




**Patrick Bonhoc**

09295789702

View Benefits

Basic Level

Semi-verified

Fully Verified

STORE DIGITAL WALKER THE BAY		INCIDENT REPORT FORM	
Date Filed: <u>Oct 19, 2012</u>			
INVOLVED EMPLOYEE		STORE BRANCH MANAGER	
Name: <u>Henry Clay Henderson</u>		Name: _____	
Designation: _____		Designation: _____	
INCIDENT DETAILS:			
Date: <u>Oct 19, 2012</u>		Time: _____	
Nature: _____ Loss: _____ Shortage: _____ Other: <u>Other</u>		Nature Details: Charge back request: _____	
DESCRIPTION OF INCIDENT:			
(Should space provided be insufficient, you may use separate sheet)			
<p>           AKE PD on hummingbird way purchasing 1000 dollar per day mail po            no payment is client is told po no 71500 saying 75000 to excel            payment for the client. Regarding the 75000 launching on phone            14 51 50000 75,000 was to transaction for 75,000 71500            75000 to purchase transaction 75000. kind po but no certificate            price level any other later check po if not having current deposit            po may straighten up price level. had to pay out of 6000 on excel            still to pay on be request to receive no check but po            also pd on hummingbird way purchasing 1000 dollar per day mail po         </p>			
Thank You: _____			
OPERATIONS DEPARTMENT ASSESSMENT			
(Should space provided be insufficient, you may use separate sheet)			
Prepared by: <u>Henry Clay Henderson</u> INVOLVED EMPLOYEE (Signature over Printed Name)		Noted by: _____ STORE BRANCH MANAGER (Signature over Printed Name)	
Assessed by: <u>[Signature]</u> AREA MANAGERS/STORE OPERATIONS HEAD (Signature over Printed Name)		Endorsed/Approved by: _____ INTERNAL AUDIT & COMPLIANCE HEAD (Signature over Printed Name)	

NO ATTACHED GOV ID BY CUSTOMER

APPROVED BY: MAAM SHE

The screenshot shows a Viber chat interface. At the top, the contact is named 'Trek' with a status of 'Active'. There are icons for adding contacts, voice call, video call, and a settings/info icon. A purple banner across the top of the chat area reads: 'Trek +639295789702 is not in your contact list - save it using Viber on your mobile'. To the right of this banner is a 'Block' button and a close icon. The chat history shows two messages:

- A message from 'nag' (timestamp 5:59 PM) that has been read: "May concern lang kasi ako regarding data privacy dyan, nag provide nman na ako ng details ko kung saan I credit yung amount sa gcash I think that should be enough".
- A response from 'Trek' (timestamp 6:00 PM) that has been read: "May concern lang kasi ako regarding data privacy dyan, nag provide nman na ako ng details ko kung saan I cre...".

Below the 'Trek' message, there is a new, unopened message bubble that says: "sge sir concern ko po sa office, sabihin ko po ito". The timestamp for this message is 6:01 PM and it has been read.