



OZ21 / OZ210788 / 16707

Zone Naroda  
T. No. 3003143433  
Billing mode 60 days  
Distribution date 25/07/22



Scan to register  
OR say hi to 6356070070

ટોરન્ટ પાવર  
હવે વોટ્સએપ પર

ઉપલબ્ધ સેવાઓ:

• બિલની નકલ  
• મીટર રીડિંગ આપવા  
• સુરક્ષા સંબંધિત માહિતી આપવા

• બિલની ચુકવણી  
• ફરિયાદની નોંધણી  
• અન્ય સેવાઓ માટે



## YOUR DETAILS

## Karina Gajjar

C-11 Sitabaug Society Nr Isanpur-Vatva  
Road, Isanpur - 382443.

Registered Mobile: \*\*\*\*\*0129

Registered Email: ka\*\*\*\*ja@gmail.com

CATEGORY  
RGP Residential

SUPPLY TYPE  
Single Phase

SANCTIONED LOAD  
3.000 kW

BILLING MONTH  
July 2022

READING DATE  
14/07/22

BILL DATE  
20/07/22

LT

CUSTOMER ID  
100416112

## YOUR BILL

₹ 4385.12

Thank you for your previous payment of ₹2,830.00 on 23/05/22.  
Payment received through Billdesk BBPS.

DUE BY  
03/08/22

SECURITY  
DEPOSIT HELD  
₹1,800.00

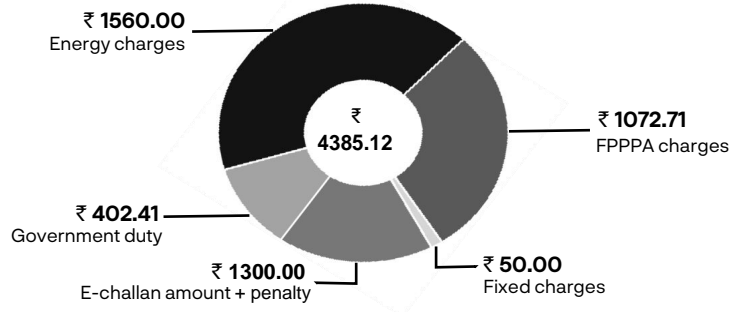
ADDITIONAL SECURITY  
DEPOSIT REQUIRED  
₹500.00

## METER DETAILS

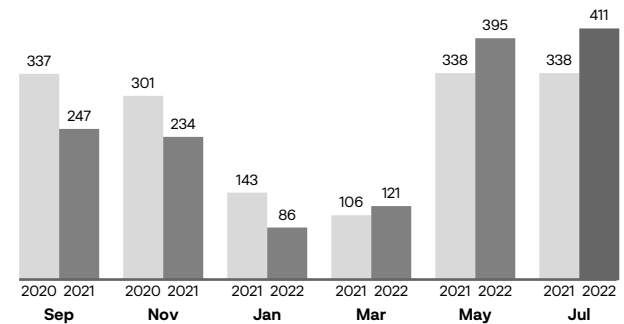
Meter No.	3678739
Present Reading	7624
Previous Reading	- 7213
Multiplier x	1.00
Consumption	411

You consumed 411 units this billing cycle.

## MAJOR BILL COMPONENTS



## CONSUMPTION TREND (IN UNITS)



## PAYMENT OPTIONS

## 1. SCAN THIS QR CODE TO PAY USING MOBILE WALLETS OR PAY ONLINE



UPI BHARAT BILLPAY paytm G Pay

PhonePe amazon pay freecharge

MobiKwik and many more!

Pay online on: connect.torrentpower.com

NET BANKING DEBIT/CREDIT CARD ALL MOBILE WALLETS

## 2. PAY BY CASH / CHEQUE

You can pay by Cash/Cheque at any of the following Authorised Torrent Power Collection Centres near you.

- Naroda Plug Point  
City Centre arcade, Next to srp quarters  
krishnanagar
- The Ahmedabad Co Op Department Stores Ltd  
Apana Bazar Plot-431/432,Gidc, B/H Water Tank,Odhav



## BILL DETAILS

	₹
Energy charges	1560.00
FPPPA charges @ 261 (paise/unit)	1072.71
Fixed charges	50.00
Total energy charges without government duty	2682.71
Govt duty @ 15.00%	402.41
Billed components for GST	0.00
Bill amount including GST	3085.12
Previous dues	8.66

E-challan amount (Vehicle No. = GJ-01-xx-6568)	1000.00
Delayed payment charges (30%)	300.00

Amount due 4385.12

### Important Bill Message:

(1) Bill amount is rounded down for convenience, adjusted amount will be carried forward in next bill.

