

Dylan Safiro

Tampa, FL | (813)-998-5319 | safirodylan@gmail.com | [LinkedIn](#) | [GitHub](#) | dsafiro.github.io

SUMMARY

Highly dedicated Business Analytics and Information Systems student with a strong drive for success. Proficient in a variety of technical tools, including Microsoft Office, SQL, and Tableau. Experienced in various aspects of data visualization and information technology through completion of numerous personal projects. Recognized for exceptional managerial and customer service skills through valuable volunteer experiences.

EDUCATION

University of South Florida

Tampa, FL

BS in Business Analytics and Information Systems (GPA: 3.71)

Expected May 2026

- **Relevant Coursework:** Computer Information Systems, Managerial & Financial Accounting, Business Calculus, Statistics, Principles of Microeconomics & Macroeconomics

PROJECTS

COVID-19 Statistical Database Project | *Microsoft Excel, SQL, Tableau*

2024

- Utilized advanced SQL queries to develop a comprehensive database on COVID-19 statistics, successfully identifying a correlation between mortality rates and vaccination progression.
- Transformed and extracted datasets by using aggregating and filtering functions in Excel, creating a dashboard in Tableau for efficient information reporting and analysis.

Portfolio Website | *HTML, CSS*

2024

- Designed a portfolio website to serve as a central hub for completed data projects.
- Implored HTML and CSS to create an interactive platform that allows users to effectively navigate through multiple mediums of information.

Bike Sales Dashboard | *Microsoft Excel*

2024

- Developed a fundamental Excel project, utilizing randomly generated quantitative data to identify critical trends in customer demographics and purchasing behaviors for a hypothetical bike sales company.
- Incorporated pivot table and dashboard creation tools for data visualization, creating a visual presentation for potential stakeholders and managers to accurately interpret information.

VOLUNTEER EXPERIENCE

Life's Treasure's Thrift Store

Tampa, FL

Volunteer Associate

September 2023 – December 2023

- Consistently resolved customer inquiries and concerns, fostering a positive experience and maintaining high levels of customer satisfaction.
- Completed clerical tasks such as data entry, answering phones, and transaction handling with exceptional service.
- Provided IT support, successfully troubleshooting technical difficulties and managing networks for the store.

SKILLS & CERTIFICATIONS

Skills: Microsoft Office (Excel, Word, PowerPoint) | SQL | Python | Adobe Photoshop | Tableau

Certifications: Google Data Analytics, Google Project Management, Google IT Support Professional, Adobe Certified Associate in Visual Design Using Adobe Photoshop, IBM Cybersecurity Analyst

HONORS & AWARDS

Honors: Dean's List – Spring & Fall 2023 Term

Awards: Florida Bright Futures Scholarship Medallion Recipient