A logo with blue text and a black background

AI-generated content may be incorrect.Damascus SYRIA

Tel: +963 (11) 4000

[cs@flycham.com](mailto:cs@flycham.com)

**RESERVATION CONFIRMED**

**RESERVATION NUMBER (PNR) DATE OF BOOKING**

**PASSENGER DETAILS**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Passenger Name(s)** | **Fare** | **Charges** | **Paid Amount** | **Balance** |
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| **TOTAL IN USD** |  |  |  |  |

**PASSENGER CONTACT DETAILS**

Note : Above contact no. will be used for change notification.

**TRAVEL SEGMENTS**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **FLIGHT** | **ORIGIN DESTINATION** | **DEPARTURE / ARRIVAL** | **CHECK-IN FROM** | **CLASS OF SERVICE** | **STATUS** |
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**FARE RULES**

|  |  |  |  |
| --- | --- | --- | --- |
| **Origin / Destination** | **Fare Basis Code** | **FareRule** | **Terms and Conditions** |
|  |  |  |  |
|  |  |  |  |

**\* All times in local**

# THIS ITINERARY IS YOUR OFFICIAL TRAVEL DOCUMENT

**For Passengers Travelling on all Sectors**

* Passengers are required to attend to the airport 3hours prior to the flight departure time. Check-in counters close 1 Hour prior to the scheduled departure time.
* Complimentary meals will be served on board for Economy and Business Class passengers.
* It is the passenger's responsibility to ensure that they have the necessary valid documents, including visas, to meet the immigration requirements of their destination.
* IF Passenger fail to travel on his first segment (No-show), his next segments will be cancelled automatically, Travelling out of sequence not permitted

# Unaccompanied Minors

* We do not accept children traveling unaccompanied under their 12th birthday. Passengers accompanying children should be above 16 years old.

# Infant Age & INF Baggage Allowance

* Inf Age **(0-2 years)**
* Required to travel with an adult
* Only one Infant per adult is permitted.
* INF Free Baggage allowance 10 Kgs.

# Baggage Allowance per Passenger (excluding infant):

* Free baggage allowance of 30 Kgs for Economy Class & 40 Kgs for Business Class passengers.
* Maximum weight permitted per individual piece of baggage is 32 kgs with total dimensions of 160 cms (W+D+L).
* Hand baggage allowance per passenger must not exceed 7 kgs with dimensions within 55 x 40 x 20 cms. Refer to website to check list of prohibited items that you should not carry in your hand and checked baggage.
* Excess baggage on Fly Cham will be at an additional cost per kilo which is payable at the departing airport.
* Excess baggage on other airlines will be directly payable at transit point.

# Flight Changes, cancellations and Refunds

* Reservations must be modified or cancelled at least 24 hours before local scheduled flight departure time by calling our Fly Cham Call Centre on +963 11 4000 or by contacting Fly Cham Sales Centers or Appointed Travel Agents in the respective region.
* Flight changes are subject to a modification fee based on the Fare condition plus any difference in fare between the initial booking and the modified booking.
* Should a passenger cancel a flight at least 24 hours prior to the scheduled departure time, a cancellation fee based on the fare condition will be applicable.
* **Refunds-**Only amounts that are refundable in accordance with the Fare Conditions advised to you at the time of purchase will be refunded.

# Additional Information

* This ticket is a direct sale and should not be considered as consensual contract in any way.
* It is not necessary to re-confirm your flight provided you have a reservation confirmation.
* Carriage under this ticket by Fly Cham is indicated by use of the 'FYC' airline designator code against the relevant travel segment(s) shown above. Where this ticket includes carriage by another carrier, Fly Cham acts solely as agent for that other carrier.
* Fly Cham will be liable only for damage occurring during carriage on flights or flight segments where FYC designator code appears in the carriage box. If Fly Cham issues a Ticket of, or if we Check Baggage for carriage on another carrier, it does so only as agent for the other carrier. Nevertheless, with respect to Checked Baggage, you may make a claim against the first or last carrier.
* For any queries, please call Fly Cham Call Centre on +963 11 4000 or visit our website [www.flycham.com](http://www.chamwings.com/)