### Rulebreak : Riding without helmet

## TARIFF STRUCTURE

TARIFF	UNITS / MONTH	RATE / UNIT (₹)	MONTHLY FIXED CHARGES / INSTALLATION (₹)	
			Single Phase	Three Phase
RGP Residential	0-50 units	3.20		
	51-200 units	3.95	25.00	65.00
	Remaining units	5.00		
GLP	0-200 units	4.10	30.00	70.00
	Remaining units	4.80		
BPL	0-50 units	1.50		
	51-200 units	3.95	5.00	
	Remaining units	5.00		
TARIFF	CONNECTED LOAD	RATE / UNIT (₹)	MONTHLY FIXED CHARGES / KW	
Non-RGP	Upto and including 5 kW	4.60	70.00	
	More than 5 kW & upto 15 kW	4.60	90.00	
TARIFF		RATE / UNIT (₹)	MONTHLY MIN. CHARGES	
LTP-AG Agricultural		3.40	10.00 / BHP	
Electric Vehicle Charging Station		4.20	25.00 / Installation	
Temporary		5.10	25.00 / kW / Day	

Call our 24x7 helpline:

19129 (toll free) | 2255 1912 | 6655 1912

WhatsApp 63560 70070



### 1. COMPLAINT / QUERY

#### Torrent Power service centre:

Plug Point City Centre,  
Nr.SRP Quarters, Krishnanagar Road,  
Naroda, Ahmedabad - 382345

You can also reach out to us by

✉ : connect.ahd@torrentpower.com

🌐 : connect.torrentpower.com

📱 Torrent Power mobile app

### 2. CONSUMER GRIEVANCE REDRESSAL FORUM\*

The Chairman,  
Consumer Grievance Redressal Forum (CGRF)  
Torrent Power Limited, Plug Point Naranpura  
Ahmedabad - 380013  
Phone: 079-27492222 Extn: 5940  
Email: consumerforum@torrentpower.com  
Timings 10 AM to 5 PM on all working days.

### 3. ELECTRICITY OMBUDSMAN\*

Electricity Ombudsman  
Barack no. 3, Polytechnic, Ambawadi  
Ahmedabad - 380015  
Email: ombudsman@gercin.org

\* Matters falling under section 126,127, 135 to 139, 152 and 161 of the Electricity Act, 2003 are not within the purview of CGRF and Ombudsman.

## GOVERNMENT DUTY

Residential and approved educational institutions	15 %
Commercial	20 %
Industrial	10 %
Religious place	15 %
Hostel	11.25 %

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED  
REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI,  
AHMEDABAD - 380015.
- CIN: L31200GJ2004PLC044068

## નો પાવરની ફરીયાદ નોંધાવવાના ઝડપી અને સરળ વિકલ્પો

અમારી મોબાઇલ એપ અને વોટ્સએપ સર્વિસ માં આપ નો સર્વિસ નંબર રજીસ્ટર કરાવો અને અનેક સુવિધાઓનો લાભ મેળવો, જેમકે ફરીયાદની નોંધણી, આપનું મીટર રીડિંગ સબમિટ કરવા જેવા અનેક લાભ...

### નો પાવરની ફરીયાદ નોંધાવો સીધી વોટ્સએપ દ્વારા



- સ્ટેપ 1: 6356070070 પર "Hi" લખીને મોકલો
- સ્ટેપ 2: આપનો સર્વિસ નંબર દાખલ કરો
- સ્ટેપ 3: વીજળી ન હોવા માટે વિકલ્પ 1 પસંદ કરો

### નો પાવરની ફરીયાદ અમારી મોબાઇલ એપ પર નોંધાવો



- સ્ટેપ 1: મોબાઇલ એપ ચાલુ કરો
- સ્ટેપ 2: નો પાવર નો વિકલ્પ પસંદ કરો
- સ્ટેપ 3: ફરીયાદ નોંધાવવા Power Failure નો વિકલ્પ પસંદ કરો



PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.



GROUP NO. : 0221/11

CUSTOMER ID : 100416112

DUE DATE : 03/08/22

BILL AMOUNT : ₹ 4385.12

Chq/DD should be in favour of Torrent Power Limited