Devante' Daniel Oliver

"I feel like people are expecting me to fail, therefore, I expect myself to win." -Lewis Hamilton

Experience

2019/07 - present

DevOps Engineering Lead
Geometric Energy Corporation
- Used CI/CD/CD and agile to deploy and maintain various software for commercial and government sector via Docker, Kubernetes and Jenkins
- Also created a deployment plan to convert the company to a DevSecOps culture where all projects were rapidly deployed with security concepts being the central focus and then frequently tested and patched any vulnerabilities (NIST , CVSS , ….) with a programming language agnostic mentality.
- Actively managed, improved and monitored cloud infrastructure on AWS (EC2, S3, RDS, EKS) including backups,patching and scaling.
- Maintained low cost provisioning on AWS by monitoring CloudWatch Logs to efficiently manage stagnant servers and consolidating databases. Conducted dependency checks using OWASP.
- Conducted Server hardening. Maintained secure software repositories for rapid deployment internally.
- Quickly familiarized myself with various tools and libraries to ensure accurate and timely delivery of quality software as needed by clients

2018/05 - 2019/02

Escalation Service Representative
KELLY & Associates Insurance Group
- Troubleshooting and debugging faults with UI/UX of front and back end systems
- Supervisory duties including escalated billing discrepancies and customer relations incidents
- Building and maintaining client relationships with continuous client satisfaction and proven retention
- Maintaining COBRA and HIPPA regulations, with additional federal guidelines
- First point of contact for administrators and employees at the corporate and small business level with advisement of insurance carrier benefits

2014/02 - 2016/07

Technical Manager
Canton Car Wash, LLC
- Rectifying customer concerns across multiple platforms (customer databases, social media, etc)
- Direct point of contact customer relations
- Process incidents reports (damages or complaints)
- Process chargebacks, payment discrepancies, and fraud reports
- Coordinate with city/county officials for certifications/re-certifications of licensing
- Payroll management for two locations (150 employees)
- Maintained security of sensitive customer records
- Responsible for network and device maintenance - both desktop and mobile
- Responsible for network maintained between two large locations
- Responsible for OS imaging, patching and security of all company computers and passwords
- Contributed to the timely and smooth opening of a second 2.7 Million dollar facility by interacting with construction contractors

2011/06 - present

Web and Social Media Manager/Lobbyist
Skatepark of Baltimore 501(C)(3)
- Created and managed the non profit's website to accurately and concisely show the ongoing goals of the organization as well as it's accomplishments since it's inception in compliance with federal guidelines to maintain 501(C)(3) status
- Created and managed web fundraising campaigns using Facebook Pixel and Google AdWords to effectively target marketing content to relevant constituents of an area(s) local government.
- Served as an active board of directors member responsible for management and distribution of grant and fundraising monies and lobbying for additional funds from State and local government
- Facilitated the construction and upkeep of a 1.5 million dollar world class recreational facility dedicated to serving the underprivileged youth if Baltiomore City and it's surrounding areas

Information for Professionalism

Location
Towson, Maryland

Phone
443-983-2900

E-mail
danieolivertech@gmail.com

Core Competencies

Cloud Computing & Administration - AWS Management Console , AWS S3, IAM, EC2, RDS, CloudFront, Cloud Formation Lambda, Route 53, Aurora, Kinesis, SNS, SQS, EMR, EKS, Cognito, Firebase, PuTTy, NGinx, Apache

Programming Languages - HTML5, CSS3, JavaScript/JSON, Python, YAML, React, React Native, Typescript

Continuous Integration/ Continuous Deployment and Version Control - Jenkins, Docker, Ansible, Kubernetes, Git, CircleCI

Ecommerce and Web CMS - WordPress, Shopify, Big Cartel

Office Management - Microsoft Office 365, Microsoft Azure, Microsoft SharePoint, Trello, Skype for Business, G-Suite, Slack

Operating Systems - Windows, Linux

Certificates

2018/01
Google Adwords

2020/07
AWS Certified SysOps Administrator

2018/01
Link G4+ Engine Management Certification for EFI tuners

2018/05
HIPAA Compliance Certificate - Kelly & Associates

Education

2019/08 - 2019/10
Mastermnd Academy
Devops Bootcamp

2019/02 - 2019/08
Linux Academy
Intro to DevSecOps

2009/08 - 2013/06
Baltimore City College High School
- Focus in International Baccalaureate Computer Science
- 3.5 GPA

Interests

Competing as a Professional Time Attack Racing Driver in the Global Time Attack Series

Automotive and Chasis diagnostics, calibration, and data analysis on CANBUS systems