Tribal Leadership Summary

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1-Sentence-Summary: <u>Tribal Leadership</u> explains the various ways people function within organizations and teaches you how to be a leader of change in organizational culture.

Read in: 4 minutes

Favorite quote from the author:



We've all heard that we are "the average of the five people we spend the most time with" or "a product of our environment." While these may be valid observations, <u>Tribal</u>
<u>Leadership: Leveraging Natural Groups to Build a Thriving Organization</u> focuses on the reverse idea: a change of an individual also affects their environment.

The climate of a <u>company</u> is also known as organizational culture. According to author Dave Logan, culture is the most important determinant of a business's success. Every company consists of tribes, which are the most basic social units in which humans evolved to function.

Tribes operate on one of the five stages of tribal society. Stages one and two are hostile and apathetic, and are not very efficient. Stage three emerges when individuals begin to care for improvement on a personal level. Stage four is optimal for businesses, thanks to the habit of collaboration that arises. In stage five people abandon the idea of competition and instead focus on the collective mission that drives their purpose.

Here are 3 lessons I learned about tribal development and how to enhance it:

- 1. In the 21st century, tribes are still the most powerful social units in which we operate.
- 2. Tribal progression depends on the quality of connections between its members.

3. To change a group, you need to work with individuals first.

No matter if you are already a leader or only beginning to dream about being one, this book is going to be an eye-opener. Let's see how to level up the tribal game!

Lesson 1: A tribe is the social structure that humans evolved to operate within.

No matter how prehistoric the word "tribe" may sound to you, it is still the basic social structure today. This is just how humans are wired. **We need others not only to survive but also to learn**, <u>thrive emotionally</u>, and pursue projects that would be impossible to complete alone.

In his book *Sapiens*, Y. N. Harari argues that an average person can maintain personal connections with up to 150 acquaintances. This is roughly how big a tribe can get before it starts splitting into groups. Usually, a tribe consists of somewhere between 20 and 150 people. This was true for our ancestors 40,000 years ago, and hasn't changed much since.

You are a part of several tribes throughout your life. Some of these groups include your family, school, local fishing club, and workplace.

Where you work is a perfect example, because it illustrates the main purpose for a tribe's existence: working individually on different tasks, while contributing to a common goal. This ensures that everybody plays a part and has a chance to build something bigger than themselves.

A tribe fulfills it's purpose most effectively when progression reaches stage four or five. But how do you define those stages?

Lesson 2: The way people relate to each other largely determines the stage of tribal improvement.

Within a company, a tribe is typically bigger than a team but smaller than the organization as a whole. All members of the tribe know of each other's existence, but the degree to which they interact varies.

The interactions and relationships between individuals determine the overall culture. We cannot overestimate the importance of human connections, and this is not just Logan's theory, either. In his best-selling book *Tribes*, Seth Godin also argues that powerful links between people are the biggest advantage the group can ever have.

So, what kind of connections do we mean here? First of all, they need to stem from the sense of security each individual has about their own position. **People must feel safe enough to put collaboration over competition.** This personal sense of safety is what the leader needs to foster at stage three.

When people feel safe, tribal interactions begin to focus on collective goals and unite around shared values. At this point, people start forming groups of three instead of two, or *triadic* relationships rather than *dyadic*. Triadic relationships facilitate collective growth. In the words of Logan:

"Triads lead to a blurring of roles between client, service provider, friend, mentor, and coach.

Once the triad is established, all the roles merge and morph, requiring each person to contribute to, and receive contributions from, the other two."

Once the leader knows what kind of relationships support the tribe's growth, all she needs to do is use this knowledge in practice. How? That's what the lesson below reveals.

Lesson 3: To bring your tribe's progress to the next level, focus on individuals.

Upgrading the atmosphere of a group is the leader's main responsibility. This is no easy task since the current stage of development dictates how the members behave. That's why, to level up the group, the <u>leader</u> needs to work with individuals first.

A famous example of how to do this is the case of the Griffin Hospital in Derby, Connecticut. Employees there used to struggle with many problems, tribal culture included. **The CEO and vice president of the hospital solved most issues by engaging with the staff individually.** He asked for their opinions on important matters like patient treatment and new building designs.

As a consequence, team members felt valued by their leaders. This, in turn, empowered them to shift the focus from their own insecurities to providing better quality treatment to patients. By offering their attention to individual staff members, the management succeeded in upgrading the culture from stage two to three, and then four.

This points us to the final guideline for leaders: tribes can only move forward one stage at a time. Don't try to rush it and jump, say, from stage two straight to stage four. The collective growth has to be incremental and sustained to be authentic and lasting.

Tribal Leadership Review

The people you associate with certainly affect you. But the bold and empowering statement that <u>Tribal Leadership</u> makes is that you can influence your environment, too! This refreshing read will be helpful not only to formally designated leaders but also to anyone who cares about making a difference in their world.

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Who would I recommend the Tribal Leadership summary to?

The 45-year-old executive who cares about her employees as much as the company's success, the 32-year-old new father who wonders how to raise his kids and build family relationships around shared values, and anyone who wishes to improve the atmosphere of their workplace.