Hotel Reservations Report

1. Deliverables

• Python Code: W3P2.ipynb

• SQL text file (.sql): SQL file hotels

• Short Presentation:

• arrival_date: Date of the month

• PDF Document - this document

2. Data Dictionary

Booking	Booking Details		
 Booking_ID: unique identifier of each booking no_of_adults: Number of adults no_of_children: Number of Children no_of_weekend_nights: Number of weekend nights (Saturday or Sunday) the guest stayed or booked to stay at the hotel no_of_week_nights: Number of week nights (Monday to Friday) the guest stayed or booked to stay at the hotel type_of_meal_plan: Type of meal plan booked by the customer: required_car_parking_space: Does the customer require a car parking space? (0 - No, 1- Yes) room_type_reserved: Type of room reserved by the customer. The values are ciphered (encoded) by INN Hotels. lead_time: Number of days between the date of booking and the arrival date arrival_year: Year of arrival date arrival_month: Month of arrival date 	 Booking_ID: unique identifier of each booking market_segment_type: Market segment designation. repeated_guest: Is the customer a repeated guest? (0 - No, 1- Yes) no_of_previous_cancellations: Number of previous bookings that were cancelled by the customer prior to the current booking no_of_previous_bookings_not_canceled: Number of previous bookings not cancelled by the customer prior to the current booking avg_price_per_room: Average price per day of the reservation; prices of the rooms are dynamic. (in euros) no_of_special_requests: Total number of special requests made by the customer (e.g. high floor, view from the room, etc) booking_status: Flag indicating if the booking was cancelled or not. 		

3. Python Documentation

Exploratory Data Analysis (EDA)

- 1. Data Import and Initial Inspection:
 - The dataset was imported using pandas and initial inspection was conducted with df.head() and df.describe().
 - Column names were printed for reference.
- 2. Data Cleaning:
 - Rows with missing values were removed using df.dropna(inplace=True).
 - Duplicated rows were also removed using df.drop_duplicates(inplace=True).
- 3. Consistency Checks:
 - For categorical columns (e.g., booking_status), unique values were identified to check for inconsistencies.
 - For numerical columns (e.g., no_of_adults, no_of_children), checks for negative and non-integer values were performed to ensure data integrity.
- 4. Distribution Analysis:
 - Histograms for numerical columns were plotted to analyse their distributions.
 - Bar plots for categorical columns (e.g., type_of_meal_plan, market_segment_type, booking_status) were created to understand their frequencies.
 - The distribution of the target variable booking_status was specifically examined.
- 5. Feature Selection:
 - Two sets of columns were defined for separate analysis:
 - columns_table1: Contains demographic and booking detail columns.
 - columns_table2: Contains market segment information and booking status details.
- 6. DataFrame Creation:
 - Separate DataFrames (booking and bookingdetails) were created using the specified column sets for more focused analysis.

Additional Analyses

- 1. Booking Trends Analysis
- 2. Guest Preferences
- 3. Cancellation Analysis
- 4. Market Segment Analysis
- 5. Repeat Guest Behavior
- 6. Weekend vs. Weeknight Stays
- 7. Seasonal Booking Trends

- 8. Impact of Special Requests
- 9. Booking Behavior of Families
- 10. Parking Space Requirement Analysis

Web Scraping

- Hotel Médano Website:
 - Used requests and BeautifulSoup to scrape the hotel's website.
 - Extracted specific textual information from div elements containing class containers.

Data Export to MySQL

- 1. Database Connection:
 - Connected to a MySQL database using SQLAlchemy.
 - Defined MySQL connection parameters and created an engine for database interaction.
- 2. Data Export:
 - Exported the booking and bookingdetails DataFrames to the MySQL database.
 - Ensured the data was stored in a specified schema and confirmed successful data transfer.

Questions:

- 1. How long do people with kids stay vs. people with no kids?
- 1. Which segments order meal plans?
- 2. How do the number of bookings and cancellations vary by year and month? What are the seasonal trends in bookings?
- 3. What are the different segments of customers based on their booking behaviours, such as repeated quests versus new quests?
- 4. Which customer segments have the highest cancellation rates?
- 5. How does the average price per room vary by room type and season?
- 6. Market Segment Performance:
- 7. How do different market segments (e.g., leisure, business) perform in terms of number of bookings, average price per room, and lead time?
- 8. How do special requests impact the likelihood of cancellation?
- 9. What are the most popular room types among different customer segments?