

A fatal error occurred while creating an SSL client credential.
The internal error state is 10013.

Log Name: System
Source: Schannel
Date: 10/04/2015 9:21:17 AM
Event ID: 36871
Task Category: None
Level: Error
Keywords:
User: SYSTEM
Computer:
Description:

A fatal error occurred while creating an SSL client credential. The internal error state is 10013.

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Order Review

Item	Unit Price	Quantity	Subtotal
 Employee Training Course Product Code: IT10	\$ 20.00	1	\$ 20.00
Discount			\$ 4.00
Grand Total			\$ 16.00

IMPORTANT: Do not hit the refresh or back button after entering your credit card information or you will be charged twice and refund fees will apply. To cancel your order, hit the "Cancel Order" button below.

The underlying connection was closed: An unexpected error occurred on a receive.--(Application Error)

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Solution

According to the event log, the issue is related to Schannel instead of Hosted application or any

Following steps May help to fix the issue

1. In Control Panel, click Administrative Tools, and then double-click Local Security Policy.
2. In Local Security Settings, expand Local Policies, and then click Security Options.

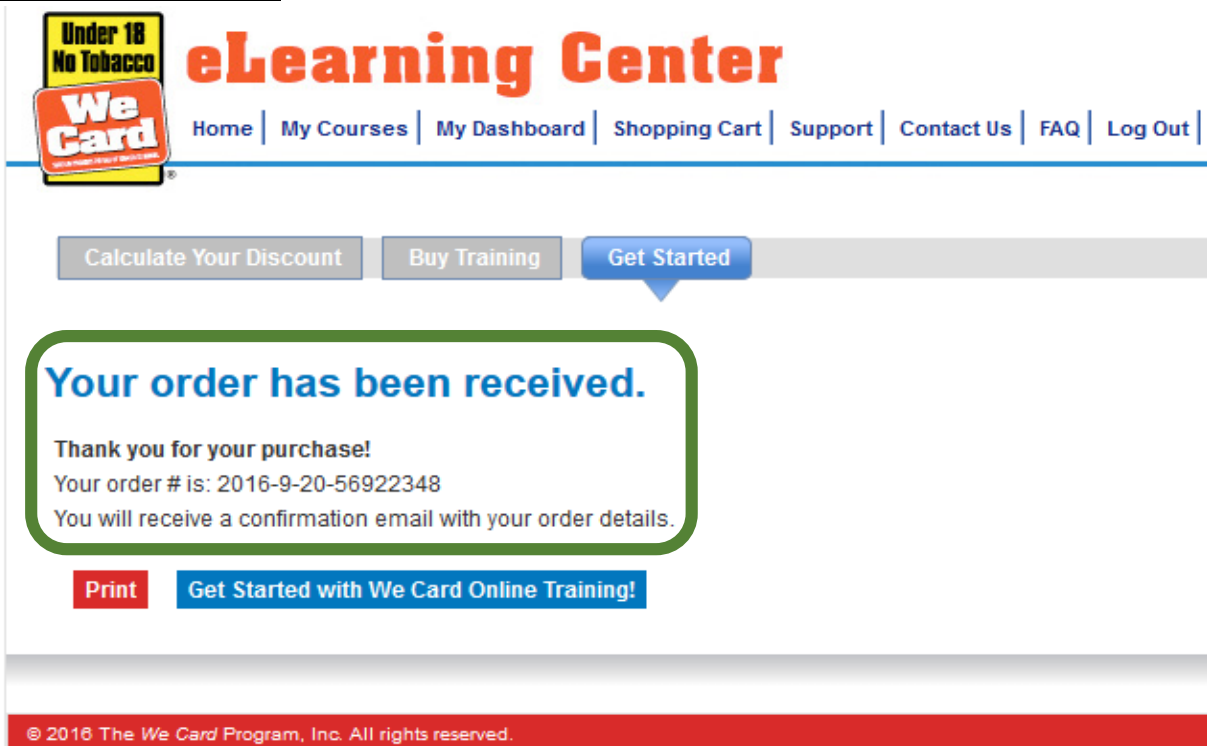
3. Under Policy in the right pane, double-click System cryptography: **Use FIPS compliant algorithms for encryption, hashing, and signing, and then click Enabled.**

4. Run gpupdate /force

If it doesnt work, please go to **C:\ProgramData\Microsoft\Crypto\RSA** and grant "Network Services" Read permission to "MachineKeys" folder. Then restart server to have a try.

Source: [Network Steve](#) : Technology Tips and News

Post Change:



The screenshot shows the We Card eLearning Center website. At the top left is a logo with "Under 18 No Tobacco" and "We Card". To the right is the "eLearning Center" title. A navigation bar includes links for Home, My Courses, My Dashboard, Shopping Cart, Support, Contact Us, FAQ, and Log Out. Below the navigation bar are three buttons: "Calculate Your Discount", "Buy Training", and "Get Started". A large green-bordered box contains the message: "Your order has been received. Thank you for your purchase! Your order # is: 2016-9-20-56922348. You will receive a confirmation email with your order details." Below this box are two buttons: "Print" and "Get Started with We Card Online Training!". At the bottom, a red footer bar contains the text: "© 2016 The We Card Program, Inc. All rights reserved."

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