DutyCalls

Introduction

In this document I will give a slight summarization of DutyCalls, as this software will be part of the internship and I use this in a lot of documentations I think it would be a little more clear if I made a separate document explaining what DutyCalls is and why this will be a part of my internship. In this documentation I will shine a little light on it to make clear what it is.

What is DutyCalls?

DutyCalls is a notification routing tool built to make events visible to audiences. Many organizations struggle with events not being seen by their target audience in time or not being seen at all. This can lead to unpredictable circumstances. DutyCalls is here to solve this problem. DutyCalls has a mobile and web app to keep you informed of the latest happenings in a very user-friendly and intuitive way. Plus, integrating your system with DutyCalls has never been easier. You can go more in depth about this subject on their docs page (Source 2.)

Why is this relevant for my project?

DutyCalls is made by Cesbit, and is used by many companies to get notifications about all sorts of things happening internally. For my flow tool it is important to get notified about specific things such as success/error notifications, if the flow has finished, or for sending data to users. DutyCalls is the perfect tool for this, that's why we think it would be cool to integrate this together with the flow tool I will be building together with the regular options like mail and logging.

Source

1. [DutyCalls](#) (Home page)
2. [DutyCalls](#) (Docs)