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1. Executive Summary

This project involves conducting an Exploratory Data Analysis (EDA) for Global Electronics, a prominent retailer in consumer electronics. By analysing datasets related to customers, products, sales, stores, and currency exchange rates, the aim is to derive actionable insights that enhance customer satisfaction, optimize operations, and drive business growth.

2. Project Goals and Objectives

• **Goal**: To leverage data analytics to support strategic business decisions at Global Electronics.

Objectives:

- o Identify customer demographics and purchasing behaviors.
- o Analyze product performance and sales trends.
- o Evaluate store effectiveness and geographical performance.
- o Understand the impact of currency fluctuations on sales.

3. Data Sources

The analysis will utilize the following datasets:

- **Customer Data**: Information on demographics, purchase history, and preferences.
- **Product Data**: Details about products, including pricing and categories.
- Sales Data: Transaction records detailing sales volume, revenue, and timeframes.
- Store Data: Information on store locations, sizes, and operational details.
- Currency Exchange Data: Rates impacting international sales.

4. Methodology

4.1. Data Preprocessing

- **Cleaning:** Identify and handle missing values, duplicates, and outliers.
- **Transformation**: Convert data types and standardize formats for analysis.
- **Integration**: Merge datasets to create a comprehensive view for analysis.

4.2. Database Setup

- SQL Database Creation: Design and implement a relational database to store cleaned data.
- Data Insertion: Load the pre-processed data into the SQL database using appropriate scripts.

4.3. Visualization and Reporting

- **Tools**: Utilize Power BI or Tableau for data visualization.
- **Dashboard Creation**: Develop interactive dashboards that present insights clearly.

5. Analysis Framework

5.1. Customer Insights

- Demographic Analysis: Examine customer distribution by gender, age, and location.
- **Behavioural Analysis**: Investigate purchasing patterns, including average order value and frequency.
- **Segmentation**: Classify customers into segments based on their behaviors and demographics.

5.2. Sales Performance

- **Temporal Analysis**: Evaluate overall sales trends over time, including seasonal patterns.
- **Product Performance**: Identify best-selling products and analyze revenue contributions.
- **Store Performance**: Compare sales across different store locations.
- Currency Analysis: Assess how currency fluctuations impact overall sales.

5.3. Product Assessment

- **Popularity Metrics**: Identify most and least popular products based on sales data.
- **Profitability Assessment**: Calculate profit margins for various products.
- Category Performance: Analyze sales across different product categories and subcategories.

5.4. Store Evaluation

• **Performance Metrics**: Evaluate sales and operational metrics for each store.

• Geographical Insights: Analyze sales performance based on geographical distribution.

6. Expected Outcomes

The project will result in a comprehensive EDA report featuring:

- Integrated Datasets: A well-organized database ready for further analysis.
- **Key Insights**: In-depth understanding of customer demographics, purchasing behaviours, and product performance.
- **Visual Representations**: Effective use of data visualizations to communicate findings.
- **Strategic Recommendations**: Actionable insights tailored to improve marketing strategies, inventory management, sales forecasting, and store optimization.

7. Future Directions

- **Continuous Monitoring**: Establish a system for ongoing data analysis to capture new trends.
- **Feedback Loop**: Incorporate feedback from stakeholders to refine analyses and strategies continuously.
- Advanced Analytics: Explore predictive analytics for improved forecasting and decision-making.

8. Conclusion

This EDA project aims to empower Global Electronics with critical insights derived from data analytics. By understanding customer behaviours, product dynamics, and market influences, the company can enhance its operations and customer experiences, ultimately driving sustainable growth in a competitive landscape.

9. References

- PowerBi Documentation
- Pandas Documentation
- MySQL Documentation