## **Anthony Thomas**

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#### WORK EXPERIENCE

# WesternLaw Group LLC AI Automation Engineer

Colorado (Remote)

Automation Engineer
 Built a dynamic letter automation tool in Python integrating LEAP's API for automated letter drafting with HOA data, cutting prep time from 15 to 3 minutes per letter.

- Established a letter authorization workflow with Outlook using Power Automate, eliminating redundant email steps and reducing process time by 50%.
- Implemented AI-driven anomaly detection in billing with dynamic automation of time capture, doing away with manual timer entry and increasing accuracy.

Covestro AG

Houston, Texas

Developer, Digitalization and Analytics

October 2023 - December 2024

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  inspections at Covestro's Baytown plant, improving documentation accuracy by 30% and enhancing
  accountability for safety protocols.
- Orchestrated ETL pipelines with AWS Glue using PySpark to process IoT sensor data from industrial equipment, transforming and storing structured datasets in Amazon S3.
- **Deployed 5+ applications** for Leak Repairs and various chemical plant operations, reducing manual errors by 15% and streamlining process approvals.
- Crafted interactive Power BI dashboards to visualize equipment performance, production trends, and safety metrics, advancing plant efficiency.
- **Trained 30+ users** across 4 different units including unit heads and operation managers on digital tools, ensuring smooth adoption and providing continuous support.

Epsilon Bangalore, India
Data Engineer June 2021 - July 2023

- Centralized loyalty program data in Amazon Redshift for customer data aggregation, fast SQL-based querying and ensuring a personalized and impactful outreach with email open rates at 31.3%.
- Wrote and maintained 50+ SQL scripts using DDL, DML and DCL for schema setup, managing campaign data and for setting up role based access across databases.
- Collaborated with DevOps to implement CI/CD pipelines using Git for version control, achieving significant reductions in deployment errors and improving reliability.
- Utilized VLOOKUP and Pivot Tables to clean and analyze 20K+ rows of campaign data in Excel on a weekly basis.
- Leveraged ServiceNow for Level 2 and Level 3 support, creating and managing RITMs to troubleshoot database queries, track issues and ensuring minimal downtime.
- **Automated daily scraping of email metrics** with Selenium, cleaned 500K+ records with pandas/NumPy, and visualized A/B test results in Matplotlib to boost open rates by up to 70.5%.

#### TECHNICAL SKILLS AND CERTIFICATIONS

**Programming Languages:** Python (6+ years), SQL (6+ years), PySpark, Scala, TypeScript, PowerFx, Bash, MATLAB **Cloud Technologies:** Amazon Web Services S3, EC2, Lambda, Glue, Redshift, SQS, SNS, SES

Databases: MySQL, Microsoft SQL Server, Oracle Database, DynamoDB, MongoDB, Azure Cosmos DB

**Generative AI & ML:** Large Language Models (LLMs), Retrieval-Augmented Generation (RAG), Amazon Bedrock, Azure OpenAI, LangChain, Vector Databases

Data Engineering & Automation: Data Pipelines, ETL, Workflow Automation, Serverless Architectures

Microsoft Tools: Power Apps, Power Automate, Power BI, Power Query

Visualization Tools: Tableau, Power BI, QlikView, Heat Map

Ticketing Frameworks: ServiceNow, Jira

Testing Methodologies: Agile, UAT, A/B, Unit Testing

Certifications: Supervised Machine Learning: Regression and Classification (DeepLearning.AI), Data Engineering on Microsoft Azure (Microsoft), Data Analysis with Python (IBM), Web Design: Real-World Coding in HTML & CSS (Udemy), Advanced C Programming (CISCO), AI For Everyone (DeepLearning.AI), IT Fundamentals for Cyber Security (IBM), Social Psychology (Wesleyan University)

### INTERNSHIPS AND RESEARCH

MicroCharity Trust

Bangalore, India

Application Developer
 ■ Developed an Android application for MicroCharity.com using Flutter and Android Studio, enabling micro-donations for charitable causes, which attracted 100+ new users within the first month of launch.

- Integrated Firebase for real-time data retrieval and REST APIs for seamless functionality, ensuring a 99% uptime and smooth user experience.
- Implemented RazorPay payment gateway to securely process user donations, achieving a 95% success rate in transaction processing.

IoT-Based Intelligent Approach Towards Sericulture Using Image Processing

January 2020 - March 2020

Researched and worked on an Artificial Intelligence powered system to refine sericulture, boosting process efficiency by 25%. Published a research paper and constructed a functional prototype, demonstrating the application of AI in agricultural innovation.

AdviNOW Medical Software Engineering Intern Scottsdale, Arizona April 2019 - June 2019

- **Conducted regression testing** on AdviNOW's medical kiosk, identifying and reporting 50+ bugs in Jira, elevating software reliability by 20%.
- Collaborated with the development team to streamline testing procedures, reducing testing cycle time by 15% and accelerating project deployment.

#### **EDUCATION**

**Christ University** 

Bangalore, India

Bachelor of Science (Computer Science), Graduated First Class

Key Coursework: Data Structures and Algorithms, Database Management, IoT, AI, and Cloud Computing

POSITIONS OF RESPONSIBILITY

Senior Editor, CAPS

July 2020 - May 2021

May 2017 - May 2021

• Coordinator of Logistics Team, Magnovite

May 2020

• Supervisor, Future of Cyber Security Competition

February 2019