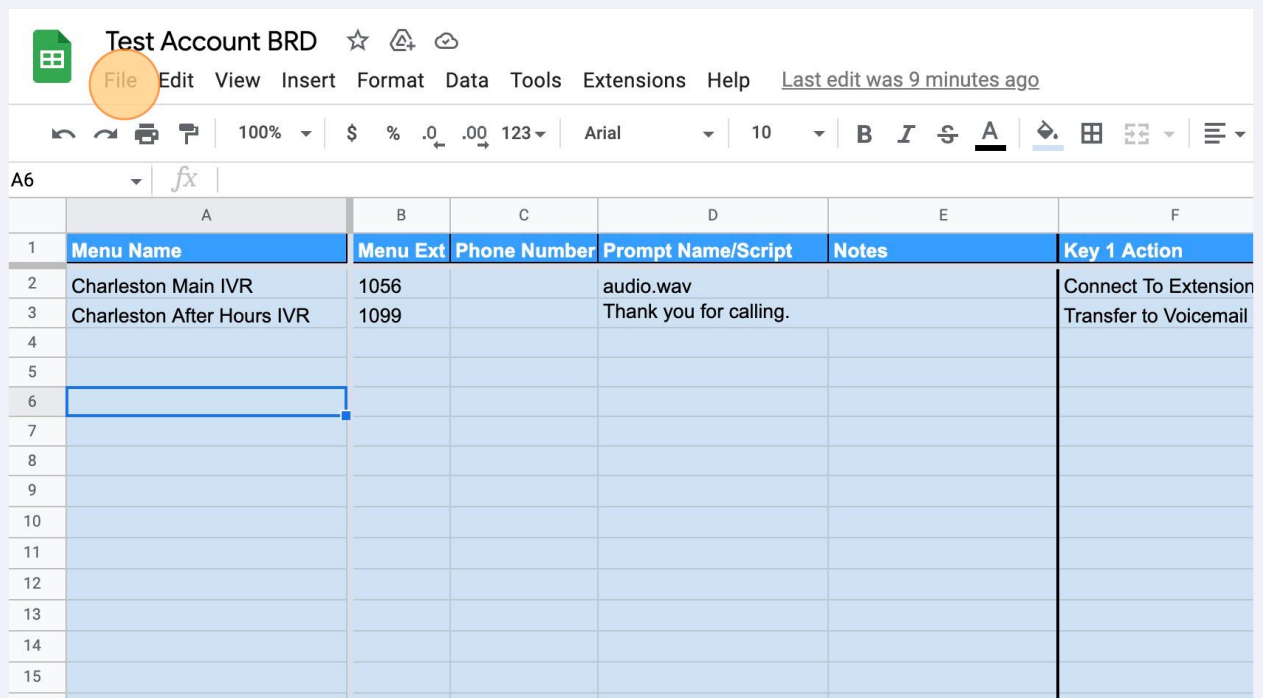


Using Croissant with the BRD

1 Open the BRD

2 Click "File"



The screenshot shows a Google Sheet titled "Test Account BRD". The "File" menu is highlighted with an orange circle. The spreadsheet contains a table with the following data:

