

Daniel Oliver

📍 Austin, Texas

DevOps Professional

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Portfolio: danielolivertech.github.io/final_portfolio

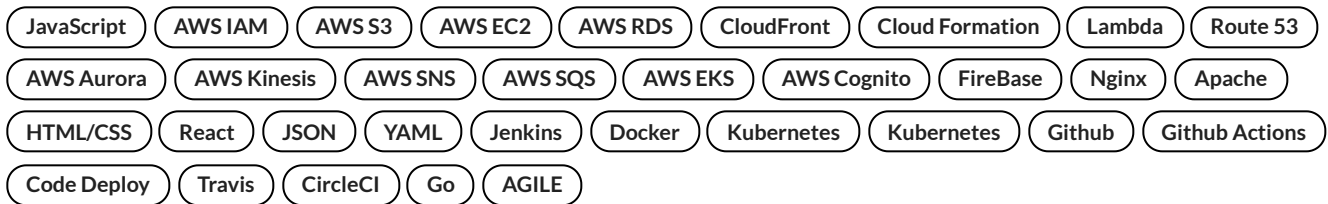
"I feel like people are expecting me to fail, therefore, I expect myself to win." -Lewis Hamilton

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Skills:



Experience

Geometric Energy Corporation (NCAGE LoFH6)

Jul 2019 to Present

DevOps Engineering Lead Remote

- Established for the company a SDLC to increase the efficiency of planning and execution
- Maintained low-cost resources on platforms such as AWS and Google Cloud
- Provision relational databases for both staging and production use Provision and maintained simple and complex micro-service architecture using services like Docker
- Created and maintained multiple CI/CD/CD pipelines with Travis, CircleCI, Jenkins, Terraform and Github Actions for applications with codes bases in React, Angular, Python, NodeJS, Unity, Unreal, HTML, Javascript and associated frameworks
- Works with the team to develop, maintain, and communicate current development schedules, timelines and development status
- Monitor and report on service level objectives for a given applications services. Work with management, clients and product owners to establish key performance indicators and milestones
- Maintained various virtual environments and a fleet of EC2 Instances as well Docker containers for client both internal and client applications
- Maintained NACLs , TLS/SSH and firewalls for static applications deployed to AWS S3 and production environments

Skatepark of Baltimore 501(C)(3)

Jun 2011 to Aug 2020

Web and Social Media Manager/Lobbyist Baltimore, Maryland

- Served as the youngest member of the board
- Created and managed the non profit's website to accurately and concisely show the ongoing goals of the organization as well as it's accomplishments since it's inception in compliance with federal guidelines to maintain 501(C)(3) status
- Served as an active board of directors member responsible for management and distribution of grant and fundraising monies and lobbying for additional funds from State and local government
- Facilitated the construction and upkeep of a 1.5 million dollar world-class recreational facility dedicated to serving the underprivileged youth of Baltimore City and it's surrounding areas

KELLY & Associates Insurance Group

May 2018 to Feb 2019

Escalation Server Representative Baltimore, Maryland

- Executed Troubleshooting and debugging faults with UI/UX of front and back end systems
- Performed Supervisory duties including escalated billing discrepancies and customer relations incidents
- Building and maintaining client relationships with continuous client satisfaction and proven retention
- Maintaining COBRA and HIPPA regulations, with additional federal guidelines
- First point of contact for administrators and employees at the corporate and small business level with the advisement of

insurance carrier benefits

- Facilitated training of new team members

Canton Car Wash, LLC

Feb 2014 to Jul 2016

Technical Manager Baltimore, Maryland

- Rectified customer concerns across multiple platforms (customer databases, social media, etc)
- Processed incidents reports (damages or complaints), chargebacks, payment discrepancies, and fraud reports
- Coordinated with city/county officials for certifications/re-certifications of licensing
- Maintained security of sensitive customer records Responsible for desktop and mobile network and device management and maintenance at two locations generating 5 million in annual revenue
- Responsible for OS imaging, patching, and security of all company computers and passwords
- Contributed to the timely and smooth opening of a second 2.7 Million dollar facility by interacting with construction contractors

Education

Mastermnd Academy mastermnd.io

May 2020 to Jun 2020

Site Reliability Engineering - Pipelines

Mastermnd Academy mastermnd.io

Aug 2019 to Oct 2019

DevOps Bootcamp

Linux Academy linuxacademy.com

Feb 2019 to Aug 2019

Intro to DevSecOps

ACloudGuru acloud.guru

Jan 2019 to May 2019

AWS Solutions Architect (Associate)

Baltimore City College High School baltimorecitycollege.us

Aug 2009 to Jun 2013

High School Diploma, International Baccalaureate Computer Science