



Re: Transfer of servicing of your mortgage from
Freedom Mortgage Corporation

RETURN SERVICE ONLY
PLEASE DO NOT SEND
MAIL TO THIS ADDRESS
PO Box 818060
5801 Postal Road
Cleveland, OH 44181



2804 1 MB 0.672 T8 P2 AUTO 812431.4-NNNN-32117171

DAVID YOUNG
1085 ACANTO PL
LOS ANGELES, CA 90049



YOUR INFO

Date: 12/1/2025

Old Loan #: XXXXXX4823

New CrossCountry Mortgage Loan #: 0764193843

*Current Monthly Payment: \$2,353.71

*Information as of 11/19/2025

OUR INFO

Customer Service: 833-755-2066

Mon—Fri: 7 a.m. to 8 p.m. (CT)

Online: www.servicing.crosscountrymortgage.com

Hello, David.

By now you've probably heard that your mortgage has been transferred to CrossCountry Mortgage, LLC, effective 12/1/2025. You may be thinking that name sounds familiar; wasn't CrossCountry Mortgage servicing my loan before? So, what's new? Well, we think you're in for a totally upgraded mortgage experience with a new loan number, state of the art website and a whole lot more!

We're glad you're here, and we're looking forward to serving you on your homeownership journey. If you have any questions, we're here to answer them.

But here are a few important things to know upfront.

- The **terms of your loan** are staying exactly the same.
- You have a **new payment address**. If you already made this month's payment to the old address, don't worry. It'll automatically be transferred to us.
- If you haven't made your payment yet, **instructions are below**.
- Your AutoPay will automatically transfer to us. Please note that there may be a slight delay in drafting your first payment. This is normal and nothing to worry about. If there is an issue, we will contact you.

What's next?

Your new online experience will be ready 12/7/2025. After that date, sign in to your online account at www.servicing.crosscountrymortgage.com using your new loan number listed at the top of this letter.

How to make a payment

You'll continue making your mortgage payments to CrossCountry Mortgage, however, you'll have a **new payment address**. Until you receive your first statement, you can send your regular monthly payment to: **CrossCountry Mortgage, PO Box 650783, Dallas TX 75265**. Please write your new loan number on your check or money order to avoid any delays in processing.

After 12/7/2025, you can make a payment using one of many payment methods, including online, at www.servicing.crosscountrymortgage.com or through our automated phone system. See FAQs for a full list of payment methods. To help you get settled in, there will be no late fees or negative credit reporting for payments received during your first 60 days with us.

Look for more information about the transfer in your mailbox within the next few weeks and your new CrossCountry Mortgage statement not long after that.

Sincerely,

Your CrossCountry Mortgage Customer Service Team



Loan Servicing
33405 8th Ave S, Suite 100
Federal Way, Washington 98003

RETURN SERVICE REQUESTED

000155139295
DAVID YOUNG
LISA YOUNG
1085 ACANTO PL
LOS ANGELES CA 90049-1603

Home Equity Line of Credit Statement



Statement Closing Date: December 10, 2025
For Questions about your account: 1-800-237-3194
www.HomeStreet.com

Amount Due		
Loan Number	0001166102	
Payment Due Date	01/01/2026	
Total Amount Due	\$0.00	

Property Address:
1085 ACANTO PL
LOS ANGELES, CA 90049

CURRENT ACCOUNT INFORMATION

Account Information Summary	
<i>How we arrived at your New Balance...</i>	
Previous Balance	0.00
Advances and Fees	0.00
Interest Charges	0.00
Payments and Other Credits	-0.00
Debit/Credit Adjustment	0.00
New Balance as of 12/10/25	\$0.00*
<i>*Note: this is <u>not</u> a payoff amount</i>	
Credit Limit	\$272,000.00
Available Credit	\$272,000.00
Unapplied Funds Balance	\$0.00
Escrow Balance	\$0.00

Explanation of Amount Due		
Variable Rate Line of Credit (HELOC)	Current Interest Rate	Amount Due
Principal Due	7.25%	0.00
Interest Charges		0.00
Escrow Due		0.00
Late Charges Due		0.00
Other Fees Due		0.00
Minimum Payment Due		\$0.00
Past Due Amount		\$0.00
Total Amount Due		\$0.00

Important Messages

Manage your loan online, sign-up for electronic statements, automatic payments and more. Please visit www.HomeStreet.com > LOGIN > LOAN >

LOGIN TO MY ACCOUNT



Past Payments Breakdown		
	Paid This Period	Paid Year to Date
Principal	0.00	0.00
Interest	0.00	0.00
Fees	0.00	0.00
Total	\$0.00	\$0.00

LINE OF CREDIT ACTIVITY AND FINANCE CHARGES (HELOC)		Current Principal Balance \$0.00
Transaction Activity (11/11/25 through 12/10/25)		

Date	Description	Total Amount	Principal Applied	Interest Escrow	Charges/ Fees	Unapplied/ Other
No transaction activity for this billing cycle.						