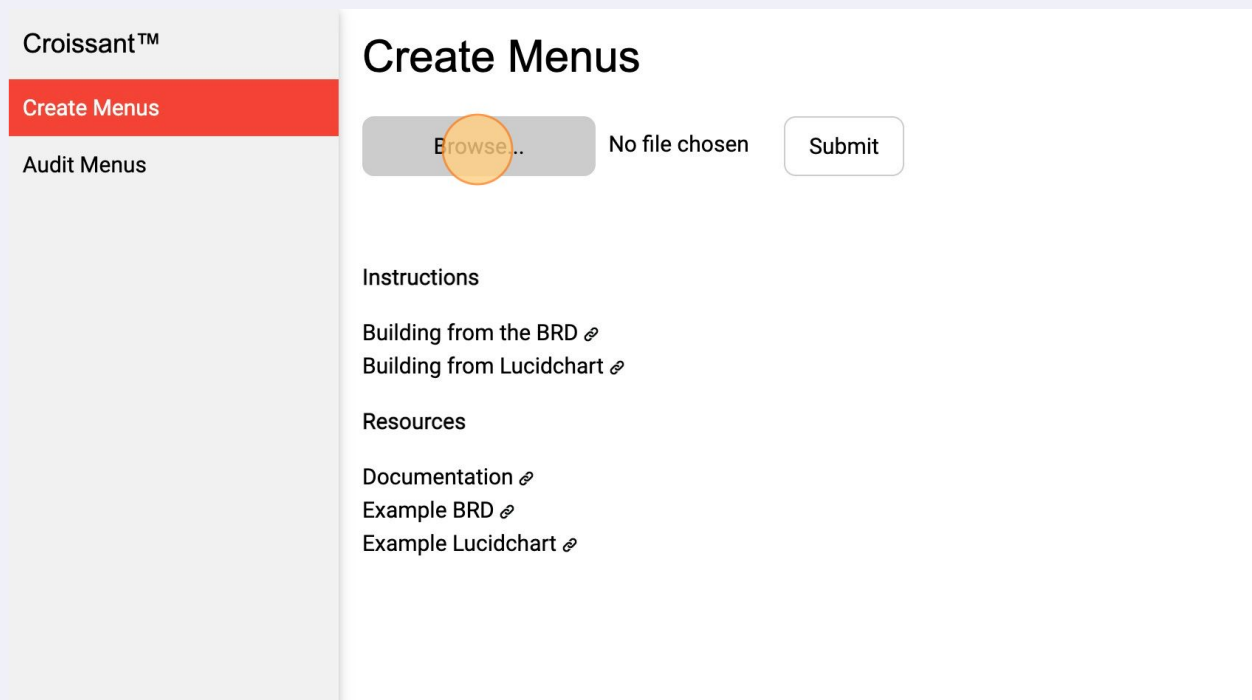
	A	B	C	D	E	F
1	Menu Name	Menu Ext	Phone Number	Prompt Name/Script	Notes	Key 1 Action
2	Charleston Main IVR	1056		audio.wav		Connect To Extension
3	Charleston After Hours IVR	1099		Thank you for calling.		Transfer to Voicemail
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						

3

[illegible]

4

5 Click "Browse..."



6 Select the BRD from your computer

7

Click "Submit"

Create Menus

Browse...

Test Account BRD.xlsx

Submit

Instructions

Building from the BRD [↗](#)

Building from Lucidchart [↗](#)

Resources

Documentation [↗](#)

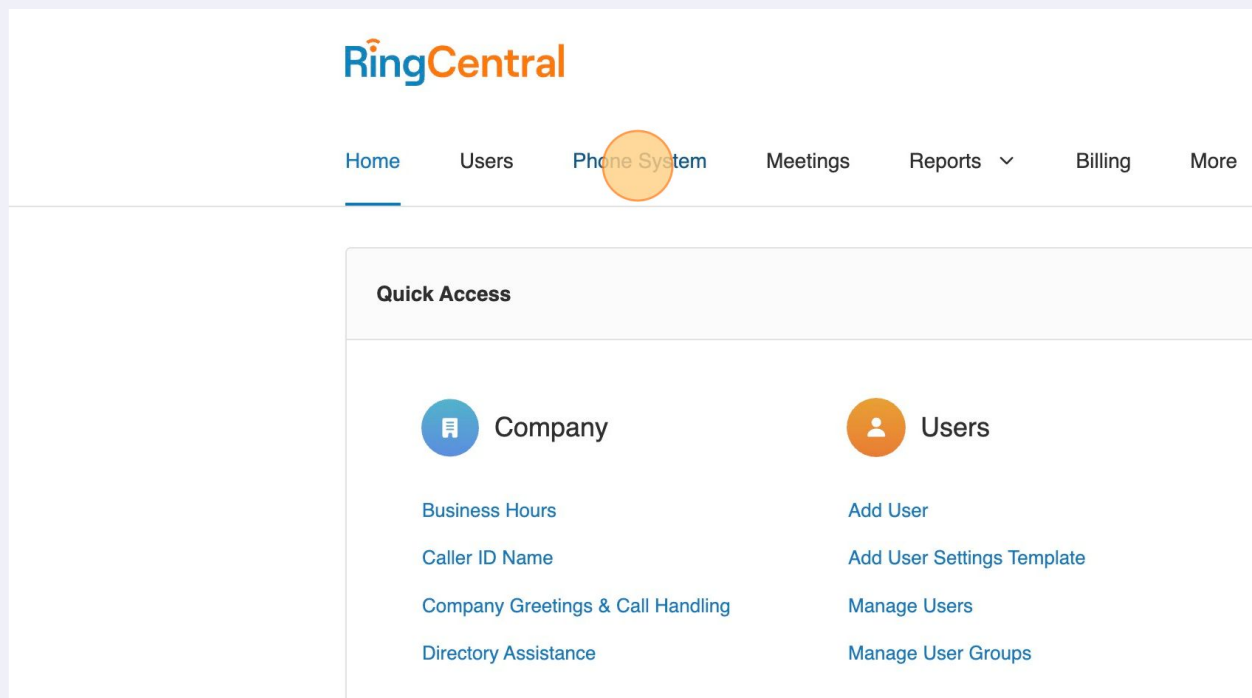
Example BRD [↗](#)

