

Contact Information

My name: Adam Ksangenko

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Hobbies

- Website Development

Additional Notes I am a very hardworking individual, capable of handling stressful situations. As I like to say, "Give me good treatment, and I'll give you beyond my best." I admit that when I feel undervalued, my performance may drop. However, when treated fairly, I give 200% and am willing to go the extra mile.

I am very honest and believe that honesty is crucial in the workplace, regardless of position, whether it be a senior manager or a new employee.

Education

- **Albert Einstein High School**
 - 2012 - 2019
 - Attended the boarding school at Ben Shemen Youth Village from 2012 to 2019. Graduated with a full matriculation certificate in 2019. In the first semester, I received a certificate of excellence for my effort and progress, despite initial difficulties in my studies.
- **HackerU College**
 - 2024
 - Currently enrolled in a website development and design course (Full Stack) since February 22, 2024. Proficient in the following web development languages:
 1. Sass
 2. HTML
 3. CSS
 4. Bootstrap

Work Experience

- **Customer Service Representative, Golan Telecom**
 - December 2019 – July 2020
 - Provided phone support to customers, resolving technical issues using the computer-based system. If issues were unresolved, opened tickets for the technical department. Directed new customers or those adding lines to sales. Handled billing inquiries and meticulously documented every call, regardless of duration.
- **Stock Clerk, Alcohol Department, Yohannoff**
 - October 2021 – February 2022
 - Responsible for restocking shelves with inventory from the warehouse. Placed orders with suppliers when stock was low. Duties included ordering, arranging stock, ensuring updated promotions, pricing each bottle, and maintaining the planogram (arranging bottles on shelves by company, e.g., placing Coca-Cola alcohol products on designated shelves).
- **Operations Coordinator, Cheetah Deliveries**
 - February 2022 – July 2023
 - Scanned and updated the status of new packages upon arrival to ensure customers were notified and could collect their items. Conducted inventory checks every Monday, Wednesday, and Friday. Bi-weekly audits involved scanning all packages on shelves and contacting customers about long-standing packages to confirm pick-up intentions.