FINANCE CHARGES					
Days	Daily Balance	Daily Periodic Rate*	Annual Percentage Rate	Interest Charged	
30	0.00	0.0198630%	7.25%	\$0.00	
* the daily periodic rate may vary			Total Finance Charge	\$0.00	



P.O. BOX 7729 | SPRINGFIELD, OH 45501-7729

Lender placed hazard condo unit
first letter

DAVID YOUNG
LISA YOUNG
1085 ACANTO PLACE
LOS ANGELES, CA 90049

Loan number
0715348686

Property address
2224 BIRCHGLEN ST
UNIT 111
SIMI VALLEY, CA 93063

Notice date
December 15, 2025

Insurance expiration date: 12/12/2024

Subject: Please provide HO6 (Condominium Unit Owners) insurance information for property address: 2224 BIRCHGLEN ST, UNIT 111, SIMI VALLEY, CA 93063

Hi DAVID YOUNG and LISA YOUNG:

Our records show that the HO6 (Condominium Unit Owners) Insurance Policy covering your property has expired, and we do not have evidence that new coverage has been obtained. Because an HO6 (Condominium Unit Owners) insurance policy is required on your property, we plan to buy insurance for your property. You must pay us for any period during which the insurance we buy is in effect but you do not have insurance.

Please provide an insurance certificate, a copy of your insurance policy, a copy of the declarations page from the policy including the policy number, the insurance agent's name and contact information or another similar form of written confirmation of insurance coverage. Please send this documentation with a Mortgagee Clause/Lender's Loss Payable Endorsement as soon as possible using one of the following methods:

- Online: www.mycoverageinfo.com/mrcooper powered by Rocket Mortgage
- Email: mrcooper@mycoverageinfo.com
- Mail:
NATIONSTAR MORTGAGE LLC
ITS SUCCESSORS AND/OR ASSIGNS
P.O. BOX 7729
SPRINGFIELD, OH 45501-7729
Loan Number: 0715348686

Please include loan number 0715348686 on all documents.

The insurance we buy:

- May be significantly more expensive than the insurance you can buy yourself.
- May not provide as much coverage as an insurance policy you buy yourself.

If you have any questions, please contact us at (866) 825-9267.

Please review the additional important information contained on the following pages of this transmittal.

Mr. Cooper is a brand name for Nationstar Mortgage LLC. Nationstar Mortgage LLC is doing business as Nationstar Mortgage LLC d/b/a Mr. Cooper. Mr. Cooper is a registered service mark of Nationstar Mortgage LLC. All rights reserved.

If you are a successor in interest (received the property from a relative through death, devise, or divorce, and you are not a borrower on the loan) that has not assumed, or otherwise become obligated on the debt, this communication is for informational purposes only and is not an attempt to collect a debt from you personally.



Phone: (866) 825-9267

Hours: Monday – Friday: 8:30 am – 9 pm ET
Saturday: 9 am – 4 pm ET

729CH1CUFS-1225



The following information is being provided as a supplement to the Notice on page 1 of this document; it includes important information about the insurance on your mortgaged property.

PURCHASING YOUR OWN INSURANCE:

You have the right to independently purchase acceptable insurance from the insurance agent or company of your choice and we urge you to do so. Acceptable insurance is insurance that is equal to 100% of the estimated replacement cost to rebuild your unit/home and other improvements on your property.

If you have been refused coverage, ask your agent or your state's insurance department whether your state has a Fair Access to Insurance Requirements (FAIR) plan, so that you can try to get the coverage you need.

