

RETURN MATERIAL AUTHORIZATION (RMA) REQUEST FORM



HFCL Limited  
8,Commercial Complex, Masjid Moth,  
Greater Kailash – 2  
New Delhi – 110048, India

**Unit Deployed Date :**  
**RMA For (Project/O&M) :**  
**HFCL TT Number :** HFCL-2025-TT-00022  
**RMA Number :** HFCL-2025-RMA-00007  
**Hfcl Technical Support Executive Name :**  
**Stage of fault(Installation/Commissioning/Integration/In Service) :**

**Unit Fault Observed Date :** 16/01/2025  
**Unit Dismantle Date(From Site) :**  
**HFCL TT Date :** 16/01/2025  
**RMA Date :** 16/01/2025  
**Contact Number :** null

Customer Details

**Company ( Channel Partner / Distributor ) :**  
**Circle :** Andhra Pradesh  
**CMP Location :**  
**Customer Address :** abc  
**NE ID :**  
**Channel partner/ Distributor Name :**

**Contact Person :** Deepak1307pandey  
**Tel. No. :** 1234556789  
**Email ID :** dp@jio.com  
**Site ID :** 1234  
**Channel partner/ Distributor address :**

Pickup Details (End Customer)

**Contact Person :**  
**Tel. No. :** null

**Pickup Address :**  
**Email ID :**

Equipment Details

**Description :**  
**Part Number :** 123  
**Serial Number :** 2103714003165

Site Infra and installation details

**Weatherproof(Ok/Not Ok) :** OK  
**Grounding(Ok/Not Ok) :** OK

**DC Power Voltage to PoE(in V) :**  
**Tower Grounding(Ok/Not Ok) :** OK

**Field Observations and fault description :** AC POE ethernet port flapping