



What is a freight forwarding company?

A freight forwarder is an agent who acts on behalf of importers, exporters or other companies to organize the safe, efficient and cost-effective transportation of goods.

What are freight forwarder services?

Freight forwarders usually ship under their own bills of lading or air waybills (called house bill of lading or house air waybill) and their agents or associates at the destination (overseas freight forwarders) provide document delivery, deconsolidation, and freight collection services. Also called forwarder

What does international auto shipping cost?

Prices for international auto shipping are determined by vehicle size, origin and destination.

How long does international shipping take?

The transit time of an ocean shipment depends on the port of departure and the port of arrival. For example, shipping from the East Coast to Europe generally takes two weeks, whereas shipping from the West Coast to Europe takes four to five weeks. Vessel sailings are regularly scheduled and we can always provide you with the estimated dates of departure and arrival of our next vessels.

What is containerized shipping?

Containerized shipping is a very common method for expediting the movement of household goods and commercial products. Your commercial products or household goods are loaded into a protective steel container similar to a semi-truck trailer (without wheels). The container is loaded onto an ocean going vessel. Upon arrival, the container can be loaded onto a trailer for delivery to your final destination.

How much does a container hold?

Standard containers come in two sizes: 20-foot and 40-foot in length. The 20-foot container can hold approximately 1050 cubic feet (the contents of a one bedroom apartment). The 40' container can hold approximately 2100 cubic feet. Specialized containers (hi-cube, refrigerated, open-top, etc.) are also available, ask us!

What does "less than container load" mean?

"Less than container load" (LCL) is a shipping term referring to the quantity of personal effects or commercial products being shipped that would not be enough to fill a standard 20-foot ocean shipping container.

Do I need marine insurance for overseas shipments?

Optional marine insurance provides coverage against both loss and damages during ocean transit. Vancouver Global Shipping will obtain marine insurance coverage for your shipments upon request (additional charges apply). Due to the low cost of marine insurance, Vancouver Global Shipping recommends obtaining All Risk coverage.

What documents are required to export my vehicle?

CBSA requires the original title for each vehicle being exported. The title must either be printed in or re-assigned to the name of either the shipper or receiver of the vehicle. All the documents sent to us for CBSA clearing will be returned to you upon completion of the shipment. If a lien (loan) is held on the vehicle, a letter from the lien holder is required specifically authorizing the shipment of the vehicle to its destination. The letter must reference the year, make, model and VIN (vehicle identification number) of the vehicle, must be printed on the lien holder's letterhead, and must be signed and dated with contact information.

What are terminal and handling fees?

Terminal & handling fees are charges due upon arrival at the destination airport or seaport. These fees are charged by the local warehouse for handling your goods from the airplane or ocean liner to a local customs bonded warehouse. These charges are universal with all shipping companies



What are Customs penalties, and when do they apply?

Administrative Monetary Penalties (AMPS) puts the responsibility of 100% compliance on the shoulders of the importers, exporters and transportation companies. The CBSA may impose monetary penalties based on the type, frequency, and severity of the infraction. Most penalties are graduated and will take the compliance history of the client into consideration. The areas that importers should pay special attention are origin, tariff classification, valuation and cargo quantities differing from what was declared on the commercial invoice.

What paperwork is required for customs clearance?

For importations into Canada a commercial invoice can be used. Information that must be provided on the invoice is: total value of goods, currency of purchase, country of manufacture (origin), shipper and consignee's full name and address, as well as the piece count and detailed description of the goods. A North American Free Trade Agreement Certificate of Origin (NAFTA) or Form A Certificate of Origin is required to take advantage of preferential duty rates when applicable.

How can we pay for shipment?

We accept 2 payment options:

1) Interact e-mail transfer.

You can pay our invoice by Interact e-Transfer – just like sending cash, only now from your online or mobile banking. For more information, please visit <https://www.interac.ca/en/consumers/products/interac-e-transfer/>

2) Bank Direct Deposit