Us Page

You are now completing a technical survey. The about us page could be found on the navigation bar.

21. Does the image relate correctly when you change the window resolutions? (Refer to the PowerPoint). \*
- No it is clear.

No it is clear.
22. Do you find that the image conveys and relates to the company and what the website is about? \*
- No it is clear.

No it is clear.
23. Do you find the information/features this page on this website useful to you, why? \*
- No it is clear.

No it is clear.
24. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding it? \*
- No it is clear.

No it is clear.
25. Please rate this page out of 5 stars (5 being the best, 1 being the worst). \*
- ★★★★★

★★★★★

Technical survey - Terms and Conditions Page

You are now completing a technical survey. The terms and conditions page could be found on the home, at the bottom of the page.

33. Do you find the information/features this page on this website useful to you, why? \*
- No it is clear.

No it is clear.
34. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding it? \*
- No it is clear.

No it is clear.
35. Please rate this page out of 5 stars (5 being the best, 1 being the worst). \*
- ★★★★★

★★★★★

Technical survey - Footer Page

You are now completing a technical survey. The footer page could be found on the navigation bar on the bottom.

40. What is your opinion on the footer that displays a heading, using pictures and to what the user can expect within? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
43. Are you able to login with the details you have registered with, how easy was it, if not why? \*
- No it is clear.

No it is clear.
44. Are you able to login using different credentials that haven't been registered with? (Refer to the Passwords). \*
- No it is clear.

No it is clear.
45. What do you think of the error messages, are they clear and understandable? \*
- No it is clear.

No it is clear.
46. Do you find the information/features this page on this website useful to you, why? \*
- No it is clear.

No it is clear.
47. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding it? \*
- No it is clear.

No it is clear.
48. Please rate this page out of 5 stars (5 being the best, 1 being the worst). \*
- ★★★★★

★★★★★

Technical survey - Home Page

You are now completing a technical survey. The home page could be found on the navigation bar, at the top.

10. Do you find that the image at the top conveys and relates to the company and what the website is about? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
11. What do you think about the new articles section? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
13. Do you find the information/features this page on this website useful to you, why/why not? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
15. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding it? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
16. Please rate this page out of 5 stars (5 being the best, 1 being the worst). \*
- ★★★★★

★★★★★

Technical survey - Accessibility Panel Page

You are now completing a technical survey. The accessibility panel page could be found at the side of every page, usually on the right side at a grey border and a black background.

26. What is your opinion on the feature that allows you to select multiple features and tick multiple checkboxes? \*
- I think this is wonderfully made and not allow people to use the website much easier.

No it is clear.
27. Do you find the information/features this page on this website useful to you, why? \*
- No it is clear.

No it is clear.
28. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding it? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
29. Please rate this page out of 5 stars (5 being the best, 1 being the worst). \*
- ★★★★★

★★★★★

Technical survey - Register Page

You are now completing a technical survey. The register page could be found on the navigation bar on the top.

36. What is your opinion on the register page that displays a heading, using pictures and to what the user can expect within? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
37. Are you able to login with the details you have registered with, how easy was it, if not why? \*
- No it is clear.

No it is clear.
38. What do you think of the error messages on this site and are understandable? \*
- No it is clear.

No it is clear.
39. Do you find the information/features this page on this website useful to you, why? \*
- No it is clear.

No it is clear.
40. What is your opinion on the feature that allows you to select multiple features and tick multiple checkboxes? \*
- I think it is a good idea but I think it is a good design.

I think it is a good idea but I think it is a good design.
41. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding it? \*
- No it is clear.

No it is clear.
42. Please rate this page out of 5 stars (5 being the best, 1 being the worst). \*
- ★★★★★

★★★★★

Technical survey - Check Weather Feature

You are now completing a technical survey. The check weather feature can be found on the home page.

52. Are you able to click on the check weather feature and does it function correctly? (Refer to the PowerPoint). \*
- No

No
55. When you enter a city name, does it use the current weather data as well as the fact and figure? (Refer to the PowerPoint). \*
- No

No
58. Are you able to enter different cities and view the weather for them, how accurate is it and how useful is this, does it show where a city is located accurately? (Refer to the PowerPoint). \*
- No

No
60. Do you find the information/features this page on this website useful to you, why? \*
- No

No
61. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding it? \*
- No

No
62. Please rate this page out of 5 stars (5 being the best, 1 being the worst). \*
- ★★★★★

★★★★★

[illegible]

**Tester name:** Raya

**Type of audience:** Non-technical

**Method of test used:** Microsoft forms survey.

### How the prototype was presented: Video and screenshots in a PowerPoint





Non-technical survey - Overall Overview

You are now completing a non-technical survey. The advice page could be found on the navigation bar, at the top left corner.

46. Did you find that the icons, images, and the logo was suitable to the website and related to the brand? \*

1. I found it to be really easy to use, and that this was comparable to other charity sites for impact and awareness that I have seen before

2. I found it to be really easy to use, and that this was comparable to other charity sites for impact and awareness that I have seen before

3. I found it to be really easy to use, and that this was comparable to other charity sites for impact and awareness that I have seen before

4. I found it to be really easy to use, and that this was comparable to other charity sites for impact and awareness that I have seen before

5. I found it to be really easy to use, and that this was comparable to other charity sites for impact and awareness that I have seen before

46. What were your first impressions of this website? \*

1. I found it to be really easy to use, and that this was comparable to other charity sites for impact and awareness that I have seen before

2. I found it to be really easy to use, and that this was comparable to other charity sites for impact and awareness that I have seen before

3. I found it to be really easy to use, and that this was comparable to other charity sites for impact and awareness that I have seen before

4. I found it to be really easy to use, and that this was comparable to other charity sites for impact and awareness that I have seen before

5. I found it to be really easy to use, and that this was comparable to other charity sites for impact and awareness that I have seen before

47. How likely would you be inclined to return to this website? \*

1. Very likely

2. Somewhat likely

3. Neither likely nor unlikely

4. Somewhat unlikely

5. Very unlikely

48. How likely would you recommend this website to a friend? \*

1. Very likely

2. Somewhat likely

3. Neither likely nor unlikely

4. Somewhat unlikely

5. Very unlikely

49. How your collected website recently, but looks terrible in this one if so please state why? \*

No

50. What features would you need to be able to follow developments? \*

1. I would like to see more information about the charity's work, such as the number of people helped, the amount of money raised, and the impact of the charity's work

2. I would like to see more information about the charity's work, such as the number of people helped, the amount of money raised, and the impact of the charity's work

3. I would like to see more information about the charity's work, such as the number of people helped, the amount of money raised, and the impact of the charity's work

4. I would like to see more information about the charity's work, such as the number of people helped, the amount of money raised, and the impact of the charity's work

5. I would like to see more information about the charity's work, such as the number of people helped, the amount of money raised, and the impact of the charity's work

71. Please rate this website out of 5 stars (5 being the best, 1 being the worst) \*

5

4

3

2

1

72. How did you find the form, ease of use and simple to complete, how long repeated questions any thanks or apsects? \*

1. I found the form easy to use and simple to complete, how long repeated questions any thanks or apsects

2. I found the form easy to use and simple to complete, how long repeated questions any thanks or apsects

3. I found the form easy to use and simple to complete, how long repeated questions any thanks or apsects

4. I found the form easy to use and simple to complete, how long repeated questions any thanks or apsects

5. I found the form easy to use and simple to complete, how long repeated questions any thanks or apsects

73. Any final thoughts, feedback, or comments? \*

Continuity

Tester name: Pippa

## Type of audience: Non-technical

## Method of test used: Microsoft forms survey.

## How the prototype was presented: Video and screenshots in a PowerPoint

General information

1. What is your name? \*

Pippa Gilder

2. What course are you studying? \*

Animal Management level 3

3. How old are you? \*

18

4. Will you be taking the technical or non-technical survey? \*

☐ Technical survey (24 questions)

☒ Non-technical survey (21 questions)

Non-technical survey - Home Page

You are now completing a non-technical survey. The home page could be found on the navigation bar, at the top left corner.

9. What do you think about the new articles action? \*

The new articles section is clear and cohesive and as there is no over information on the page it draws the viewer on.

10. Do you find the information/features this page on this website useful to you, why/why not? \*

If I visited this page it would be useful to read the articles listed and the information.

11. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No

12. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

5

4

3

2

1

Non-technical survey - Accessibility Panel Page

You are now completing a non-technical survey. The advice page could be found on the navigation bar.

17. Do you find that the image conveys and relates to the company and what the website is about? \*

The image of the ambulance really brings the page together and the page shows clearly relates to the company and what it does.

18. Do you find the information/features this page on this website useful to you, why? \*

The page links to others at the bottom bar and the features are all useful.

19. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No

20. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

5

4

3

2

1

Non-technical survey - About Us Page

You are now completing a non-technical survey. The about us page could be found on the navigation bar.

17. Do you find that the image conveys and relates to the company and what the website is about? \*

The image of the ambulance really brings the page together and the page shows clearly relates to the company and what it does.

18. Do you find the information/features this page on this website useful to you, why? \*

The page links to others at the bottom bar and the features are all useful.

19. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No

20. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

5

4

3

2

1

Non-technical survey - Accessibility Panel Page

You are now completing a non-technical survey. The advice page could be found on the navigation bar.

21. What is your opinion on the feature that allows you to select multiple features and tick multiple checkboxes? \*

I think it is a great feature and allows for a more customised accessible experience.

22. Do you find the information/features this page on this website useful to you, why? \*

Very useful. It is easy to use and allows multiple choices and the page is not busy.

23. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No, it is as good.

24. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

5

4

3

2

1

31. What is your opinion on the features that allows you to register using the information fields provided, how did you find it, was it easy, if not why? \*

Very clear and concise and obvious to where you would put the information.

32. Did you encounter any errors, if so please explain? \*

No errors but page is beautifully put together.

33. Do you find the information/features/this page on this website useful to you, why? \*

Yes

34. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No

35. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

46. Are you able to click on the check weather feature and does it function correctly? (Refer to the PowerPoint) \*

It functions correctly and you are able to click on it.

46. When you enter a city name, does it say the current weather state as well as the facts and figures? (Refer to the PowerPoint) \*

Yes

47. Do you find the information/features/this page on this website useful to you, why? \*

It is a very useful feature and would be great for everyone.

48. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Could a great feature that exists well.

49. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

60. Are you able to book an appointment, how did you find it, was it easy, if not why and what was the issue? (Refer to the PowerPoint) \*

It is very easy to book an appointment the information is straightforward with no clutter on the page.

