

DeQuon Q. Turner

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Jr. Developer

Seeking a position with a stable and profitable organization; to be a member of a team and utilize my experience to the fullest.

Experience

Liberty Mutual Insurance

Claims Representative

2016-Present

- File automobile and property claims for the customers
- Connect customers with various services and explain benefits of promotions
- Provide excellent customer service
- Communicate coverage details clearly and effectively
- Provide direction to customers on next steps after the incident
- Document claims with clear information

JP Morgan Chase

Client Service Representative

2014-2016

- Answer high volume of calls
- Provide excellent customer service
- Handle various types of legal documents
- Train & assist team members
- Take detailed notes for each call

Education

Eleven Fifty Code Academy

JavaScript Accelerated Learning Program

Expected completion: March 2018

University of Evansville

Bachelor of Arts in Communication

Graduated May 2013

Skills

- ☑ JavaScript
- ☑ ReAct
- ☑ Node.js
- ☑ HTML
- ☑ CSS
- ☑ SQL
- ☑ Postgres
- ☑ SASS
- ☑ Client Relations
- ☑ Team Oriented