ESCROWING FOR INSURANCE:

Applicable to Non-Escrow

If you have elected to pay your insurance directly, rather than having it paid for you through an escrow account. If you are currently unable to pay your hazard insurance premium, please call us as soon as possible and ask us to set up an escrow account and advance the insurance premium for you. If you choose this option, you would repay us for the advance in your future monthly payments. We may need the contact information for your insurance agent or company as well as the amount of the premium currently due. Insurance companies allow a very short time to reinstate policies that have expired and it is important that you call us immediately if you need our assistance. We cannot pay your voluntary hazard insurance premium without your cooperation.

If you do not elect to establish an escrow account pursuant to the above paragraph for the continuation of your insurance policy, we may establish one in conjunction with the insurance we obtain and that escrow account may be charged for the premiums that we pay. **As a result, your monthly mortgage payments may be increased to include the cost of this policy.**

Applicable to Escrow

If we purchase this insurance, your escrow account may be charged for the premiums that we pay. **Please be advised that your monthly mortgage payments may be increased to include the cost of this policy.**

IMPORTANT BANKRUPTCY INFORMATION:

If you have an active bankruptcy or you received a bankruptcy discharge, we are sending this for informational or legal purposes only. We're not trying to collect against you personally. If you have any questions about this communication or your obligation to pay, please contact your attorney.

THE HO6 INSURANCE WE OBTAIN:

The insurance we obtain will remain in effect until you provide us with evidence of acceptable coverage, at which time the policy we obtained will be cancelled, and you will receive a refund of any unearned premium.

Even if you obtain coverage that is acceptable to us, please be aware that if there is a gap between the cancellation of your insurance and the effective date of your new coverage, you will be charged for the coverage that we purchased to cover that gap period.

The cost of the insurance we obtain is likely to be much higher than the cost of coverage you could obtain on your own. This is because the insurance we purchase is issued automatically without evaluating the risk of insuring your property.





Los Angeles Housing Department
P.O. Box 17790
Los Angeles, CA 90017-0790
Tel 877-614-6873

2025 Annual Bill

FINAL NOTIFICATION - REFERRAL FOR COLLECTION ACTION

Statement Date: 12/12/2025



*****AUTO**SCH 5-DIGIT 90049 35
YOUNG DAVID & LISA 5857
1085 ACANTO PL
LOS ANGELES CA 90049-1603

Online Access

To view your bill, make a payment and/or update your billing contact information, please go to <https://housingbill.lacity.org/billing>. For additional information or questions, please contact the Housing Department at (877) 614-6873.

Property Information:

1808 MANNING AVE NO 202
LOS ANGELES, CA 90025

APN: 4321003059

STATEMENT NO: 10670317

Total Units: 1



4 3 2 1 0 0 3 0 5 9 1 0 6 7 0 3 1 7

Invoice ID	Invoice Type	Service Year	Units Billed	Regular Fee	Delinquent Fee	Adjustment	Exemptions	Payment	Balance
	SCEP	2025	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	RSO	2025	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
5446909	JCO	2025	1	\$31.05	\$46.58	\$0.00	\$0.00	\$0.00	\$77.63
AMOUNT DUE									\$77.63

JUST CAUSE ORDINANCE (JCO) - For additional information about this program, please visit <https://housing.lacity.gov/residents/just-cause-for-eviction-ordinance-jco>.

Currently Public Counter appointments are available by reservation only, for locations and scheduling information please visit us at <https://housing.lacity.gov/about-us/public-counters>. The online customer portal (<https://housingbill.lacity.org/billing>) is available 24/7 for payments, exemptions, or to review your account information. For online assistance, please call 877-614-6873. Payments may also be submitted by mail; a payment envelope is enclosed for your convenience.

Actualmente citas con un representante del Departamento de Vivienda están disponibles en persona solo con reservación, para ubicaciones y información sobre citas visítenos a <https://housing.lacity.gov/about-us/public-counters>. El portal de clientes en (<https://housingbill.lacity.org/billing>) está disponible las 24 horas del día, los 7 días de la semana para pagos, exenciones o para revisar la información de su cuenta. Para obtener asistencia con el portal de clientes, llame al 877-614-6873. Los pagos también pueden enviarse por correo; se incluye un sobre de pago para su conveniencia.



Please detach the Payment Coupon below and return it with your payment

Rev 20250909

PAYMENT COUPON

PAYMENT DUE UPON RECEIPT

Amount Due	Amount Paid
\$77.63	

Credit/Debit Card or Echeck payments are accepted online at <https://housingbill.lacity.org/billing/>

See reverse side for payment options.