61. Did you encounter any errors, if so please explain? \*

No errors found.

62. Do you find the information/features/this page on this website useful to you, why? \*

Not useful to me as I don't want an appointment.

63. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No

64. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

28. Do you find the information/features/this page on this website useful to you, why? \*

Not clearly stated where the terms and conditions are the page.

29. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

A

30. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

40. What is your opinion on the feature that displays a heading saying welcome and the same the user has registered with? \*

I think it is a great and warm feature that makes the page seem more friendly and welcoming and it is implemented well.

41. Do you like the articles recommended for you, features, why, why not? \*

Yes

42. Do you find the information/features/this page on this website useful to you, why? \*

Very useful

43. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No

44. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

55. Are you able to click on the check symptom feature and does it function correctly? (Refer to the PowerPoint) \*

Yes

56. Does it show a countdown, do you like it, why/why not? \*

I think its great

57. Do you find the information/features/this page on this website useful to you, why? \*

Yes

58. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No

59. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

25. Do you find the information/features/this page on this website useful to you, why? \*

The page is clear with its intention and shows clearly the policies.

26. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No

27. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

36. What is your opinion on the feature that allows you to login with the details you have registered with, how easy was it, if not why? \*

Very easy and simple.

37. Do you find the information/features/this page on this website useful to you, why? \*

No the login page was very useful for accessing information.

38. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No

39. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

50. Are you able to click on the check air quality feature and does it function correctly? (Refer to the PowerPoint) \*

Yes

51. When you enter a city name, does it say the current running quality based on air quality state as well as the facts and figures? (Refer to the PowerPoint) \*

Yes

52. Do you find the information/features/this page on this website useful to you, why? \*

Yes

53. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No

54. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

Non-technical survey - Overall Overview

You are now completing a non-technical survey, gathering feedback on the layout of what you think about the website.

65. Did you find that the icons, images, and the logo are suitable in the website and related to the brand? \*

Very satisfied (we are not showing this page on the top of our information content)

Not really satisfied (we are not showing this page on the top of our information content)

66. What were your first impressions of this website? \*

I like most of the icons and our content

67. How likely would you be inclined to return to this website? \*

Very likely

Somewhat likely

Neither likely nor unlikely

Somewhat unlikely

Very unlikely

68. How likely would you recommend this website to a friend? \*

Very likely

Somewhat likely

Neither likely nor unlikely

Somewhat unlikely

Very unlikely

69. Have you noticed a website recently that looks similar to this one? If so, please attach a link? \*

I have not

70. What features would you most like to see in future development? \*

None

71. Please rate this website out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

72. How did you find this form, was it easy and simple to complete, too long, repeated questions, any benefits or errors? \*

This form was simple to complete with clear questions

73. Any final thoughts, feedback, or comments? \*

Very good website 10/10

Tester name: Taylor

## Type of audience: Technical

## Method of test used: Microsoft forms survey.

## How the prototype was presented: Video and screenshots in a PowerPoint

General information

1. What is your name? \*

Taylor Dawson

2. What course are you studying? \*

Digital design and production

3. How old are you? \*

18

4. Will you be taking the technical or non-technical survey? \*

☒ Technical survey (10k questions)

☐ Non-technical survey (75 questions)

Technical survey - Advice Page

You are now completing a technical survey, the advice page could be found on the navigation bar.

15. What is your opinion on the feature that allows you to click on the articles and direct you to the article layout page? \*

This is a very useful, nothing much to say

16. What do you like, dislike and would change about the article layout page? \*

The navigation at the bottom does not stand out, I can barely see it.

17. What is your opinion on the feature that allows you to switch pages between the articles at the bottom of the page? \*

This is a useful navigation, it is very useful.

18. Do you find the information/features this page on this website useful to you, why? \*

You should make this clearer, unclear, not "about"

19. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Not really, apart from making your website have a custom one, not 2

20. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

Technical survey - Layout

You are now completing a technical survey, you are now through all the pages (I think every page) with the news.

9. What do you think of the layout/features, does it go together and look cohesive, why/why not? \*

This looks cohesive, nothing much needs to be changed about it. There should be a sort of your own image to describe what is on that page, for news.

10. Do you find that the image at the top conveys and relates to the company and what the website is about? \*

The image conveys doctors, health and pain, for you.

11. What do you think about the new articles section? \*

Your grid should be larger, approximately 4 columns in each row, starting with a width of 100%.

12. Do you find the information/features this page on this website useful to you, why/why not? \*

Not really, my health is fine.

13. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

The accessibility button, but I said earlier, should be more visible and a different background colour (blue and white)

14. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - About Us Page

You are now completing a technical survey, the about us page could be found on the navigation bar.

21. Does the image resize correctly when you change the window size/device? (Refer to the PowerPoint) \*

The image should have a border, and I don't know why but the image just doesn't look right.

22. Do you find that the image conveys and relates to the company and what the website is about? \*

Not really, this is a screenshot with a glare.

23. Do you find the information/features this page on this website useful to you, why? \*

There is nothing on here, but if there was it would be a nice way to learn more about the company, you should also have contact on this here.

24. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Agree, in the accessibility panel that needs to be changed, I took out of plans, you can try use a mouse when you click on the buttons, if that helps.

25. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Accessibility Panel Page

You are now completing a technical survey, the accessibility panel page could be found at the side of every page usually on the right with a grey border and a black, whenever you can.

26. What is your opinion on the feature that allows you to select multiple features and tick multiple checkboxes? \*

It looks very bland and unimpressive. Very practically no use.

27. Do you find the information/features this page on this website useful to you, why? \*

There should be more than just checkboxes on here, like first aid, pain, headache, colour etc.

28. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Nothing (I DUCK, but it would be nice if you made the button colour the same as the border colour along with the checkbox colours.

29. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

Technical survey - Register Page  
You are now completing a technical survey. The register page could be found on the navigation bar on the page.

36. What is your opinion on the feature that allows you to register using the information fields provided? How did you find it? Was it easy? If not why?

Yes I found easy, there are a placeholder in the fields which tell you and guide you.

37. Are you able to register with non-matching information, entry fields, incorrect email format and details that have been already registered and after trying to do the registration?

No you can't do this because you are asked to register with the correct email and details. If you have already registered you are asked to login.

38. What do you think of the error messages, are they clear and understandable? \*

Yes they are

39. Did you encounter any errors, if so please explain? \*

No

40. Do you find the information/features this page on this website useful to you, why? \*

It looks like a normal page again looks to be used often to get more an image in the background in the end of video.

41. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

The better colour would be to be same colour as the brand logo.

42. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

### Technical survey - Check Weather Feature

You are now completing a technical survey. The check weather feature can be accessed from the profile page.

57. Are you able to click on the check weather feature and does it function correctly? (Refer to the PowerPoint) \*

Yes

58. When you enter a city name, does it say the current weather state as well as the facts and figures? (Refer to the PowerPoint) \*

Yes

59. Are you able to enter different cities and view the weather for them, how accurate is it and how useful is this, does it show errors when a city is entered incorrectly? (Refer to the PowerPoint) \*

Yes

60. Do you find the information/features this page on this website useful to you, why? \*

No

61. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Colors

62. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

### Technical survey - Risk Assessment Page

You are now completing a technical survey. The risk assessment page could be found on the navigation bar.

74. Are you able to book an appointment, how did you find it, was it easy? If not why and what, what the issue? (Refer to the PowerPoint) \*

Yes

75. Are you able to book an appointment when the work time starts, this completed sign. Are there any features that you like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Yes

76. What do you think of the error messages, are they clear and do you like the date and time fields with the pop-up menu? \*

The error messages are good, there is a comment.

77. Did you encounter any errors, if so please explain? \*

No error not

78. Do you find the information/features this page on this website useful to you, why? \*

No it is not being

79. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Calculations

80. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

### Technical survey - Terms and Conditions Page

You are now completing a technical survey. The terms and conditions page could be found on the footer at the bottom of the page.

33. Do you find the information/features this page on this website useful to you, why? \*

The same as the policy page

34. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

There should be atleast 2 CNAME, a generated text or forum forum

35. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

3

### Technical survey - Profile Page

You are now completing a technical survey. The profile page can only be reached after you login successfully which after you will be redirected to.

49. What is your opinion on the feature that displays a heading saying welcome and the name of the user that registered with? \*

That is a very nice feature

50. Are you able to click on the profile from the top right, and then click it again, does it return you back from the settings page to the profile page? Are you also able to log out in the settings page? (Refer to the PowerPoint) \*

yes you can

51. What do you think about the settings page, is there any way it could be improved? \*

It looks decent, nothing needs to be

52. Are you able to click on the articles and does it redirect you to the article original page? (Refer to the PowerPoint) \*

Yes

53. Do you like the articles recommended for you, because, why, why not? \*

No the list of recommended articles is given the website a more custom feeling and it could generally help

54. Do you find the information/features this page on this website useful to you, why? \*

No the page features

55. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

The featured

56. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

### Technical survey - Check Symptom Feature

You are now completing a technical survey. The check symptoms feature can be accessed from the profile page.

69. Are you able to click on the check symptom feature and does it function correctly? (Refer to the PowerPoint) \*

No

70. Does it show a countdown, do you like it, why/why not? \*

No

71. Do you find the information/features this page on this website useful to you, why? \*

No

72. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Colors...

73. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

### Technical survey - Policy Page

You are now completing a technical survey. The policy page could be found on the footer at the bottom of the page.

30. Do you find the information/features this page on this website useful to you, why? \*

Nothing really to say about this page

31. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

It is really hard with no content, there should be at least be forum forum or a generated text.

32. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

3

### Technical survey - Login Page

You are now completing a technical survey. The login page could be found on the navigation bar on the right.

43. What is your opinion on the feature that allows you to login with the details you have registered with, how easy was it, if not why? \*

Same as Register

44. Are you able to login using different credentials that haven't been registered with? (Refer to the PowerPoint) \*

Same as Register

45. What do you think of the error messages, are they clear and understandable? \*

Same as Register

46. Do you find the information/features this page on this website useful to you, why? \*

Same as Register

47. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Same as Register

48. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

### Technical survey - Check Air Quality Feature

You are now completing a technical survey. The check air quality feature can be accessed from the profile page.

63. Are you able to click on the check air quality feature and does it function correctly? (Refer to the PowerPoint) \*

No

64. When you enter a city name, does it say the current weather quality based on an quality state as well as the facts and figures? (Refer to the PowerPoint) \*

No

65. Are you able to book an appointment, how did you find it, was it easy? If not why and what, what the issue? (Refer to the PowerPoint) \*

No

66. Do you find the information/features this page on this website useful to you, why? \*

No

67. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Colors/Icons

68. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

Technical survey - Overall Overview

You are now completing a non-technical survey, gathering the first thoughts of what you think about the website.

