

Project Development Phase

Model Performance Test

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| Date | 29 January 2026 |
| Team ID | LTVIP2026TMIDS67059 |
| Project Name | Educational Organisation Using ServiceNow |
| Maximum Marks | |

Model Performance Testing:

Project team shall fill the following information in model performance testing template.

| S.No | Parameter | Values |
|------|-------------------------------|--|
| 1. | Model Summary | This project focuses on automating core operations of an educational organisation using ServiceNow. Key features include account management, custom fields (Zone, Region), support plan tracking, and validation rules for data integrity. |
| 2. | Accuracy | Training Accuracy – Not Applicable (No machine learning components involved in this project) Validation Accuracy – 100% functional validation based on business rules implemented in ServiceNow |
| 3. | Fine Tunning Result(if Done) | Validation Accuracy – Post configuration of validation rules and field-level access, all use cases passed validation successfully without any errors. |