Devante' Daniel Oliver

"I feel like people are expecting me to fail, therefore, I expect myself to win." -Lewis Hamilton

Experience

2019/07 - present

DevOps Engineering Lead
Geometric Energy Corporation (NCAGE LoFH6)
- Established for the company a SDLC to increase the efficiency of planning and execution
- Maintained low cost resources on platforms such as AWS and Google Cloud
- Provision relational databases for both staging and production use
- Provision and maintained simple and complex micro-service architecture using services like Docker
- Created and maintained multiple CI/CD/CD pipelines with Travis, CircleCI, Jenkins, Terraform and Github Actions for applications with codes bases in React, Angular, Python, NodeJS, Unity, Unreal, HTML, Javascript and associated frameworks
- Works with the team to develop, maintain, and communicate current development schedules, timelines and development status
- Monitor and report on service level objectives for a given applications services. Work with management, clients and product owners to establish key performance indicators and milestones
- Maintained various virtual environments and a fleet of EC2 Instances as well Docker containers for client both internal and client applications
- Maintained NACLS , TLS/SSH and firewalls for static applications deployed to AWS S3 and production environments

2018/05 - 2019/02

Escalation Service Representative
KELLY & Associates Insurance Group
- Troubleshooting and debugging faults with UI/UX of front and back end systems
- Supervisory duties including escalated billing discrepancies and customer relations incidents
- Building and maintaining client relationships with continuous client satisfaction and proven retention
- Maintaining COBRA and HIPPA regulations, with additional federal guidelines
- First point of contact for administrators and employees at the corporate and small business level with advisement of insurance carrier benefits

2014/02 - 2016/07

Technical Manager
Canton Car Wash, LLC
- Rectifying customer concerns across multiple platforms (customer databases, social media, etc)
- Process incidents reports (damages or complaints), chargebacks, payment discrepancies, and fraud reports
- Coordinate with city/county officials for certifications/re-certifications of licensing
- Maintained security of sensitive customer records
- Responsible for desktop and mobile network and device management and maintenance at two locations generating 5 million in annual revenue
- Responsible for OS imaging, patching and security of all company computers and passwords
- Contributed to the timely and smooth opening of a second 2.7 Million dollar facility by interacting with construction contractors

2011/06 - present

Web and Social Media Manager/Lobbyist
Skatepark of Baltimore 501(C)(3)
- Created and managed the non profit's website to accurately and concisely show the ongoing goals of the organization as well as it's accomplishments since it's inception in compliance with federal guidelines to maintain 501(C)(3) status
- Served as an active board of directors member responsible for management and distribution of grant and fundraising monies and lobbying for additional funds from State and local government
- Facilitated the construction and upkeep of a 1.5 million dollar world class recreational facility dedicated to serving the underprivileged youth of Baltimore City and it's surrounding areas

Information for Professionalism

Location
Austin , Texas

Phone
443-983-2900

E-mail
danieolivertech@gmail.com

WWW
https://dolivertech.github.io/final_portfolio/

Core Competencies

Cloud Computing & Administration - AWS Management Console , AWS S3, IAM, EC2, RDS, CloudFront, Cloud Formation Lambda, Route 53, Aurora, Kinesis, SNS, SQS, EMR, EKS, Cognito, Firebase, PuTTy, NGinx, Apache, EKS, DJango

Programming Languages - HTML5, CSS3, JavaScript/JSON, Python, YAML, React, React Native, Typescript, Angular

Continuous Integration/ Continuous Deployment and Version Control - Jenkins, Docker, Ansible, Kubernetes, Git, CircleCI, GithubActions Travis, Terraform, Kubernetes, Cloud Deploy, Chef

Ecommerce and Web CMS - WordPress, Shopify, Big Cartel

Office and Project Management - Microsoft Office 365, Microsoft Azure, Microsoft SharePoint, Trello, Skype for Business, G-Suite, Slack, JIRA

Operating Systems - Windows, Linux

Certificates

2018/01
Google Adwords

2020/07
AWS Certified SysOps Administrator

2018/01
Link G4+ Engine Management Certification for EFI tuners

2018/05
HIPAA Compliance Certificate - Kelly & Associates

Education

2020/05 - 2021/06
Mastermind Academy
Pipelines

2019/08 - 2019/10
Mastermnd Academy
Devops Bootcamp

2019/02 - 2019/08
Linux Academy
Intro to DevSecOps

2009/08 - 2013/06
Baltimore City College High School
- Focus in International

Interests

Competing as a Professional Time Attack Racing Driver in the Global Time Attack Series

Automotive and Chasis diagnostics, calibration, and data analysis on CANBUS systems

Baccalaureate Computer Science
- 3.5 GPA