

# User Data Policy

Date: 1st September 2023

## 1. Introduction

Welcome to WebChat. We value your privacy and are committed to protecting the information you share with us. This User Data Policy outlines how we collect, use, store, and protect your data when you use our web-based chat application. By using our service, you agree to the terms outlined in this policy.

## 2. Information We Collect

When you use our chat application, we may collect the following types of information:

- **User-Provided Information:** This includes information you voluntarily provide when creating an account, such as your name, email address, profile picture, and any other information you choose to share.
- **Chat Data:** We store your chat messages shared within the application. This data is used to facilitate communication and provide you with access to your chat history.
- **Metadata:** We collect information about your interactions with the application, such as timestamps, device information, and IP addresses, for security and analytics purposes.

## 3. How We Use Your Data

We use the information we collect for the following purposes:

- **Communication:** To facilitate and improve your chat experience and to provide you with customer support when needed.
- **Personalization:** To personalize your user experience, including recommending relevant contacts and content.
- **Analytics:** To analyse user behaviour, troubleshoot technical issues, and improve our services.
- **Legal Compliance:** To comply with legal obligations, respond to legal requests, and protect our rights and the rights of others.

## 4. Data Security

We take data security seriously and employ industry-standard measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no system is entirely foolproof, and we cannot guarantee absolute security.

## 5. User Consent

By using WebChat, you grant us permission to collect, store, and process your data as described in this User Data Policy. You can withdraw your consent at any time by deleting your account or contacting us.

## 6. Children's Privacy

Our chat application is not intended for use by individuals under the age of 13. If you believe that we have collected information from a child under 13, please contact us, and we will take appropriate steps to delete the information.

We may update this User Data Policy from time to time to reflect changes in our practices or for legal reasons. We will notify you of any significant changes through the application or via email.

By using our WebChat, you acknowledge that you have read and understood this User Data Policy and agree to its terms and conditions. Thank you for trusting us with your data.

**Thank you for your support!!**

**Team WebChat**

WebChat