

# RAFAELA VOSS

## Software Engineering Manager

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📍 Seattle, WA

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## WORK EXPERIENCE

### Software Engineering Manager

#### F5 Networks

📅 2019 - current 📍 Seattle, WA

- Achieved a \$19,876 cost savings by optimizing resource allocation and eliminating inefficiencies in software development processes.
- Spearheaded the migration from SVN to Git, resulting in a 22% reduction in code merge conflicts.
- Leveraged Python scripting to automate repetitive tasks, saving the team an average of 13 hours per week.
- Introduced Trello as a project management tool, streamlining task tracking and improving visibility into project progress, resulting in a 24% reduction in project delivery times.

### Senior Software Engineer

#### Zillow Group

📅 2016 - 2019 📍 Seattle, WA

- Optimized SQL queries and database indexes, leading to a 14% improvement in database query performance, reducing server load, and saving \$50,000 annually in hosting costs.
- Implemented continuous integration and continuous delivery (CI/CD) pipelines using Microsoft Azure DevOps, reducing deployment times by 41% and minimizing downtime during releases.
- Streamlined the software testing process, resulting in a 72-hour reduction in testing cycle time and a 19% decrease in the number of critical defects reported by users.
- Led a team of 5 engineers in the development of a Ruby-based microservices architecture, resulting in a 34% reduction in application response times.

### Associate Software Engineer

#### Tableau Software

📅 2013 - 2016 📍 Seattle, WA

- Reduced software build and deployment time by 37% by implementing Travis CI for continuous integration.
- Improved query execution times in MySQL by 28%, resulting in faster application response times and enhanced user experience.
- Facilitated real-time communication and collaboration among cross-functional teams by integrating Microsoft Teams into the development workflow.
- Successfully delivered projects ahead of schedule, meeting or exceeding client expectations and saving valuable time and resources.

## EDUCATION

Bachelor of Science

Software Engineering

**University of Washington**

📅 2009 - 2013

📍 Seattle, WA

## SKILLS

- Trello
- SVN
- Kanban
- Python
- Ruby
- Microsoft Azure
- OpenShift
- Travis CI
- MySQL
- Microsoft Teams