

Ideation Phase

Empathize & Discover

Date	31 May 2025
Team ID	LTVIP2025TMID60743
Project Name	Sustainable Smart City Assistant Using IBM Granite LLM
Maximum Marks	4 Marks

Empathy Map Canvas:

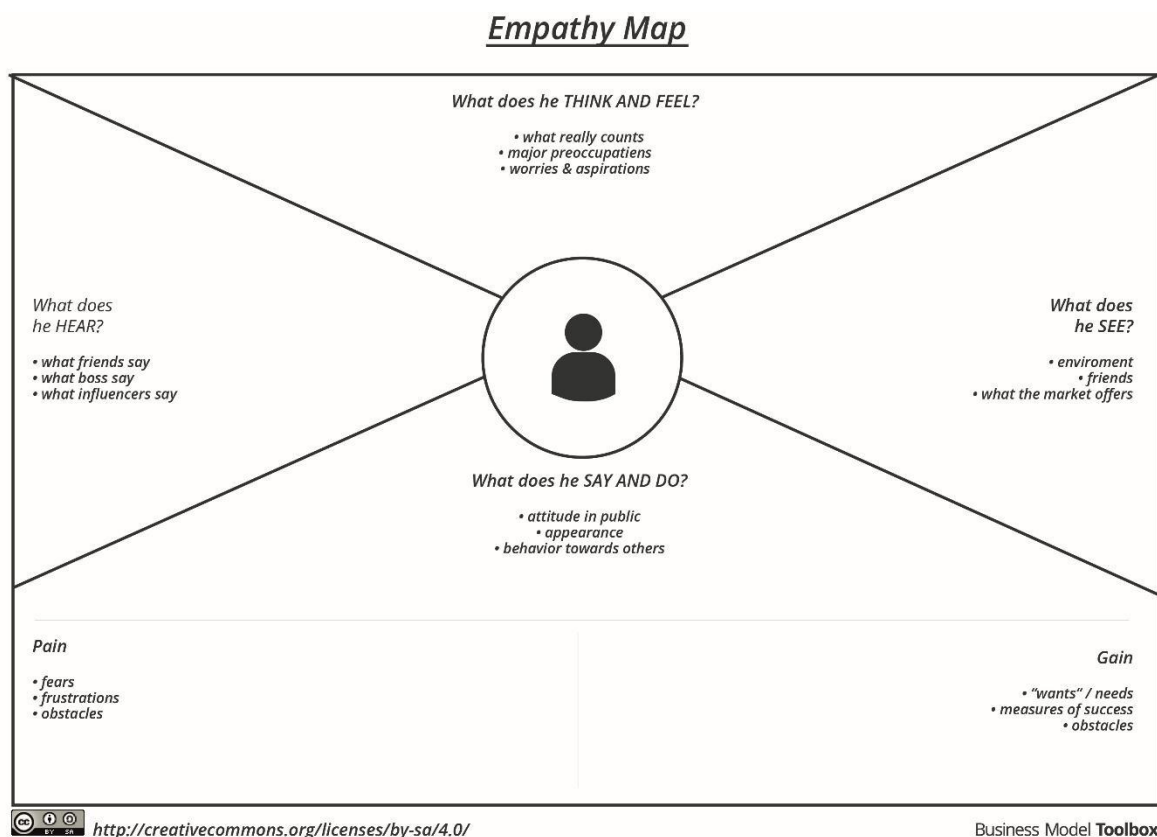
An **empathy map** helps us understand what people in a city **need, feel, and struggle with**. It shows what they **see, hear, say, and do** in daily life.

For our **Smart City Assistant**, the map helps us:

- Understand people's problems like pollution, traffic, or waste.
- Learn what they want — clean air, better transport, or energy-saving tips.
- Make the assistant more helpful and human-friendly.

It helps us **build the right solution** by thinking like the people we're helping.

Example:



Example: Food Ordering & Delivery Application