Address: 1808 MANNING AVE NO 202
Statement: 10670317 Date: 12/12/2025
APN: 4321003059 Units: 1



4 3 2 1 0 0 3 0 5 9 1 0 6 7 0 3 1 7

LAHD - RCCB
P.O. Box 102658
Pasadena, CA 91189-2658

Make Check or Money Order payable to "LAHD".
Do NOT send cash. Be sure to write your APN on your check.

102658 4321003059 10670317 5 202512 00007763 6 0



FREE LANGUAGE SERVICES

LAHD offers free language assistance services to all Angelinos. To request interpreting or translation services, please call (213) 808-8808, or dial 711 for TTY, or email lahd.lac@lacity.org.

Spanish: El LAHD ofrece servicios de asistencia lingüística gratuitos a todos los angelinos. Para solicitar servicios de interpretación o traducción, llame al (213) 808-8808, marque el 711 para TTY o envíe un correo electrónico a lahd.lac@lacity.org.

Korean: LAHD는 모든 로스앤젤레스 주민에게 무료 언어 지원 서비스를 제공합니다. 통역 또는 번역 서비스를 요청하려면 (213) 808-8808로 전화하거나, TTY용으로 711로 전화하거나, lahd.lac@lacity.org로 이메일을 보내주십시오.

Armenian: LAHD-ն առաջարկում է անվճար լեզվական աջակցության ծառայություններ Լոս Անջելեսի բոլոր ընակիչների համար: Բանավոր կամ գրավոր թարգմանության ծառայություններ ինտրենու համար զանգահարեք (213) 808-8808 հեռախոսահամարով կամ TTY-ի համար հավաքեք 711 կամ Էլ. նամակ ուղարկեք lahd.lac@lacity.org հասցեին:

Chinese: LAHD为所有洛杉矶居民提供免费语言支援服务。如需口笔译服务, 请拨打(213) 808-8808, 或拨打711使用TTY文本电话, 或发送电子邮件至lahd.lac@lacity.org.

Tagalog: Nag-aalok ang LAHD ng libreng serbisyon tulong sa wika sa lahat ng taga-Angeles. Upang humiling ng mga serbisyon interpretasyon o pagsasalin, tumawag sa (213) 808-8808, o mag-dial sa 711 para sa TTY, o mag-email sa lahd.lac@lacity.org.

Farsi: LAHD به تمام ساکنین لس آنجلس خدمات رایگان زبان ارائه می دهد. برای درخواست خدمات ترجمه شفاهی یا کتبی، لطفاً با شماره (213) 808-808 یا 711 برای TTY تماس بگیرید یا به lahd.lac@lacity.org ایمیل بزنید.

Russian: Департамент жилищного строительства Лос-Анджелеса (LAHD, Los Angeles Housing Department) предлагает бесплатные языковые услуги для всех жителей Лос-Анджелеса. Чтобы заказать услуги устного или письменного перевода, пожалуйста, позвоните по телефону (213) 808-8808, или наберите 711 для TTY (текстового телефона/телефайпа для глухих, слабослышащих или людей с нарушениями речи), либо отправьте сообщение по электронной почте lahd.lac@lacity.org.

Vietnamese: LAHD cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho tất cả cư dân Los Angeles. Để yêu cầu dịch vụ thông dịch hoặc biên dịch, vui lòng gọi số (213) 808-8808, hoặc gọi số 711 dành cho người sử dụng TTY, hoặc gửi email cho lahd.lac@lacity.org.

Japanese: LAHDは、ロサンゼルスにお住いの皆様に無料の言語支援サービスを提供しています。通訳または翻訳サービスをご希望の場合は、(213) 808-8808までお電話いただぐか、TTYをご利用の場合は711までダイヤルするか、lahd.lac@lacity.orgまでメールでお問い合わせください。

Thai: LAHD มีบริการช่วยเหลือด้านภาษาฟรีสำหรับชาวลาวและเชลทุกคน หากต้องการใช้บริการล่ามหรือการแปล โปรดโทร (213) 808-8808 หรือโทร 711 สำหรับ TTY หรือส่งอีเมลไปที่ lahd.lac@lacity.org

Arabic: تقدم هيئة لوس أنجلوس للتنمية السكنية (LAHD) خدمات مجانية للمساعدة اللغوية لجميع سكان لوس أنجلوس. لطلب خدمات الترجمة الشفوية أو التحريرية ، يرجى الاتصال على الرقم 808-8808 (213) ، أو الاتصال بالرقم 711 لأجهزة TTY ، أو إرسال بريد إلكتروني إلى lahd.lac@lacity.org.

