



### **One-Time Courtesy Waiver for Consistent Timely Payments**

To acknowledge the commitment to timely payments, we have created an important update to our policies.

Effective immediately, we are instituting a one-time courtesy waiver for homeowners who have consistently made payments on time. This waiver will serve as a gesture of appreciation for homeowners' reliability and dedication to making payments for their monthly assessments on time.

1. **Criteria:** Homeowners who have maintained a consistent record of on-time payments will be eligible for a one-time courtesy waiver.
2. **Scope of Waiver:** The waiver will apply to late fees, late interest, and collection fees. This waiver is intended to recognize our homeowners for their reliability in providing their monthly payments for their assessments on time.
3. **Approval Process:** The approval of the one-time courtesy waiver will be subject to the review and discretion of the community manager. Homeowners meeting the criteria outlined above will need to submit a fee waiver request through [portal.rizzetta.com](https://portal.rizzetta.com), which will then be evaluated on a case-by-case basis.