

# **Dave Merino**

# DATA ANALYTICS

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An aspiring data analyst, seeking for a 1st job as a data analyst where I can enhance, apply and develop my skills in data analytics. With an experience in data management, manipulation and exploration using **MS excel**, **SQL and Power BI**. Willing to take new challenges with **strong problem solving and Data Analytics skills**.

### **SKILLS:**

SQL POWER BI MS EXCEL HTML CSS JAVASCRIPT Team Player Goal-oriented Desire for Continuous Learning

#### **WORK EXPERIENCE:**

#### **TECHNICAL SUPPORT ANALYST**

Goetu - Ortigas Center Pasig City

OCTOBER 2020 - Present

- Providing technical solutions to the client thru call
- Create ticket with the said issue (zoho and jira)
- Coordinate with other dept. with technical issue from technical analysis to resolution

#### **IT ASSISTANT**

Break Talk - Business park Cebu

July 2019 - January 2020

- Responsible for Network, Hardware and Software trouble Shooting
- POS Maintenance
- CCTV Maintenance
- Hardware Installation

- Software/POS Installation
- Doing Remote troubleshooting for POS and software

# **EDUCATION:**

# **UNIVERSITY OF RIZAL SYSTEM**

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY Calumpang Binangonan Rizal

2015-2019

# **CERTICATIONS:**

#### **DATA ANALYST:**

Refocus Digital Academy

2022

(Data cleaning, Data visualizations, ETL)