Hindi: LAHD सभी एंजेलिनोस (Angelinos) को निःशुल्क भाषा सहायता सेवाएँ प्रदान करता है। दुभाषिया या अनुवाद सेवाओं का अनुरोध करने के लिए, कृपया (213) 808-8808 पर कॉल करें, या TTY के लिए 711 डायल करें, या lahd.lac@lacity.org पर ईमेल करें।

Bengali: LAHD Angelinos (সমস্ত অ্যাঞ্জেলিনো)-কে বিনামূলে ভাষা সহায়তা পরিষেবা প্রদান করে। দোভাষী বা অনুবাদ পরিষেবার জন্য অনুরোধ করতে, অনুগ্রহ করে (213) 808-8808 নম্বরে কল করুন, অথবা TTY-এর জন্য 711 নম্বরে ডায়াল করুন, অথবা ইমেল করুন lahd.lac@lacity.org.

Khmer/Cambodian: LAHD ផ្លូវបែង ជំនួយភាសាដោយតគិតថ្មីជាប់ប្រជាធិថ្យ Angelenos ទាំងអស់។ ដើម្បីស្វែនស្ថិស់ បកប្រែប្រែលំមាត់ ប្រកបដីប្រជាកសារ សូមទូរសព្ទទៅលេខ (213) 808-8808 បុច្ចោរសព្ទទៅលេខ 711 សម្រាប់ TTY បុគ្គលិកអំណើការនៃ lahd.lac@lacity.org ។

BILL DATE
Oct 24, 2025
ACCOUNT NUMBER
431 712 1563

AUTO PAYMENT
Nov 7, 2025
AMOUNT DUE
\$ 1,828.27

CUSTOMER SERVICE

1-800-DIAL-DWP (342-5397)
Monday-Friday: 7 a.m. - 7 p.m.
Saturday: 7 a.m. - 2 p.m.
Sunday and holidays: Closed
Available 24/7 for emergency & outage calls

Paying Your Bill

 **AUTOMATIC PAYMENT**

Automatically pay from your checking, savings or credit card by logging in at www.ladwp.com/billpay

 **ONLINE**

Pay from your checking, savings or credit card any time by logging in at www.ladwp.com/myaccount

 **BY PHONE**

Pay from your checking, savings or credit card any time by calling 1-877-MYPAYDWP (1-877-697-2939)

 **BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.

 **IN PERSON**

Via payment drop box

The 2024 Power Content Label is included in this bill.

Available July 1, 2025



**2024
Drinking Water
Quality Report**

Visit: ladwp.com/waterqualityreport
or scan the QR code
For printed copies call (213) 367-3182

DAVID YOUNG LISA YOUNG, 1085 ACANTO PL, LOS ANGELES, CA 90049

Account Summary

Previous Account Balance	\$ 1,783.16
Payment Received 9/5/25	Thank you -1,783.16
Remaining Balance	\$ 0.00
New Charges	+ 1,828.27

Total Amount Due \$ 1,828.27

Summary of New Charges

Details on following pages

Los Angeles Department of Water and Power Charges

	Electric Charges 8/21/25 - 10/24/25 3,693 kWh	\$1,331.18
	Water Charges 8/21/25 - 10/24/25 22 HCF	\$277.39
800-342-5397	Total LADWP Charges \$ 1,608.57	

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges 8/21/25 - 10/24/25	\$143.28
800-773-2489	Solid Waste Charges 8/21/25 - 10/24/25	\$76.42
	Total Sanitation Charges \$ 219.70	

Total New Charges \$ 1,828.27



THIS IS YOUR BILL



AUTOMATIC PAYMENT

ACCOUNT NUMBER
431 712 1563

AUTO PAYMENT Nov 7, 2025

AMOUNT \$ 1,828.27

Your payment is scheduled to be paid automatically on the date shown above, from the account you designated.



www.ladwp.com 1-800-342-5397

Hours of operation - 7 am to 7 pm

DEFINITIONS (For residential customers, the tier rates on your bill may include the following adjustments)

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, EZ-SAVE, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

POWER ACCESS CHARGE - (Residential) a monthly tiered consumption-based fixed charge applied to R1A Residential customers to recover distribution and customer service related costs.