90. Did you find that the icons, images, and the logo were suitable to the website and related to the brand? \*

No

91. What were your first impressions of this website? \*

No bland colours, needs more images and colours.

92. How likely would you be inclined to return to this website? \*

Very likely

Somewhat likely

Neither likely nor unlikely

Somewhat unlikely

Very unlikely

93. How likely would you recommend this website to a friend? \*

Very likely

Somewhat likely

Neither likely nor unlikely

Somewhat unlikely

Very unlikely

94. Have you visited a website recently that looks similar to this one, if so, please attach a link? \*

No

95. What features would you most like to see in future development? \*

Actual development on the technical side.

96. Did you find the website web responsive for your device, if not, please explain (Refer to the PowerPoint) \*

No

Technical survey - Code Files

You are now completing a technical survey, the code files can be found in the PowerPoint attached.

98. Do you find that the comments demonstrate what the program does, are relevant and help to understand the code? \*

No

99. How would you find the code organization, is the content written, grammatically correct, is the code organized in a hierarchical order, are the naming conventions of variables suitable and professional? \*

No

100. Have you encountered any errors of any sort or bugs, if so please explain? \*

No

101. Is this code understandable and clear to read, would you share this code with a business professional? \*

No, although you should never use "help" only sometimes use classes

102. Please rate the code out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - SQL Database

You are now completing a technical survey the SQL database demonstration can be found in the PowerPoint attached.

81. Is this database efficient, would it be best for me to add, remove or edit the tables, are the naming conventions sensible and professional? \*

good use of semi\_colons in my opinion in the tables information too much letters.

82. What do you think about the field names of these tables, are they suitable for the solution should I add anything, delete or edit?

Everything looks fine

83. Please rate this database out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

97. How was your user experience while navigating through the website, was it smooth? (Refer to the PowerPoint) \*

No

98. Did you find all the links to be working and clickable, was anything out of order.

No

99. Did this website under the images correctly and how efficient is the response time, did you have any issues? (Refer to the PowerPoint) \*

Yes the response time is ok, although it would be because its on localhost.

100. Do you believe that this website follows the General Data Protection Regulation guidelines, Web Content Accessibility Guidelines, policies/cookies and is accessible to different audiences, why/why not?How can it be improved?

I believe so, although you should add a "do you accept the cookies" up after you go on the page.

101. Were you able to find any bugs/issues, if so what are they? \*

No

102. Please rate this website out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

103. How did you find the form, was it easy and simple to complete, too long, repetitive questions, any issues, or errors? \*

repetitive questions, you missed out the "there are this website out of 5 stars" part

104. Any final thoughts, feedback, or comments? \*

nothing, it's a good job done.

Tester name: Taya

## Type of audience: Non-technical

## Method of test used: Microsoft forms survey.

## How the prototype was presented: Video and screenshots in a PowerPoint

General Information

1. What is your name? \*

Taya Tayan

2. What course are you studying? \*

Acting 1

3. How old are you? \*

17

4. Will you be taking the technical or non-technical survey? \*

Technical survey (104 questions)

Non-technical survey (77 questions)

Non-technical survey - Layout

You are now completing a non-technical survey, you can look through all the pages to familiarize yourself with the layout.

5. What do you think of the layout/theme, does it go together and look cohesive, why/why not? \*

I think it looks cohesive yes, it's also formatted in a simple and easy way to understand what you're looking at where you currently are on the site.

6. What do you think about the font and colours used, are they readable and easy to see, why/why not? \*

Yeah the font is very easy to read and the colours stand out with the black and white and the blue is a nice pop

7. Do you like the logo, if so why, if not why and how can it be improved? \*

No, I like the logo, it's simple and easy to read

8. What do you think of the accessibility panel placement? \*

I didn't notice it immediately until I scrolled through the video again, it's a bit difficult to see

Non-technical survey - Home Page

You are now completing a non-technical survey, the home page could be found on the navigation bar at the top left corner.

9. What do you think about the new articles section? \*

A good one

10. Do you find the information/features this page on this website useful to you, why/why not? \*

It's fine

11. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Add more videos to fill our empty space on home page, it'd be easier to access and people come to this website for the advice/articles

12. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆



Non-technical survey - Overall Overview

You are now completing a non-technical survey, gathering the first thoughts what you think about the entire solution.

65. Did you find that the icons, images, and the logo was suitable to the website and related to the brand? \*

yes

66. What were your first impressions of this website? \*

I think it looked good, it was simple and easy to navigate and understand

67. How likely would you be inclined to return to this website? \*

Very likely

Somewhat likely

Neither likely nor unlikely

Somewhat unlikely

Very unlikely

Very likely

Somewhat likely

Neither likely nor unlikely

Somewhat unlikely

Very unlikely

68. How likely would you recommend this website to a friend? \*

Very likely

Somewhat likely

Neither likely nor unlikely

Somewhat unlikely

Very unlikely

Very likely

Somewhat likely

Neither likely nor unlikely

Somewhat unlikely

Very unlikely

69. Have you visited a website recently that looks similar to this one, if so, please attach a link? \*

no

70. What features would you most like to see in future development? \*

creative 'article' to 'video'

71. Please rate this website out of 5 stars (5 being the best, 1 being the worst) \*

★

★

★

☆

☆

72. How did you find this form, was it easy and simple to complete, too long, repeated questions, any issues, or errors? \*

I love it

73. Any final thoughts, feedback, or comments? \*

no

Tester name: Roddick

Type of audience: Technical

Method of test used: Microsoft forms survey.

How the prototype was presented: Video and screenshots in a PowerPoint

Technical survey - Layout

You are now completing a technical survey, you can look through all the pages to familiarise yourself with the layout.

5. What do you think of the layout/theme, does it go together and look cohesive, why/why not? \*

I think the overall layout of the website is rather good, combining with only the content of the about page that looks a little out of place, but overall it looks good. I do think that while it looks like it was made by a company, it is not very white space, which I think makes the website look bit empty.

6. What do you think about the font and colours used, are they readable and easy to see, why/why not? \*

The fonts and colours of the website is great as the dark pastel colour combines with white and black - makes it look particularly pleasing to look at. The text is clear and readable, which makes it easier for users to read the content.

7. What do you think of the naming of navigation bar links and footer links, are they relevant and easy to understand what the website is about? \*

I think they are relevant and clearly shows what the website is about.

8. Do you like the logo, if so why, if not why and how can it be improved? \*

I think the logo is nice as it clearly shows that the website is something about health, while also showing the company's full name.

9. What do you think of the accessibility panel placement? \*

I think the placement has no problems, but the colour might make it look hard to read as a blind user as a white background would make it slightly hard to figure out what the panel is for. I think changing the colour to something like red and white or grey and white would make it more noticeable.

General Information

1. What is your name? \*

Roddick Hugo

2. What course are you studying? \*

1st year Digital Production Design and Development

3. How old are you? \*

18

4. Will you be taking the technical or non-technical survey? \*

Technical survey (124 questions)

Non-technical survey (73 questions)

Technical survey - Home Page

You are now completing a technical survey, the home page could be found on the navigation bar at the top left corner.

10. Do you find that the image at the top conveys and relates to the company and what the website is about? \*

Yes, I think the image makes the website look more official as a health website.

11. What do you think about the new articles section? \*

The new articles section is very useful for users as they can read articles immediately without having to go to the dedicated article page.

12. Do you find the information/features this page or this website useful to you, why/why not? \*

I find the articles useful, but if it was a normal user, I would have no clue what the website is actually about other than the fact that it has something to do with health.

13. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I think for the articles, a nice improvement would be to add a feature or make the image have some text at the bottom where users can preview the article. I think the new articles section looks really good, but I think it would be good if users can immediately know what they can get out of the website and by extension the company's services.

14. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★

★

★

☆

☆



Technical survey - Advice Page

You are now completing a technical survey. The advice page would be found on the navigation bar.

15. What is your opinion on the feature that allows you to click on the articles and direct you to the article layout page? \*

I think it is nice and straight forward. Nothing more to say.

16. What do you like, dislike and would change about the article layout page? \*

I have no real opinion on it, but I think more feedback could be given if there is an example of what a full article layout looks like.

17. What is your opinion on the feature that allows you to switch pages between the articles at the bottom of the page? \*

It's a great feature as it allows the page to be more interactive, rather than just having a large number of contents.

18. Do you find the information/features this page on this website useful to you, why? \*

I think the information is displayed in a straightforward way so no problems there.

19. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

An example of an article would be good to see what the completed page would look like. Also the search bar to search the specific article or a group of articles would be useful for users.

20. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - About Us Page

You are now completing a technical survey. The about us page could be found on the navigation bar.

21. Does the image resize correctly when you change the window size/device? (Refer to the PowerPoint) \*

The image does indeed resize, but it gets cut off for some sections of it so I think the page looks incomplete.

22. Do you find that the image conveys and relates to the company and what the website is about? \*

Yes.

23. Do you find the information/features this page on this website useful to you, why? \*

I think the about us would be best and image next to it is enough useful information for the user to find out what the website and company is about.

24. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

The image might be better at the top like a three image instead of on the side as it somewhat clashes with the home and article page layout.

25. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Accessibility Panel Page

You are now completing a technical survey. The accessibility panel page could be found at the side of every page, usually on the right with a grey border and a black wheelchair icon.

26. What is your opinion on the feature that allows you to select multiple features and link multiple checkboxes? \*

I think it is great that it allows for multiple boxes to be ticked as some people might have more than one disability allowing the website to cater for more audiences.

27. Do you find the information/features this page on this website useful to you, why? \*

Once the panel is complete I think it would be very useful as it allows for a wide range of audience to use the site.

28. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Adding an email "I" icon that will show a pop up of how each disability will be catered might be nice as it shows the audience what they are up against with eg. lost reader, contact colour scheme etc.

29. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Policy Page

You are now completing a technical survey. The policy page would be found on the bottom of the bottom of the page.

30. Do you find the information/features this page on this website useful to you, why? \*

Yes, it is very straightforward.

31. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I think an example of what the best and look like on the screen would give more insight for the page.

32. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

5

Technical survey - Terms and Conditions Page

You are now completing a technical survey. The terms and conditions page could be found on the bottom at the bottom of the page.

33. Do you find the information/features this page on this website useful to you, why? \*

Yes, it is very straightforward.

34. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I think an example of what the best and look like on the screen would give more insight for the page.

35. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

5

Technical survey - Register Page

You are now completing a technical survey. The register page would be found on the navigation bar on the right.

36. Do you encounter any errors, if so please explain? \*

None from the process.

40. Do you find the information/features this page on this website useful to you, why? \*

I think the register forms nice and straight forward enough that anyone can create an account without any problems.

41. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I wish like the confirmed password had as it allows the user to properly make use that they input what they think is good as a password. Though I don't know if it is a good idea to put the confirm password at another place than the 502.

42. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Login Page

You are now completing a technical survey. The login page could be found on the navigation bar on the right.

43. What is your opinion on the feature that allows you to login with the details you have registered with, how easy was it, if not why? \*

I think the login process is nice and simple.

44. Are you able to login using different credentials that hasn't been registered with? (Refer to the PowerPoint) \*

No, once the login system has a good validation ensuring the process.

45. What do you think of the error messages, are they clear and understandable? \*

Yes. The error messages in registration such as "This email is used by other articles or user should be able to edit what email using during the login process."

46. Do you find the information/features this page on this website useful to you, why? \*

I think the register forms is nice and straight forward enough that anyone can create an account without any problems.

47. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

For the validation for password I think it would be better if they used designated color on the form or something above just to make the experience more consistent instead of being constantly redlined for every incorrect information.

48. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Profile Page

You are now completing a technical survey. The profile page can be accessed from the profile page.

49. What is your opinion on the feature that displays a heading saying welcome and the name of the user registered with? \*

I think it is a good idea but I think you need the user as a customer of the company instead of just making another user.

50. Are you able to click on the profile icon in the top right, and then click it again does it return to the profile page and not the home page? And you also able to log out of it the settings page? (Refer to the PowerPoint) \*

Yes.

51. What do you think about the settings page, is there any it could be improved? \*

I think specifying what can settings does would be helpful as it directs the user what they can customize on their account, but I don't know what the settings looks like.

52. Are you able to click on the article and doesn't it redirect you to the article layout page? (Refer to the PowerPoint) \*

Yes.

53. Do you like the article recommended for you feature, why, why not? \*

Yes as it allows the user to have their own content every time they go to the website and log into their account.

54. Do you find the information/features this page on this website useful to you, why? \*

No because I don't see all the information I want from the website, though I would be nice for the site owner.

55. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

Could have the article when open that could be their user content I think it's good.

56. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Check Weather Feature

You are now completing a technical survey. The check weather feature can be accessed from the profile page.

57. Are you able to click on the check weather feature and does it function correctly? (Refer to the PowerPoint) \*

Yes.

58. When you enter a city name, does it say the current weather state as well as the facts and figures? (Refer to the PowerPoint) \*

Yes.

59. Are you able to enter different cities and view the weather for them, how accurate is it and how useful is this, does it show errors when a city is entered incorrectly? (Refer to the PowerPoint) \*

The page does show different cities and updates and tells the user if they entered and incorrect city.

60. Do you find the information/features this page on this website useful to you, why? \*

Yes since it shows me not only humidity and pressure, but also advice for what I should do with the weather, which would be very useful and it is very relevant to the company.

61. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

One issue I have is that the page only shows the current weather, but not the forecast. I think it would be very useful to show the forecast as it helps the user with planning for the future.

62. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Register Page

You are now completing a technical survey. The register page would be found on the navigation bar on the right.

63. Do you encounter any errors, if so please explain? \*

None from the process.

67. Do you find the information/features this page on this website useful to you, why? \*

I think the register forms nice and straight forward enough that anyone can create an account without any problems.

68. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

For the validation for password I think it would be better if they used designated color on the form or something above just to make the experience more consistent instead of being constantly redlined for every incorrect information.

69. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Register Page

You are now completing a technical survey. The register page would be found on the navigation bar on the right.

70. Do you encounter any errors, if so please explain? \*

None from the process.

74. Do you find the information/features this page on this website useful to you, why? \*

I think the register forms nice and straight forward enough that anyone can create an account without any problems.

75. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

For the validation for password I think it would be better if they used designated color on the form or something above just to make the experience more consistent instead of being constantly redlined for every incorrect information.

76. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Register Page

You are now completing a technical survey. The register page would be found on the navigation bar on the right.

77. Do you encounter any errors, if so please explain? \*

None from the process.

81. Do you find the information/features this page on this website useful to you, why? \*

I think the register forms nice and straight forward enough that anyone can create an account without any problems.

82. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I wish like the confirmed password had as it allows the user to properly make use that they input what they think is good as a password. Though I don't know if it is a good idea to put the confirm password at another place than the 502.

83. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Check Air Quality Feature

You are now completing a technical survey. The check air quality feature can be accessed from the profile page.

63. Are you able to click on the check air quality feature and does it function correctly? (Refer to the PowerPoint) \*

No

64. When you enter a city name, does it say the current running quality based on air quality state and on the basis and suggest better to the PowerPoint? \*

No

65. Are you able to enter different cities and view the air quality for them, how accurate is it and how much time it takes to load the data? (Refer to the PowerPoint) \*

I think the current version is not accurate. I think the reason is suggested error as a city. I don't know if there is a city named error and I don't know that suggestion is happen.

66. Do you find the information/features on this page on this website useful to you, why? \*

Probably, because the city name is more useful and clear. But I think the data can not be a lot more to the website as a for people with asthma. It could also be more to know the different pollution there are in the air so that to know a better way to protect the atmosphere at all moments.

67. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I think it have an interesting.

68. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Check Symptom Feature

You are now completing a technical survey. The check symptom feature can be accessed from the profile page.

69. Are you able to click on the check symptom feature and does it function correctly? (Refer to the PowerPoint) \*

No

70. Does it show a countdown, do you like it, why/why not? \*

I do like it as it shows that the feature is being worked on and we have a time span of when it is likely to be implemented.

71. Do you find the information/features on this page on this website useful to you, why? \*

No, as it shows that the feature is being worked on and we have a time span of when it is likely to be implemented.

72. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

No comment.

73. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★★

Technical survey - Risk Assessment Page

You are now completing a technical survey. The risk assessment page could be found on the navigation bar.

74. Are you able to book an appointment, how did you find it, was it easy, if not why and what was the issue? (Refer to the PowerPoint) \*

I think the appointment process is very simple and it's easy to book. Though the fact that I had to have an account with the PowerPoint. I think the appointment process is very simple and it's easy to book. Though the fact that I had to have an account with the PowerPoint.

75. Are you able to book an appointment with the exact time slots, with unregistered login details, with login details with different dates and times (Refer to the PowerPoint) \*

No, I expect login details that does not exist.

76. What do you think of the error messages, are they clear and do you like the date and time listed with the pop-up form? \*

I think the error messages are clear and do pop-up when I hit date and time is quite nice.

77. Did you encounter any errors, if so please explain? \*

None at the moment.

78. Do you find the information/features on this page on this website useful to you, why? \*

No, as it displays everything I need have a booking form and it is very easy to use for people who are not good with tech.

79. Is there any feature you particularly like, dislike, would want to change, have an issue with or have any comments/suggestions regarding to? \*

I think the error message would be more useful at the top of the form when there something goes to a another page.

80. Please rate this page out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - SQL Database

You are now completing a technical survey. The SQL database demonstration can be found in the PowerPoint attached.

81. Is this database efficient, would it be best for me to add, remove or edit the tables, are the naming conventions sensible and professional? \*

I think the database looks professional and comprehensive that third party developers should have an idea of what is going on with the program. Also, I think that all tables are relevant for the website except for maybe the accountability ones, and I don't sure if that can be combined with the other table or if it is a separate table.

82. What do you think about the field names of these tables, are they suitable for the solution should I add anything, delete or edit? \*

I think they are suitable.

83. Please rate this database out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Code Files

You are now completing a technical survey. The code files can be found in the PowerPoint attached.

84. Do you think the comments demonstrate what the program does, are relevant and help to understand the code? \*

I think the comments are enough that would be able to understand and the code does.

85. How would you find the code organization is, the content written grammatically correct, is the code organized in a structured order, are the naming conventions of variables suitable and professional? \*

I think the code organization is nice and clear, comment is also for grammatically correct and the important of what is important grammatically. The naming convention also look relevant and clear, though things such as using be confusing to non-beginning developers.

86. Do you find that the code is as efficient as it could be, could it be improved or changed further? \*

I think it is OK as it, with the exception of the CSS as it is within the HTML, which makes it more confusing and some of the form have the same. CSS that could have been combined to a separate file. Though this is using something as the HTML, makes sure any I look the file.

87. Have you encountered any errors of any sort or bugs, if so please explain? \*

None at first glance.

88. Is this code understandable and clear to read, would you share this code with a business professional? \*

I think other professionals would be able to understand the code, and would only need to get used to the bookkeeping system which some professionals might not have used in others.

89. Please rate the code out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

Technical survey - Overall Overview

You are now completing a technical survey, please give the thoughts and let you find the most the issues.

90. Did you find that the icons, images and the logo are suitable to the website and related to the brand? \*

No.

91. What were your first impressions of this website? \*

It is very precise and clear, though there are some bits of it are quite basic.

92. How likely would you be inclined to return to this website? \*

☐ Very likely  
☐ Somewhat likely  
☒ Neither, may or may not  
☐ Somewhat unlikely  
☐ Very unlikely

93. How likely would you recommend this website to a friend? \*

☐ Very likely  
☐ Somewhat likely  
☒ Neither, may or may not  
☐ Somewhat unlikely  
☐ Very unlikely

94. Have you visited a website recently that looks similar to this one, if so, please attach a link? \*

No.

95. What features would you most like to see in future development? \*

Active system, becoming an app or service an insurance context.

96. Did you find the website with responsive for your device, if not, please explain? (Refer to the PowerPoint) \*

I expect responsive from the device.

97. How did your user experience while navigating through the website, was it smooth? (Refer to the PowerPoint) \*

Smooth to the

98. Did you find all the links to be working and clickable, was anything out of order? \*

No.

99. Did the website make the image, accessibility and how efficient is the response time, did you have any issues? (Refer to the PowerPoint) \*

No.

100. Do you believe that this website is better than the other website? (Refer to the PowerPoint) \*

I don't know if this website has content, but I think it is better at the other websites.

101. When you able to find any bugs/issues, if so what are they? \*

Only the air quality one with error at a city.

102. Please rate this website out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

103. How did you find this form, was it easy and simple to complete, too long, repeated questions, any issues, or errors? \*

I think the form is very easy and simple to complete, though the fact that I had to have an account with the PowerPoint. I think the form is very easy and simple to complete, though the fact that I had to have an account with the PowerPoint.