Example Lucidchart [↗](#)

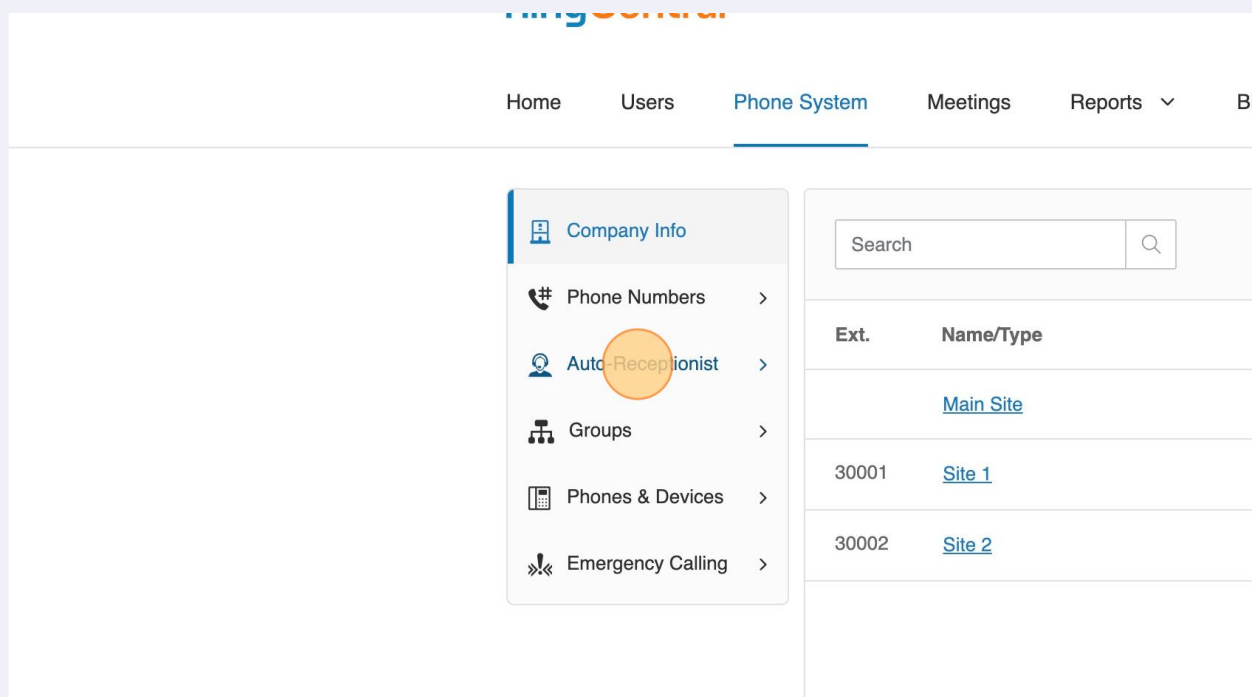
8

Login to the RingCentral account

9 Click "Phone System"



10 Click "Auto-Receptionist"



11 Click "IVR Editor"

The screenshot shows a sidebar menu on the left with the following items: Company Info, Phone Numbers, Auto-Receptionist, General Settings, IVR Menus, IVR Editor (highlighted with an orange circle), Prompts Library, Groups, Phones & Devices, and Emergency Calling. The main content area on the right features a search bar and a table with the following data:

Ext.	Name/Type
	Main Site
30001	Site 1
30002	Site 2

12 Click "Import"

The screenshot shows the XML Editor interface. The sidebar menu on the left has the following items: Phone Numbers, Auto-Receptionist, General Settings, IVR Menus, IVR Editor (highlighted with a blue bar), Prompts Library, Groups, Phones & Devices, and Emergency Calling. The main content area on the right contains the following sections:

XML Editor

You can create your IVR menus in XML for quick deployment or bulk changes. To

Download Sample IVR XML Files

[Single Level IVR](#) [Multi-level IVR](#)

Import XML file

[Import](#) (highlighted with an orange circle)

Visual IVR Editor

The Visual IVR Editor lets you configure your Multi-Level IVR using an easy-to-use

[Launch Visual IVR Editor](#)

13 Select the generated XML file

14 Click "OK"

