

Daniel Vidal

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To work in a highly computerized organization, that will allow me to work on different types of networking models and programs to better understand and to meet the needs of the organization.

Willing to relocate: Anywhere
Authorized to work in the US for any employer

Work Experience

Customer Service Representative

Hinduja Global Solutions - 14 Worthington Terrace, Kingston, Jamaica
September 2021 to December 2021

Assist customers via telephone and web chat with regards to health care benefits.

Summer Intern

Wisynco Group Ltd. - Saint Catherine, MS
July 2019 to August 2019

Created forms to produce a more robust and efficient Quality Assurance/ Inventory Management System using Visual Studio 2012 with C# language. These forms would track work done and allow for information to easily be added to the company's warehouse database. This was implemented in December 2019.

Teaching Assistant

Bright Beginnings Preparatory - Cedar Grove, NJ
September 2012 to December 2012

Assisted teachers with classes in Computer Science
Provided assistance for students that required individual help
Marking assigned work and test papers

Education

Coding Boot Camp in Web Development

Case Western Reserve University
August 2022 to Present

Associate Degree in Management Information Systems

Portmore Community College - Portmore
2015 to 2020

High School Diploma

Kingston College - Kingston, JM

2007 to 2012

Skills

- Creating Programs using C, C++, JAVA and PASCAL and Databases using MS Access and MY SQL. Proficient in the use of MS Excel, MS Word and MS PowerPoint. Creating and editing pictures using GIMP tool and MS Paint.
Able to work independently or in a group setting.
Capable of taking leadership role in a group setting.
- C#
- Visual Studio
- Google Suite

Assessments

Technical support — Proficient

December 2021

Performing software, hardware, and network operations

Full results: [Proficient](#)

Attention to detail — Highly Proficient

March 2022

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Highly Proficient](#)

Spreadsheets with Microsoft Excel — Expert

June 2022

Knowledge of various Microsoft Excel features, functions, and formulas

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.