104. Any final thoughts, feedback, or comments? \*

None.

97. How did your user experience while navigating through the website, was it smooth? (Refer to the PowerPoint) \*

Smooth to the

98. Did you find all the links to be working and clickable, was anything out of order? \*

No.

99. Did the website make the image, accessibility and how efficient is the response time, did you have any issues? (Refer to the PowerPoint) \*

No.

100. Do you believe that this website is better than the other website? (Refer to the PowerPoint) \*

I don't know if this website has content, but I think it is better at the other websites.

101. When you able to find any bugs/issues, if so what are they? \*

Only the air quality one with error at a city.

102. Please rate this website out of 5 stars (5 being the best, 1 being the worst) \*

★★★★☆

103. How did you find this form, was it easy and simple to complete, too long, repeated questions, any issues, or errors? \*

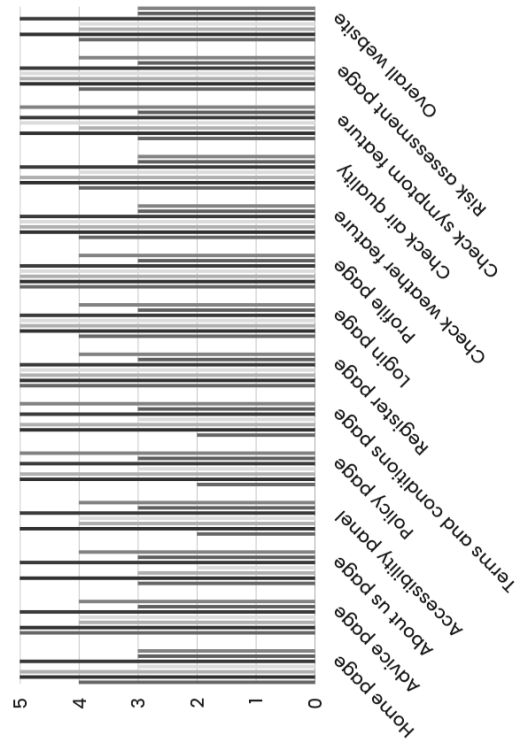
I think the form is very easy and simple to complete, though the fact that I had to have an account with the PowerPoint. I think the form is very easy and simple to complete, though the fact that I had to have an account with the PowerPoint.

104. Any final thoughts, feedback, or comments? \*

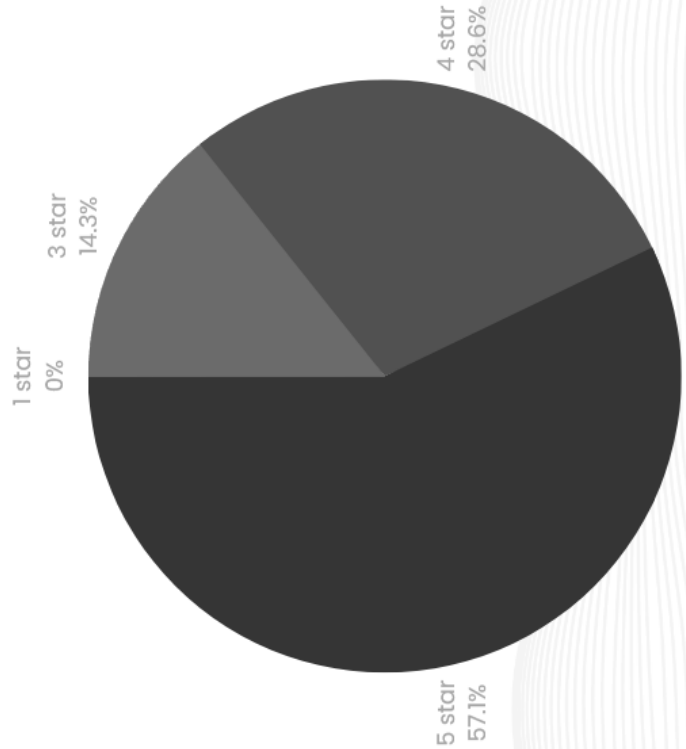
None.

Diagrams of Feedback Received (made using Canva):

