Damon Porter

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Professional Summary

- Experienced Data Analytics professional in the Technology and Financial Industry.
- Several years of development experience utilizing SSIS, SSRS, Microsoft SQL Server, and Teradata SQL Assistant
- Knowledge of software design & development methodologies.
- Performed development work adhering to Software Development Life Cycle Activities (SDLC) and RUP.
- Enrolled at Syracuse University in the Applied Data Science Program
- Self-motivated professional and natural communicator possessing great technical, initiating, leadership and problem-solving skills and has proven to be a good team player.

Skills

- Python (Intermediate)
- R (Intermediate)
- Regression analysis
- Data mining
- SQL
- Database development
- Data audits
- Business needs analysis
- Data formatting
- Data collection and analysis
- Data quality assurance processes
- Data profiling
- Data validation
- Data science
- Data analysis
- Compiling data
- Data extracting
- Data visualizations
- Strong verbal communication

Work History

Bank of America - Data Management, Senior Data Technology Analyst
Charlotte, NC
10/2017 - Current

- Reviewed and analyzed business and design documents to deliver testing project deliverables.
- Developed complex SQL queries to test data for comparative analysis.
- Identified and resolved data discrepancies to ensure it is valid and accurate.
- Created test cases in HP ALM/QC for user stories.
- Provided production fixes and involved with correcting production support issues.
- Documented and implemented data lineage analysis for multiple LOB reports.
- Ensured that deliverables met design and functional requirements.
- Utilized Jira for bug tracking, issue tracking, and ticket management.

Wells Fargo Bank, N.A - Data Analyst
Charlotte, NC
05/2015 - 10/2017

- Worked with business partners across multiple lines of business within the consumer lending space to create reports, and provide data, pertaining to current state of end to end credit which includes origination, fulfillment, legal document automation, flood insurance,

Education

Current
Syracuse University
Master of Science: Applied Data Science
  Excelled in data analytics, statistics and data science coursework
  Completed multiple projects that utilized machine learning algorithms to classify

underwriting, and closing.

- Developed, modified, and maintained ETL packages to create reports and populate UI utilizing Integration Services (SSIS) and SQL Server.
- Developed complex SQL queries to test data generated by the ETL against the Teradata databases.
- Collaborated with business analyst to discuss technical requirements for implementing changes to ETL package.
- Created tables and views in Teradata, according to business requirements.
- Identified and resolved data discrepancies to ensure it is valid and accurate.
- Created release documentation for business partners in order to maintain metadata dictionary.
- Provided production fixes and involved with correcting production support issues.
- Utilized Jira for bug tracking, issue tracking, and ticket management.

Wells Fargo - Business Systems Consultant

Charlotte , NC

10/2014 - 05/2015

- Configured management controls within the Early Resolution mortgage application to meet government standards and business requirements.
- Worked with quality assurance team to assist with Software Testing life cycle.
- Responsible for analyzing and resolving configuration defects in production environment.
- Lead JAD sessions to Enhance Wells Fargo Home Mortgage application through configuration, Early Resolution (product of CSC, Computer Science Corporation) to ensure we remained in compliance with CFPB (Consumer Financial Protection Bureau), MHA and other government agency regulations by implementing code and configuration to roll out new business rules.
- Gathered, analyzed, validated and documented business requirements (BRD) for application enhancements/ development.
- Elicit requirements from business partners (in person, meeting, in writing, online meeting).
- Prepared and executed UAT test scripts.
- Prioritized business requirements based on business needs.
- Created functional documentation to clarify business requirements to end users.
- Thorough knowledge of debt collection and mortgage servicing laws and regulations.

Awarepoint - Technical Implementation Analyst

Charlotte , NC

07/2013 - 10/2014

- Configured RTLS application environments for new and existing customer site implementations; configuration included interface setup,

transforming and loading data into multiple SQL tables, user setup, and configure application server.

- Worked closely with database administrators/application support team to troubleshoot SQL Server issues, test database updates, and provide them with application specific knowledge.
- Updated functional documentation to support client system processing.
- Identified and resolved escalated customer productions issues by conducting root cause analysis.
- Assisted development/project manager with analyzing project requests to determine feasibility and gather requirements.
- Created technical implementation guide for configuration of proprietary company software.

AAA Carolinas - **Programmer/Analyst**
Charlotte, NC
11/2012 - 07/2013

- Provided support for current insurance web-based application and developed new code using vb.NET and C# with a Microsoft SQL 2008 R2 backend.
- Responsible for monitoring several systems including Microsoft Server 2008 r2, IIS, SQL, middleware servers and IBM iSeries AS400 servers, troubleshooting issues and customer support to ensure ongoing satisfaction to all user.
- Responsible for Team Foundation Server 2010 and Sharepoint 2010 Administration.
- SQL administrator for Insurance IT department.
- Responsible for code migrations through SDLC up to production environment.
- Executed implementation processes for new and existing customers.
- Provided support for current insurance web-based application and developed new code using VB.NET and C# with a Microsoft SQL 2008 R2 backend.

Integrated Software Solutions - MedEZ - **Entry Level Software Developer**
Davie, FL
04/2012 - 11/2012

- Participated in all phases of the SDLC between business requirements and integration testing using Delphi and Object Pascal.
- Created internal documentation to enhance staff's understanding of how database tables and software are related to one another.
- Wrote Web Service methods that exposed a log in function to users of the system.
- Assisted with technical support to aid clients and to increase knowledge of software.
- Developed mobile web application using Ext JS 4 and utilized the Model-View-Controller design pattern.
- Worked with senior developer to further programming knowledge.