Electric Charges

BILLING PERIOD DAYS ZONE
8/21/25 - 10/24/25 64 1

RATE SCHEDULE

R-1 and R-1 [i] Residential Electric - Rate A
Standard Service

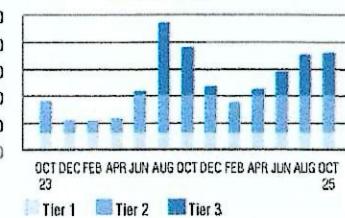
NEXT SCHEDULED READ DATE

12/22/25

METER NUMBER
00009-00695246

SA # : 4312752070

USAGE HISTORY (Total kWh)



	Prev Yr	Oct 25
Total kWh used	3,872	3,693
Average daily kWh	65	58
Days in billing period	60	64
Your average daily cost of electricity		\$20.80

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00009-00695246	34541	-	30848	=	3693 kWh
Power Access Charge Tier 3					
Tier 1 Energy			700 kWh x \$0.24419/kWh		170.93
Tier 2 Energy			1,400 kWh x \$0.30278/kWh		423.89
Tier 3 Energy			1,593 kWh x \$0.35714/kWh		568.92
Subtotal Energy Charges					
City of Los Angeles Utility Tax			\$1,209.15 x 10%		120.92
State Energy Surcharge			3,693 kWh x \$0.0003/kWh		1.11
Total Electric Charges \$ 1,331.18					

Your Electric Usage by Tier

Tier 1	Tier 2	Tier 3
First 700 kWh	Next 1,400 kWh	

Usage is billed at different rates, depending on how much you use. This graph shows how your energy usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_electric

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

January - June 2026 | Enero - Junio 2026

LA Biannual Notice of Change in DWP LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2026. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used. One HCF equals 748 gallons.

Aviso bianual de cambio a las TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomarán vigencia a partir del 1ro de enero, 2026. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2025 Jul - dic 2025	Increase (Decrease) from Previous Period Aumento (disminución) del Período Anterior	Jan - Jun 2026 ene - jun 2026
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 2.301	\$ 0.122	\$ 2.423
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 4.012	\$ 0.597	\$ 4.609
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.012	\$ 0.597	\$ 4.609
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.745	\$ 1.959	\$ 6.704
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 2.443	\$ 0.738	\$ 3.181
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.545	(\$ 0.049)	\$ 0.496
Water Infrastructure	Infraestructura de Agua	\$ 2.900	\$ 0.000	\$ 2.900
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 1.814	(\$ 0.430)	\$ 1.384
Schedule B	Calendario B	\$ 0.773	(\$ 0.298)	\$ 0.475
Schedule Other	Calendario Otro	\$ 0.110	\$ 0.009	\$ 0.119
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.000	\$ 0.000	\$ 0.000
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.043	(\$ 0.027)	\$ 0.016

For the year beginning January 1, 2026 and ending December 31, 2026,
Outside City Surcharge will be \$0.319, increased from the January 2025
– December 2025 surcharge of \$0.311.

Para el año empezando el 1 de enero de 2026 y terminando el 31 de diciembre de 2026, el Recargo Fuera de la Ciudad será \$0.319, aumentado apartir de enero 2025 a diciembre 2025, anteriormente era \$0.311.



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage

Solid Resources Fee (Trash Fee) – a charge to cover the costs (including, but not limited to, staff, equipment, and facilities) of collections and/or availability of collections for the handling (including but not limited to, transfer, recycling or recovery) and disposal of trash and other solid wastes.

Standard Single Family Allotment of Containers:

60 gallons for refuse (Black)

90 gallons for yard trimmings (Green)

90 gallons for recyclables (Blue)

Extra capacity is billed in increments of 30 gallons.