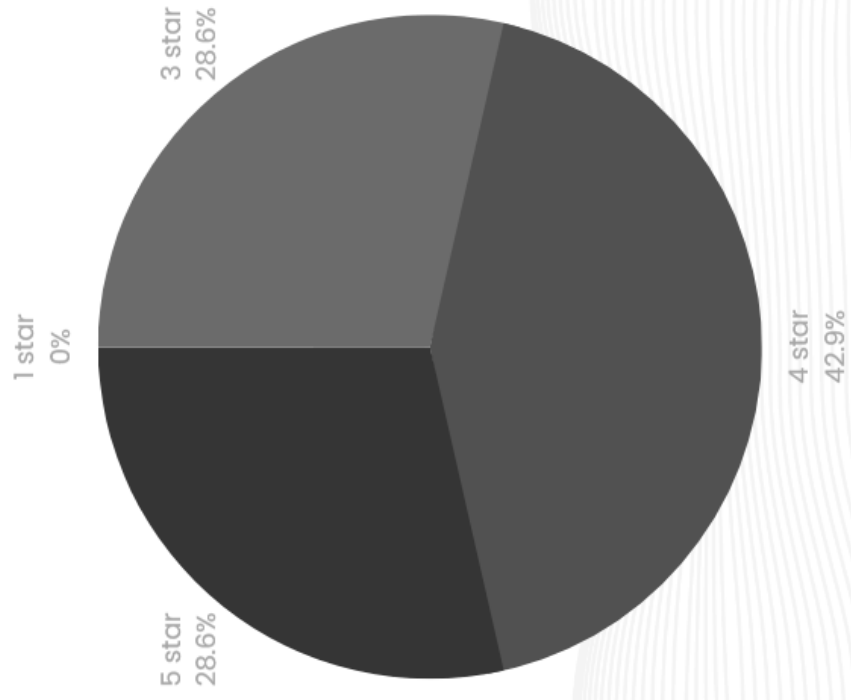
# HEALTH ADVICE GROUP RATINGS



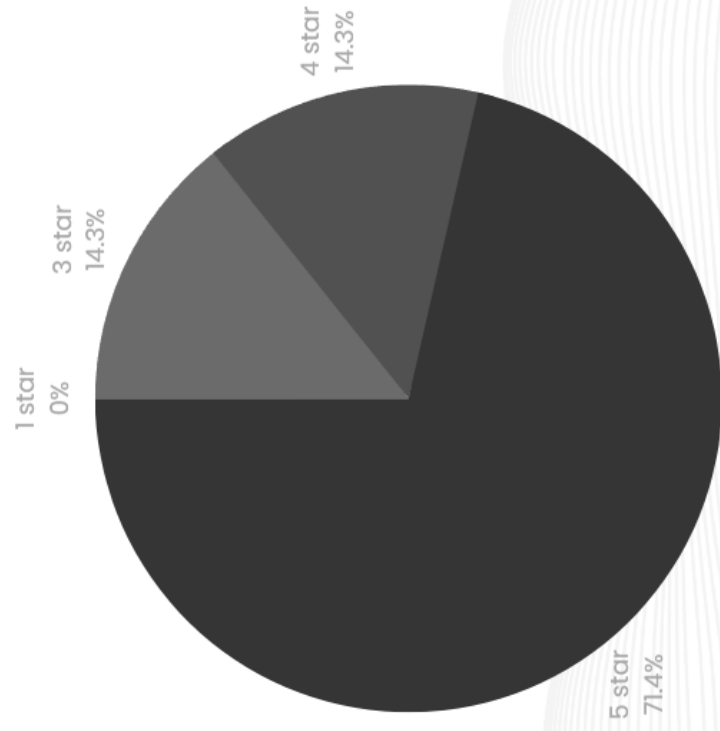
## Risk Assessment Page Ratings



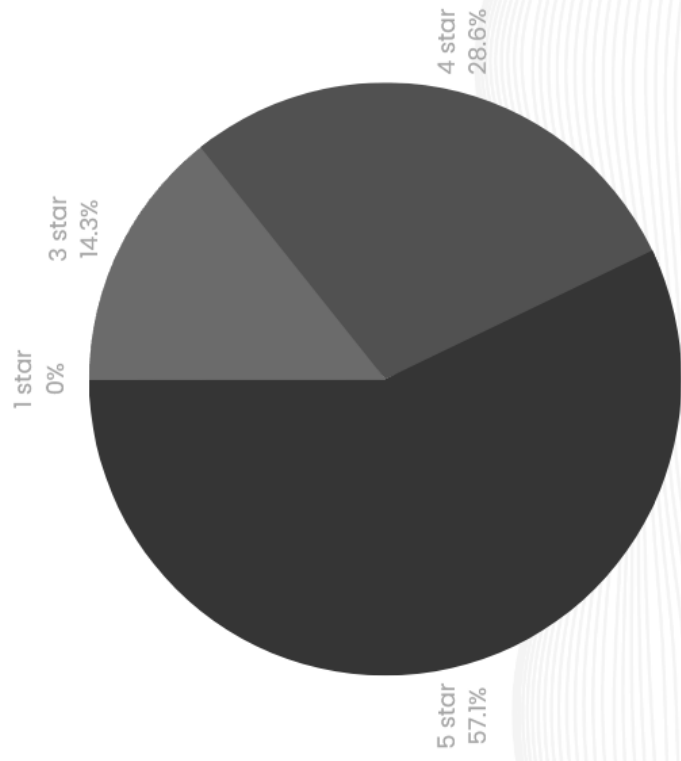
## Overall Website Ratings



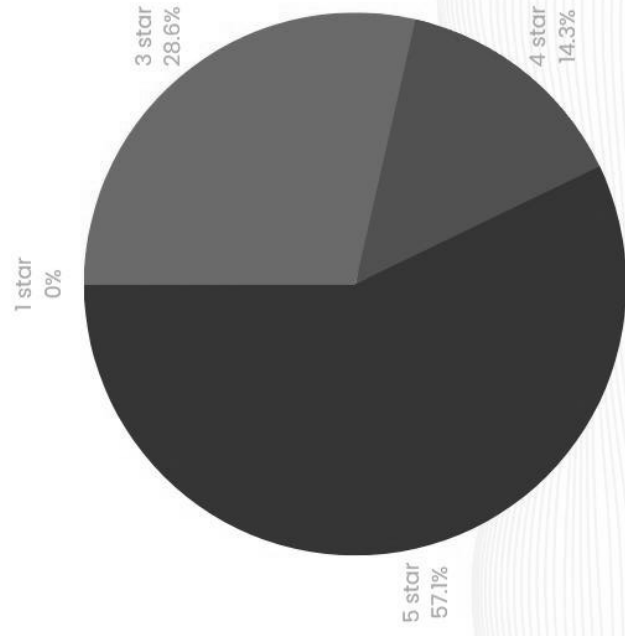
## Register Page Ratings



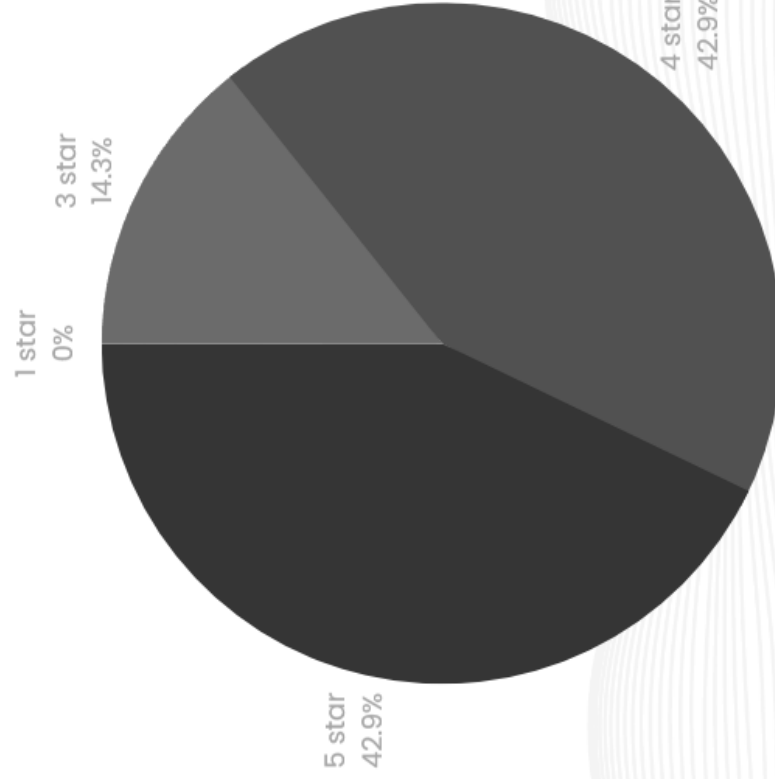
## Risk Assessment Page Ratings



## Check Weather Feature Ratings



## Advice Page Ratings



Issues Occurred and Their Solutions (please note that there are filler fields to show which page is being talked about and these will be marked in a blue box and made bold):

Name:	Type of Audience:	Issue occurred/preference:	Solution to the issue:
Overall Layout	Overall Layout	Overall Layout	Overall Layout
Kintija	Non-technical	'Health Advice Group' text on the logo can be a bit bolder	Make the text bold for the logo and increase the logo size on the navigation bar. This is done by editing the logo on the logo maker site and then adjusting height and width size.
Kintija	Non-technical	Hard to find the accessibility panel.	Change the accessibility panel colour to make it a lot more visible such as a blue colour by editing the CSS in



			all my HTML files, increase the size of the button by increasing width and height pixels in all my HTML files and maybe make it stick on the page when the user scrolls using the sticky attribute in the position CSS in the overall HTML.
Callum	Technical		<p>Hard to find the accessibility panel since it's not named, and the icon can be mistaken as a small photo.</p> <p>Change the accessibility panel colour to make it a lot more visible such as a bright blue colour similar to the logo, by editing the CSS in all my HTML files, increase the size of the button by increase the height and width pixels on the HTML and maybe make it stick on the page when the user scrolls by adjusting the position attribute to set it to sticky in the HTML and CSS. I could also name the accessibility panel above the logo in the button along with having an icon.</p>
Taylor	Technical		<p>Preference of having text in the hero image to describe what's on the page.</p> <p>Adding a description to all of the pages to describe what's on the page since people can struggle to understand what it is about. This will be done by making a div and putting a paragraph in it which would be the description and make it 100vw to make it stay on the page and then adjusting the display to flex and the position to be centered.</p>
Taylor	Technical		<p>Preference of making the font slightly bolder.</p> <p>I will need to increase the size of the text and make it bolder for people to see easier. This will be done by adding a bold attribute to the content which will be '<b>&lt;b&gt;&lt;/b&gt;' tag.</b></p>
Taylor	Technical		<p>Preference of making the active link that the user is on, the same colour as the logo and the links should be</p> <p>I will need to change the link colours to more match the logo in the HTML and this can be done by editing all</p>

		more centred and the register/login links should be more of a button for distinction.	the background colours of the links on every HTML page to show the ones that are being clicked on and preferably centre them using the position attribute to make it easier for people to find them as well as make the register and login links to buttons with colours to match the layout which can be done by removing the link attribute and adding a button instead.
Taylor	Technical	The accessibility panel is too bland and out of the way, it should be easier to see for accessibility purposes.	Change the accessibility panel colour to make it a lot more visible such as a bright blue colour similar to the logo, by editing the CSS in all my HTML files, increase the size of the button by increase the height and width pixels on the HTML and maybe make it stick on the page when the user scrolls by adjusting the position attribute to set it to sticky in the HTML and CSS. I could also name the accessibility panel above the logo in the button along with having an icon.
Pippa	Non-technical	The font is too small and difficult to read.	Increase the text size and add a bold attribute to the text using '<b></b>' in the HTML.
Taya	Non-technical	Didn't notice the accessibility panel immediately and a bit difficult to see.	Change the accessibility panel colour to make it a lot more visible such as a bright blue colour similar to the logo, by editing the CSS in all my HTML files, increase the size of the button by increase the height and width pixels on the HTML and maybe make it stick on the page when the user scrolls by adjusting the position attribute to set it to sticky in the HTML and CSS. I could also name the

			accessibility panel above the logo in the button along with having an icon.
Roddick	Technical		Change the background colour on every page so this would be the body of all the HTML pages, add different features to different pages to fill out the white space such as more new articles and make the website a bit smaller in height so it's not as tall by decreasing main attribute height in pixels.
Roddick	Technical		<p>The colours of the accessibility panel make it hard to read and slightly hard to figure out what the panel is for.</p> <p>Change the accessibility panel colour to make it a lot more visible such as a bright blue colour similar to the logo, by editing the CSS in all my HTML files, increase the size of the button by increase the height and width pixels on the HTML and maybe make it stick on the page when the user scrolls by adjusting the position attribute to set it to sticky in the HTML and CSS. I could also name the accessibility panel above the logo in the button along with having an icon.</p>
<b>Home Page</b>	<b>Home Page</b>	<b>Home Page</b>	<b>Home Page</b>
Kintija	Non-technical		Remove the whitespace and add more features to compensate for the white space. This would be more new articles and decrease the height of the page using the main in pixels.
Kintija	Non-technical		Adding a description for the article so the user's know what to click on. This would be by creating a div, putting a paragraph into it and then setting the display as flex and justify content to centre.
Raya	Non-technical		I can use sample articles from the internet to show how articles would look like

				until the articles have been written by the employees. This would be found from the internet and the images would be replaced with whatever image is found.
Taylor	Technical		The grid should be larger for the new articles section.	Increase the grid size by increasing the amount of rows and columns and adding more articles options.
Taya	Non-technical		Prefer if more articles were added to fill out empty spaces on the home page since it would be easier to access.	I will add more articles to fill out the white space and not make it look as empty. This would be done by adding more rows and columns and then copy pasting the information from previous articles and then changing the article name.
Roddick	Technical		If they were a normal user, they would have no clue what the website is actually about.	Add more descriptions of each page as well as adding a description to different features such as the new articles section. Clearer instructions will need to be added too. This would be by creating a div, putting a paragraph into it and then setting the display as flex and justify content to centre.
Roddick	Technical		Would prefer a feature with some text at the bottom where users could preview the articles. Would also prefer if there was a section describing what the website is about and what they can get out of the company.	Adding more descriptions, preview options for articles and a summary of what the website can do for the user. This would be by creating a div, putting a paragraph into it and then setting the display as flex and justify content to centre.
<b>Advice Page</b>	<b>Advice Page</b>		<b>Advice Page</b>	<b>Advice Page</b>
Taylor	Technical		The pagination at the bottom does not stand out and they can barely see it.	Increase the pagination at the bottom so it's easier for people to switch article pages. This would be just increasing the pagination height and width in pixels in Bootstrap.

Taylor	Technical		Preferred if the website link was called articles instead of advice.	Change the advice link to say articles instead since it's a lot clearer. This would be done on each HTML page to make it say 'articles' where it includes the advice link.
Taylor	Technical		Preferred if the website had 3 columns on rows and not 2.	Change the columns amount in the rows to display the information better.
Roddick	Technical		Said more feedback could be given if there was an example of what a full article would look like.	Edit the article layout page to include sample text of how an article would look like. This would be adding more images using Bootstrap adding image features and renaming the articles in every column.
Roddick	Technical		Would prefer if there was a search bar to search for specific articles which would be useful.	Adding a search bar to search for different articles using PHP and HTML and a filter option. This would have to be thoroughly coded through by adding filtering options.
<b>About Us Page</b>		<b>About Us Page</b>	<b>About Us Page</b>	<b>About Us Page</b>
Taylor	Technical		The image should have a border and the image doesn't 'look right'.	Add a border to the image using Bootstrap and test the image with more people to see what can be improved as well as possibly changing the image and the placement of it.
Taylor	Technical		There is nothing on the site so it isn't useful and there should be contact links.	Add a sample about me answer to the about me page using a div, paragraph inside of it and then setting display to flex and justify content to centre to show what it would look like with a lot of information as well as adding contact information so users can contact the company with any queries or issues.
Roddick	Technical		Would prefer if the image was better optimised since it gets cut off at some sections which makes the page look incomplete.	Work on resizing the image using divs where the image is and setting a max height and max width without cutting off issues.
Roddick	Technical		Would prefer if the image was at the top like a hero	Move the image to be at the top so it wouldn't collide

