# **Devante' Daniel Oliver**

"I feel like people are expecting me to fail, therefore, I expect myself to win." -Lewis Hamilton

### **Experience**

# 2019/07 - present

### **DevOps Engineering Lead**

Geometric Energy Corporation

- Established for the company a SDLC to increase the efficiency of planning and execution
- Maintained low cost resources on platforms such as AWS and Google Cloud
- Provision relational databases for both staging and production use
- Provision and maintained simple and complex micro-service architecture using services like Docker
- Created and maintained multiple CI/CD/CD pipelines with Travis, CircleCI, Jenkins, Terraform and Github Actions for applications with codes bases in React, Angular, Python, NodeJS, Unity, Unreal, HTML, Javascript and associated frameworks
- Works with the team to develop, maintain, and communicate current development schedules, timelines and development status
- Monitor and report on service level objectives for a given applications services. Work with management, clients and product owners to establish key performance indicators and milestones
- Maintained various virtual environments and a fleet of EC2 Instances as well Docker containers for client both internal and client applications
- Maintained NACLS, TLS/SSH and firewalls for static applications deployed to AWS S3 and production environments

#### 2018/05 -2019/02

### **Escalation Service Representative**

KELLY & Associates Insurance Group

- Troubleshooting and debugging faults with UI/UX of front and back end systems
- Supervisory duties including escalated billing discrepancies and customer relations incidents
- Building and maintaining client relationships with continuous client satisfaction and proven retention
- Maintaining COBRA and HIPPA regulations, with additional federal guidelines
- First point of contact for administrators and employees at the corporate and small business level with advisement of insurance carrier benefits

### 2014/02 -2016/07

### **Technical Manager**

Canton Car Wash, LLC

- Rectifying customer concerns across multiple platforms (customer databases, social media, etc)
- Process incidents reports (damages or complaints), chargebacks, payment discrepancies, and fraud reports
- Coordinate with city/county officials for certifications/re-certifications of licensing
- Payroll management for two locations (150 employees)
- Maintained security of sensitive customer records
- Responsible for network and device maintenance both desktop and mobile
- Responsible for network maintained between two large locations
- Responsible for OS imaging, patching and security of all company computers and passwords
- Contributed to the timely and smooth opening of a second 2.7 Million dollar facility by interacting with construction contractors

### 2011/06 present

## Web and Social Media Manager/Lobbyist

Skatepark of Baltimore 501(C)(3)

- Created and managed the non profit's website to accurately and concisely show the ongoing goals of the organization as well as it's accomplishments since it's inception in compliance with federal guidelines to maintain 501(C)(3) status
- Served as an active board of directors member responsible for management and distribution of grant and fundraising monies and lobbying for additional funds from State and local government
- Facilitated the construction and upkeep of a 1.5 million dollar world class recreational facility dedicated to serving the underprivileged youth of Baltimore City and it's surrounding areas

# Information for Professionalism

Location

Austin, Texas

**Phone** 

443-983-2900

E-mail

danielolivertech@gmail.com

## **Core Competencies**

Cloud Computing & Administration -AWS Management Console, AWS S3, IAM, EC2, RDS, CloudFront, Cloud Formation Lambda, Route 53, Aurora, Kinesis, SNS, SQS, EMR, EKS, Cognito, Firebase, PuTTy, NGinx, Apache, EKS, DJango

Programming Languages - HTML5, CSS3, JavaScript/JSON, Python, YAML, React, React Native, Typescript, Angular

Continuous Integration/ Continuous Deployment and Version Control -Jenkins, Docker, Ansible, Kubernetes, Git, CircleCI, GithubActions Travis, Terraform, Kubernetes, Cloud Deploy, Chef

Ecommerce and Web CMS - WordPress, Shopify, Big Cartel

Office and Project Management -Microsoft Office 365, Microsoft Azure, Microsoft SharePoint, Trello, Skype for Business, G-Suite, Slack, JIRA

**Operating Systems - Windows, Linux** 

### **Certificates**

### 2018/01

Google Adwords

### 2020/07

AWS Certified SysOps Administrator

### 2018/01

Link G4+ Engine Management Certification for EFI tuners

### 2018/05

HIPAA Compliance Certificate - Kelly & Associates

### **Education**

**2020/05 - 2021/06 Mastermind Academy** 

**Pipelines** 

**2019/08 - 2019/10 Mastermnd Academy** 

Devops Bootcamp

2019/02 - 2019/08 Linux Academy

Intro to DevSecOps

### 2009/08 - 2013/06 Baltimore City College High School

- Focus in International Baccalaureate Computer Science
- 3.5 GPA

# Interests

Competing as a Professional Time Attack Racing Driver in the Global Time Attack Series

Automotive and Chasis diagnostics, calibration, and data analysis on CANBUS systems