Sewer Charges

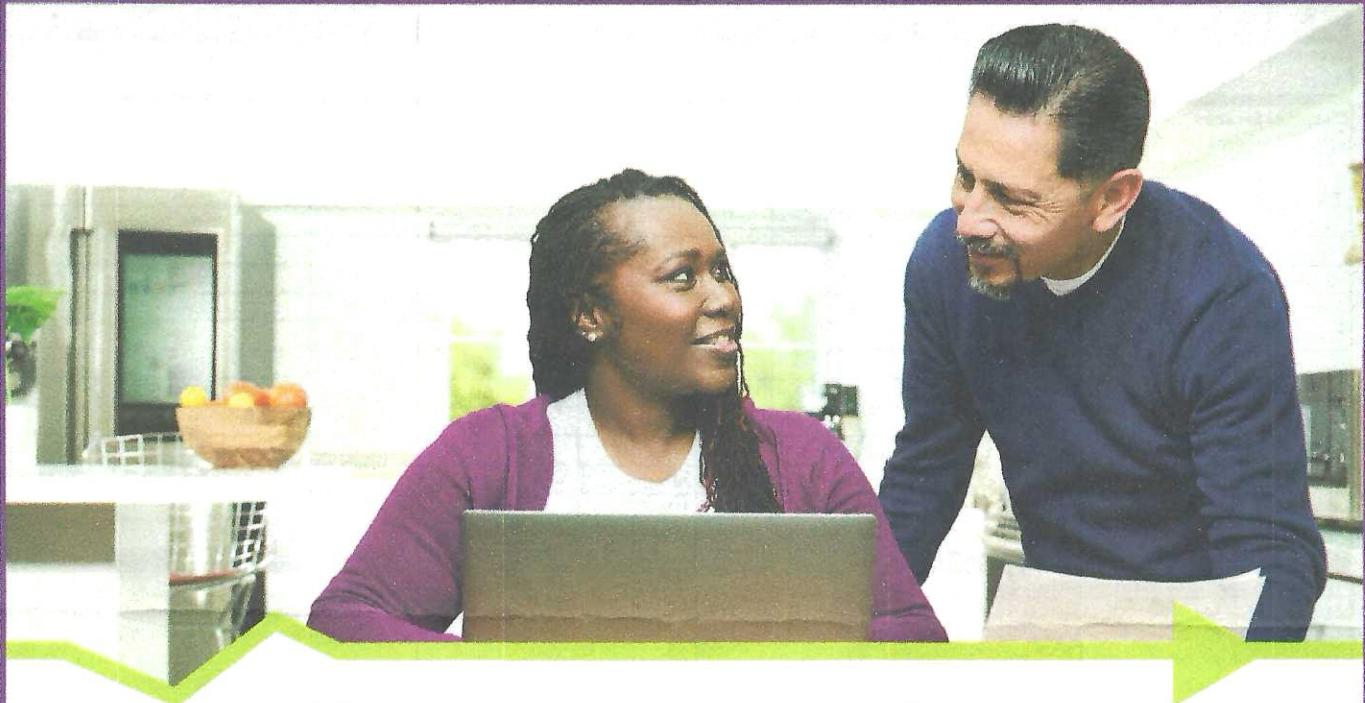
SA # : 4314995506

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
8/21/25 - 10/24/25	64	Sewer Service Charge - Residential

Sewer Service Charge*	16.896 HCF x \$8.48000/HCF	143.28
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Total Sewer Charges \$ 143.28

*Your Sewer Service Charge (SSC) is based on your Winter Water Use (WWU), which is your average daily water use during the part of the winter when you are least likely to use water for irrigation, adjusted by a Dry Winter Compensation Factor (DWCF). To see how YOUR SSC was calculated, see "Bureau of Sanitation—Sewer Service Charge and Winter Water Use Calculation" on page 2.



No more stress about past-due bills with Level Pay.

With Level Pay staying current on your bill is easier than ever — even if you have a past-due balance. You'll pay the same amount each month, making it easier to budget for your bill. You can also avoid seasonal bill increases if you use more electricity during the summer to stay cool. Your monthly payment stays steady and predictable.

Take the stress out of past-due bills and take control of your payments with ease. Join the thousands of LADWP customers who are already enjoying the benefits of Level Pay.

Enroll today at ladwp.com/LevelPay.

No se preocupe por facturas atrasadas con Level Pay.

Con Level Pay (Plan de Pagos Nivelados), mantenerse al día con su factura es más fácil que nunca, incluso si tiene un saldo vencido. Pagará la misma cantidad cada mes, lo que le ayudará a planificar su presupuesto para la factura. También puede evitar aumentos estacionales en su factura si usa más electricidad en verano para mantenerse fresco. Su pago mensual se mantiene estable y predecible.

Reduzca el estrés de las facturas atrasadas y tome el control de sus pagos con facilidad. Únase a los miles de clientes de LADWP que ya disfrutan de los beneficios de Level Pay.

Inscríbase hoy en ladwp.com/es-LevelPay.