		image instead of on the side since it clashes with the home and articles page layout.	with the other attributes. This would be moving the div, setting the width to 100vw and then testing it.
<b>Accessibility Panel Page</b>	<b>Accessibility Panel Page</b>	<b>Accessibility Panel Page</b>	<b>Accessibility Panel Page</b>
Kintija	Non-technical	Checkboxes are quite small and hard to read.	Increase the feature size along with the checkboxes by adjusting the height and width in pixels since it could be hard to see for people with accessibility issues. Will help with whitespace issues.
Taylor	Technical	Looks very bland and disorganised with practically no use.	Make it neater by increasing the feature box by increasing height and width in pixels and adding the names of the features with a hover option next to the feature name and making it save to the accessibility SQL table using PHP.
Taylor	Technical	Should have more options than just checkboxes like font size slider, boldness, colour.	This is a very good point since some people can have issues with reading normal text size and it cannot just be limited to checkbox features. I would add this in the form box using Bootstrap features such as sliders and then adding a text attribute to make it display the name of the setting which would save to the accessibility SQL table.
Roddick	Technical	Adding a small 'i' icon that will show a pop up of how each disability will be catered might be nice.	This would be very helpful to make since it can give descriptions of what conditions the features can be mostly helpful too and a description for how the website caters to people with accessibilities. I will be adding this feature to make it more clear for the user. This will be done by adding a hover button on an icon which will use JavaScript.
<b>Policy Page</b>	<b>Policy Page</b>	<b>Policy Page</b>	<b>Policy Page</b>
Kintija	Non-technical	The policy page is quite plain, something should be added.	Instead of saying 'insert policy here' add a sample policy using the paragraph

				attribute that has been created and change the main attribute height to 70vh so it's not as tall.
Taylor	Technical		The policy page is really bland with no content.	Instead of saying 'insert policy here' add a sample policy using the paragraph attribute that has been created and change the main attribute height to 70vh so it's not as tall.
Roddick	Technical		I think an example of what the text will look like on the screen would give more insight for the policy page.	Instead of saying 'insert policy here' add a sample policy using the paragraph attribute that has been created and change the main attribute height to 70vh so it's not as tall.
<b>Terms and Conditions Page</b>		<b>Terms and Conditions Page</b>	<b>Terms and Conditions Page</b>	<b>Terms and Conditions Page</b>
Kintija	Non-technical		It's a lot of white, maybe add some more colour on the terms and conditions page.	Instead of saying 'insert terms and conditions here' add a sample policy using the paragraph attribute that has been created and change the main attribute height to 70vh so it's not as tall.
Raya	Non-technical		They didn't find this useful since it's just a title and then insert terms and conditions text.	Instead of saying 'insert terms and conditions here' add a sample policy using the paragraph attribute that has been created and change the main attribute height to 70vh so it's not as tall.
Taylor	Technical		There should be at least some AI generated text or lorem ipsum on the terms and conditions page.	Instead of saying 'insert terms and conditions here' add a sample policy from the internet using the paragraph attribute that has been created and change the main attribute height to 70vh so it's not as tall.
Roddick	Technical		I think an example of what the text will look like on the screen would give more insight for the page.	Instead of saying 'insert terms and conditions here' add a sample policy from the internet using the paragraph attribute that has been created and change the main attribute height to 70vh so it's not as tall.

Register Page	Register Page	Register Page	Register Page
Taylor	Technical	Because you used bootstraps inbuilt form validation, along with PHP backend validation for the password, there is possibly an exploit there.	I will need to search for more security options on the Internet and try to implement them using PHP and adding input sanitisation which would not let someone register with a number in a name in the PHP files.
Taylor	Technical	It looks like a normal page, again looks too bland, at least try, and make an image in the background so it's not all white.	I will add either images or ads at the side which will remove the whitespace by adding columns and divs inside of them and then adding an advert or placing a vertical image to engage the reader and then making the justify content to centred.
Taylor	Technical	The button colours need to be the same colour as the brand icon.	I will need to change the button colour in the form section of the HTML and the background colour will have to be changed to the brand logo colour.
Roddick	Technical	Doesn't think it's a good idea to add a confirm password as another field in the SQL.	I will need to delete this field from the SQL and change the PHP to remove the 'confirm password' column or instead change it to a Boolean value to say yes or no using 1 and 0s.
Roddick	Technical	I think it would be better if the error messages were displayed either on the form or somewhere above just to make the experience smoother instead of being constantly redirected for every incorrect information.	I will need to add error messages popups by using sessions in the PHP which will store what errors the user has, and it will redirect the user back to the register HTML page with an error at the top which they can close.
Login Page	Login Page	Login Page	Login Page
Kintija	Non-technical	I think there should be a way to use your saved login if it doesn't already do that already instead of typing it all out again.	I will need to search for this feature and then either add HTML or PHP code to the program that will allow saved information to be used on different browsers.
Taylor	Technical	It looks like a normal page, again looks too bland, at	I will add either images or ads at the side which will



		least try, and make an image in the background so it's not all white.	remove the whitespace by adding columns and divs inside of them and then adding an advert or placing a vertical image to engage the reader and then making the justify content to centred.
Taylor	Technical	Because you used bootstraps inbuilt form validation, along with PHP backend validation for the password, there is possibly an exploit there.	I will need to search for more security options on the Internet and try to implement them using PHP and adding input sanitisation which would not let someone login with incorrect information in the PHP files.
Roddick	Technical	For the validation for incorrect data I think it would be better if they were displayed either on the form or somewhere above just to make the experience more smooth instead of being constantly redirected for every incorrect information.	I will need to add error messages popups by using sessions in the PHP which will store what errors the user has and it will redirect the user back to the login HTML page with an error at the top which they can close.
<b>Profile Page</b>	<b>Profile Page</b>	<b>Profile Page</b>	<b>Profile Page</b>
Callum	Technical	I think it could do with a little designing more as it looks slightly bland but they layout has been done very well.	I will need to test the settings page with other users to see how it can be improved and then place ads or images at the side which will remove the whitespace by adding columns and divs inside of them and then adding an advert or placing a vertical image to engage the reader and then making the justify content to centred
Roddick	Technical	I think specifying what each setting does would be helpful as it shows to the user what they can customise with their account.	This would be done by going to the HTML of the settings page and changing the link attribute to the names of different settings and possibly would be better by adding Bootstrap inbuilt sliders.
Roddick	Technical	Prefers if the risk assessments would somehow be included in the	This would be done by grabbing the information from the bookings using a

		profile page as a booking reminder of sorts.	session in PHP and then checking if the user has booked any appointments which could then be added as a table on the profile page.
Roddick	Technical	Too much whitespace.	More images can be added using divs, columns and justify content under the buttons and articles and increase the button size with the text on it as well as the article container.
<b>Check Weather Feature</b>	<b>Check Weather Feature</b>	<b>Check Weather Feature</b>	<b>Check Weather Feature</b>
Roddick	Technical	One issue I have is that the page only shows the current weather, but not the forecast. I think it would be very useful to show the forecast as it helps the user with planning for the future.	This would be good but would have to be pulled from the open weather map API and then adding a section the say the weather forecast which would have to be designed by me or a design found on code pen.
<b>Check Air Quality Feature</b>	<b>Check Air Quality Feature</b>	<b>Check Air Quality Feature</b>	<b>Check Air Quality Feature</b>
Roddick	Technical	Would prefer if there was a bit more information of different pollutants for people with health issues.	This would be good but would have to be pulled from the open weather map API and then adding a section the say the air pollutants and how much of them there is currently using paragraphs in divs which would have to be set as justify content centred, which would have to be designed by me or a design found on code pen.
Roddick	Technical	It does show one error when a city is named incorrectly, but for some reason it accepted error as a city.	This would mean I would have to change the API I'm using or just try to sanitise the input further using PHP.
<b>Risk Assessment Page</b>	<b>Risk Assessment Page</b>	<b>Risk Assessment Page</b>	<b>Risk Assessment Page</b>
Kintija	Non-technical	Instead of choosing a time and then it telling you that you can't because it is taken, I think if the appointment time is already taken, there shouldn't be an option to choose it.	This would be a good feature to implement since it would save the hassle for the users trying to find a free time if there are a lot of bookings. This would be done by fetching the risk assessment bookings table and then merging it with the time and date input fields

			form which will show the booked dates and time in grey in the PHP. The booked times and dates would also be unclickable, just viewable.
Roddick	Technical	I think the error message would be more useful at the top of the form rather than sending you to another page.	I will need to add error messages popups by using sessions in the PHP which will store what errors the user has, and it will redirect the user back to the risk assessment HTML page with an error at the top which they can close. These errors will be in a rectangular red or green box depending on the error.
<b>SQL Database</b>	<b>SQL Database</b>	<b>SQL Database</b>	<b>SQL Database</b>
Taylor	Technical	They think that there is too much lettering in the admin information table.	I will need be better off shortening the table field names by editing them and naming 'view_login_records' instead to 'v_l_g' to show the admin permissions in the SQL database.
Roddick	Technical	Doesn't think that the accessibility information table is relevant in the SQL database.	I will need to delete this table until the saveable accessibility features are implemented or instead use an API to give accessibility features and then save them using cookies.
<b>Code Files</b>	<b>Code Files</b>	<b>Code Files</b>	<b>Code Files</b>
Taylor	Technical	You should never use "styles", only sometimes, so it's better to use classes	I will need to add classes to the code files and remove the style.css.
Roddick	Technical	The naming conventions also look relevant and clear, though things such as msg1 might be confusing for non-English speaking developers.	I will need to change the variables to make them seem more clearer such as using longer naming conventions e.g., 'msg1' would be changed to 'error_message_1' for other coding professionals to understand it better.
Roddick	Technical	I think it is fine as is, except for the CSS as it is within the HTML, which makes it look quite overwhelming, and some of the html have the	I agree with this and if I have programmed this better without the use of Bootstrap, I could easily put all the styling into the CSS

		same CSS that could have been connected to a separate file. Though, this is using bootstrap, so the HTML makes sense why it looks like that.	page instead of having it on the HTML page, but because I have used Bootstrap, there is too much information to change.
<b>Overall Overview</b>	<b>Overall Overview</b>	<b>Overall Overview</b>	<b>Overall Overview</b>
Taylor	Technical	You should add a "do you accept the cookies" popup after you go on the page.	This is a good idea since it would show users that cookies are being used and this would have to be done with HTML.

### Overall Summary of Testers Feedback:

#### Layout:

Overall, a lot of people have liked the layout, many have said that the fonts and text are readable and very bold, some have said the opposite stating that it was the font was too small to read, the testers had a hard time finding where the accessibility panel was which could be improved, one has claimed that there's quite a bit too much white space on the pages. Many have claimed that the colours are nice to look at, the logo also being relevant to the company. The testers have also claimed the colours make the accessibility panel hard to see, they struggle recognising that this is an accessibility panel and has majority of the negative feedback.

#### Home page:

Many have claimed that the accessibility panel needs to be a lot more visible with possibly arrows pointing at it, many have also said that the image conveys the website branding. There were many responses claiming that there is too much white space, and they could be filled with more articles. Additionally, a huge number of responses have claimed that there needs to be descriptions for the new article's sections/previews and descriptions of the website and each page since some didn't understand what the website would be about or the articles. Some testers have said that this page could be useful to some but not them since their health is fine.

