

# DANIEL CHIOMA

Belfast, UK | [dchioma01@qub.ac.uk](mailto:dchioma01@qub.ac.uk) | +44 7366 695645

## Profile

Motivated MSc postgraduate student in Software Development at Queen's University Belfast. Eager to apply creative innovation, problem-solving, and software development knowledge to real-world projects. Exploring scalable software solutions, learning new technologies, and collaborating on team-based projects.

## Education

### MSc Software Development - Queen's University Belfast, UK

*Expected Graduation: September 2026*

Relevant modules: Object-Oriented Programming, Algorithms and Data Structures.

### BA Religious Studies - Babcock University, Nigeria

*Graduated: June 2019 \ GPA - 3.98*

## Technical Skills

**Programming Languages:** Java (Currently learning object-oriented Programming); self-taught Python (Via Online Tutorials).

**Tools & Platforms:** Git/GitHub (version control), Eclipse, IntelliJ IDEA, Visual Studio Code.

**Other:** JUnit (unit testing).

## Work Experience

### Founder and Owner — La Canary

*January 2024 – August 2025*

- Founded and led a bespoke leather footwear brand, demonstrating entrepreneurship, leadership and strategic planning.
- Managed end-to-end operations including production, logistics, marketing, and team coordination, increasing efficiency by 20%.
- Developed and executed marketing strategies that boosted online engagement by 60%+ and converted interactions into sales.
- Designed 100+ unique custom footwear pieces, showing creativity, attention to detail, and client-focused problem solving.

**Technical Support Specialist — CV Hub***August 2022 – March 2024*

- Resolved 20–50+ customer issues daily, achieving a 95% satisfaction rating and reducing average resolution time by 30%.
- Provided comprehensive technical support for over 500 users, covering software, hardware, and network-related issues.
- Created and updated 100+ knowledge base entries, cutting future troubleshooting time by 25%.
- Partnered with IT and operations teams to enhance system reliability, resulting in a 15% decrease in recurring incidents.

**System Support Specialist— Guinness Nigeria***August 2021 – August 2022*

- Monitored and improved 50+ workstations and servers, maintaining 99% system uptime.
- Implemented regular updates and security patches, regular updates and security patches, reducing system vulnerabilities by 20%.
- Diagnosed and resolved network and hardware issues for 100+ internal users, improving operational efficiency by 25%.
- Streamlined documentation for system configurations and troubleshooting steps, cutting issue resolution time by 30%.
- Collaborated with IT management to optimize infrastructure performance, contributing to a 15% increase in network reliability.

**Leadership and Extracurricular Activities****Phoenix Class Music Director — Babcock University***April – June 2019*

- Led and coordinated the 2019 graduating class music team, organizing performances for official ceremonies.
- Composed and arranged the official 2019 Class Anthem, performed at the graduating class events and later adopted as a class legacy piece.