

Tailored CV for Patient Access Supervisor

Mercyhealth - Crystal Lake, Illinois

Professional Summary

With over 40 years of experience in healthcare administration and team leadership, I bring a proven track record of excellence in patient access management, staff supervision, and process improvement.

Key Strengths

Patient Intake & Triage

Scheduling

Insurance Verification

Multi-line Phone Systems

Patient Flow Management

Training & Onboarding

Performance Evaluation

Staff Development

Policy Implementation

Mentorship & Coaching

Transaction Coordination

Business Development

Healthcare Scheduling Software

Microsoft Office Suite

Customer Service Platforms

Managed patient flow (60-80/day)

Triage patients

Process new patient paperwork

Charting and filing

Insurance verification

Led and mentored real estate team

Developed training programs

Implemented business strategies

Team leadership and coordination

Generated on 1/24/2025
Event planning and management

Volunteer coordination