#### Advice page:

Many testers have said that they find this page useful and that there are really no issues except pagination being too small, preference if the page was called articles and it'd be better if a search bar was implemented. This page has very little negative feedback and they have claimed that the layout is good, it does its job efficiently, it's useful and necessary and is minimalist. They like how accessible it is, and the brief overview of the article.

#### About us page:

Many testers have said that the image conveys and relates to the website allowing for users to understand what the website is about, and one has said that the image provides comfort. However, quite a few have said that the about us page is not very useful to them since there is not really any text and just an image, and some have said that the image doesn't convey the brand since the image just shows a globe and a stethoscope. One would prefer if the accessibility panel was changed. There were mostly positive responses for the page.

Accessibility panel page:

One prefers that the button colour of the accessibility panel was made the same as the brand icon colour along with the checkboxes colours which would make it look a lot nicer. There were not really any issues, but most testers liked how I have added the accessibility feature, especially allowing the user to select multiple checkboxes for multiple conditions and options. However, some have preferred if there were descriptions for different features, and that different options were added such as font size slider. Some have said that it looks bland and disorganised and that they are small and hard to read. This page had mostly positive feedback. Most have said them, and the right audiences would find this page useful.

Policy page:

Most of the testers have claimed that they don't read policies so it wouldn't be useful for them though others have said that if you do not have policies, it can lead to many issues, and they like the idea of keeping it simple. Many testers have said that there's not much on this page and it's quite plain and bland. This would be better if I have added more information and sample text. More feedback could've been given if there was a sample text showing what it could've looked like.

Terms and conditions page:

Many have said that there's a lot of white space which I added to show how much text you could include but this hasn't been looked at this way. Testers have complained that there's nothing to show since it's just 'insert terms and conditions' text which is not useful since it's not a sample. Because of this, many testers have said it's not useful. Though some have overlooked the whitespace and said if the information was there, it would be useful for people. Some have said it's straightforward and don't really have any comments about it. This page had a bit more of negative feedback with repeated issues said above.

Register page:

Many testers have liked how there's error checking included such as telling the user if the passwords don't match and that the email must include the '@' symbol and be in the correct format. This page has mostly positive reviews mostly because of the error checking attribute. People really liked the error messages being clear and readable to the user. However, one of the testers has claimed there could be exploits since I have used Bootstrap's inbuilt form validation which should be thoroughly tested, and penetration tested before release. Many have said that it's easy to use with good instructions. Many users have said that this page is useful. One tester has said that they would prefer if the error messages were on the same page which would make the website smoother to navigate through.

Login page:

One tester thinks that there should be a way to use your saved login information to login instead of typing it all out which is a very good point, which would make the user experience smooth and more efficient. A lot of testers have said that this page is useful since it allows the user to login with their details. One tester has said that there could be possible exploits since the login form validation was used from Bootstrap, and this would be important since protecting user's information is very important otherwise you could earn a bad company reputation or lawsuits if a data breach does happen. One tester has said that they would prefer if the error messages were on the same page which would make the website smoother to navigate through. This page had mostly positive reviews.

#### Profile page:

Many testers have said that this page is useful since it's personalised to the user and makes the user feel welcomed. There weren't many complaints for these pages since everything seemed to be running smoothly. This page had mostly positive reviews which people claiming that it's easy to navigate, they like the articles and check features and that it has a settings page which lets the user log out.

#### Check weather feature:

Many testers have said that this page is useful since it gives the user all of the aspects of the weather, wind speed and temperature and the advice on health issues. Many testers have also said they really like the error checking since it wouldn't show information for a non-existent city or a city that is spelt wrong. There were very few negative reviews, and everyone liked the page fairly well. Testers have claimed that this is an overall great feature to include.

#### Check air quality feature:

Some testers have said that this page isn't useful, and it doesn't affect them, since they do not need to check the air quality, but they said for other people it can be useful. Many testers have claimed that they like how it says if it's a good time to go for a run after the air quality statement and how it clarifies the air quality state such as 'Fair'. One of the testers has noticed an error while entering 'error' as a city since it came up with a city. One tester has also claimed it would've been better if different pollutants were shown in the air for people with asthma or allergies.

#### Check symptom feature:

Many testers like the timer countdown for the check symptom feature page which will let the user know how far way it is from being released since it's very informative. Many testers have also claimed that this page would be useful for them since it would allow the users to check their symptoms once created with the API. I have put a countdown for this page since it didn't work well with the API I attempted to use. However, one has said it wouldn't be useful for them though they see how it could be useful for others. This page has no issues which the testers have claimed, and they like it how it is.

#### Risk assessment page:

Many testers have said that they like how easy the risk assessment booking is since it also includes error checking that doesn't allow the user to book an appointment if they have booked an appointment before 2 weeks have passed since their last one. Though many users do not find this feature useful since they wouldn't personally want a risk assessment appointment, but this could also be due to the pool of testers. One user has claimed it having to register to book an appointment can through people off, but I have implemented this, so users can track when their next appointment is and delete an appointment if they cannot attend it. There were mostly positive reviews talking about how people found it easy to register with.

#### SQL database:

Many technical testers have said that the table is efficient and looks professional. One of the testers has told me I have good use of worm\_case in the SQL database. Many of the testers thought positively about the SQL database with minimal changes wanted such as too much lettering in the admin information table since it's too long and can look messy but also one tester doesn't think that the accessibility information table is relevant and, in my opinion, can either be deleted or replaced with an API to track it all. They have said that the naming conventions are suitable and everything else looking fine.

### Code files:

Many of the technical testers have said that the code files look great and professional with accurate naming conventions except of too shortened naming conventions such as 'msg\_1' would be hard for programmers that don't have English as their first language. All of the programmers said they would share this code with other business professionals, and they have not found any bugs. The testers agree that the code organisation is nice and neat, that there's enough comments for a programmer that hasn't use PHP to quickly understand what the program is about and that the hierarchical order is displayed appropriately. The code files had mostly positive reviews and only a few issues but no bugs or major issues.

### Overall overview:

Very many of the testers have complained about the form being too long but they justify it by the website having many features. One of the testers would want to see an audio feature/voice recognition to help people that are visually impaired to be able to navigate the site with ease which would be a really good feature. This tester would also want to see more features for the accessibility panel and work on improving user experience for them so all audiences can be included. Another tester would love to see a brief description on the about us page about the business and what it does so that customers would know where to contact the business/company. Another tester has claimed their first impressions being that they found the website was too bland and that it needed more images with colours. This tester would also want more information on the pages that showed sample texts. They have also pointed out that one of the questions was messed up since it was a 'rate this page out of 5 stars' question and it was a text box instead of a rating question which is very good since I will now retest the forms to make sure it's accurately created. One user would want the 'advice' link to be changed to 'articles' so it's clearer for the users. Another use would love to see future weather forecasting and an article with example content which is a good idea since it would allow for testers to comment on the sample information and how it could be displayed better.

### Personal Opinion of Feedback Received, Solution and Testing Overview:

Overall, I found the feedback useful since I have added a lot of questions about different pages which a lot of people found annoying and it extended the time of how long I had to wait for responses to come in. I believe some testers did glance over the questions and some testers wrote a lot of information so there is a wide range of audience. I had issues with Microsoft Forms since I have used branching to add different sections which errored the summary of responses, so all the graphs had to be made manually as well as having to screenshot every response rather than uploading an excel file. I have made my survey early on, so I was able to get everyone who I needed to, to answer the questions which Microsoft Forms estimated to be around 2 hours to complete. The technical survey was 104 questions, and the non-technical survey was 73 questions. Next time, I will not add as many questions so people would be able to answer it quicker without giving up halfway. I found that sending screenshots and videos of the prototype was not the best solution since it took a while and was very annoying and I would've preferred hosting the prototype online. A lot of users also got confused on what video to watch when there was headings and titles and descriptions as necessary but that is probably because it was videos and screenshots. I believe more feedback would've been received if the users were actually able to play around with the website. Another good presentation of the prototype would be 1-1 call but with them having access to the prototype and being able to play around with it rather than just me having to show them videos. I had to call some people to help them complete the survey and they kept having issues with the PowerPoint which was not ideal. Next time, I would either host the prototype or allow the user to play around with the prototype and they would be able to give any comments regarding to it. I believe every

issue was described in detail by the testers and there's nothing that should be changed on their part. What went well was getting the feedback quickly and having repeated questions, though most people were annoyed by them, to allow users to automatically plan out their responses knowing there would be similar questions on the next section. Using Microsoft Forms was not an ideal solution for the survey website because again, it did not show any summary information about the responses and only showed some and not all. If I did this again, I would most likely use SurveyMonkey or another tool that would also be able to analyse the data and display graphs corresponding to it since it is very time-consuming making graphs for every page and rather would prefer Microsoft Forms to do it, but I didn't know about them not having a graph feature or them not displaying the questions correctly. It also took me a while to make the questions which is not ideal since I had to evaluate every single one. I had to also look at every response one by one for the evaluation section since it didn't feature allow me to view the summary for the responses which was very time consuming and could be done better if I didn't use Microsoft Forms. I believe all the responses were suitable and professional and I couldn't have picked better testers to complete my survey.

How were security issues, legal issues and ethical issues avoided, mitigated:

These issues were mitigated by not including sample text from the Internet for things such as copy pasted policies, terms and conditions, articles since it could risk as an issue for copyright, and I have either left them blank or included 'insert policy here'. I have used some images in my prototype, but these have all been linked into the asset log. I have also decided not to give my files to the users since it could risk the issue of them uploading it somewhere else, claiming it's their own work and uploading it or breaking it/messing with it/editing it. Due to this, I have used videos and screenshots to show my prototype. I have added a terms and conditions and a policy page which users would have to accept before registering to show that they have accepted cookies before uploading their information to the website. Though I would've liked if I implemented a solution for a 'do you accept cookies' pop-up which would make it easier for the user to know that the website is using cookies. All the testers have also claimed I have stuck to the GDPR and WCAG guidelines and that my website fits them. Security issues have been mitigated by adding error checks for different pages such as error checking for the register page, login page, risk assessment pages and API features. These error checks include but are not limited to, 2-week grace period between booking risk assessment appointments, email must be in the correct format (with an '@'), passwords must be matching, the APIs wouldn't show information for misspelt cities or cities that do not exist. Though one tester has mentioned possible exploits in the login and register form since they include Bootstrap inbuilt validation which should be improved.