Franklin Lee McCullough

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PROFESSIONAL PROFILE

Results-driven professional with a strong background in cloud technologies and risk management, passionate about ensuring the reliability and security of enterprise software. Skilled in optimizing cloud-based solutions to enhance performance, scalability, and efficiency. Excited to contribute my expertise to the team, helping drive innovation in cloud-enabled testing solutions that align with organizational goals and solutions, enhancing efficiency, scalability, reliability, software quality, and exceeding business expectations.

PROFESSIONAL EXPERIENCE

Travel and Personal Growth   **May 2016 – Present**

- Developed cultural awareness through international travel.
- Started Georgia Southern University to gain IT experience.
- Continued my Kennesaw State University Management degree.
- Learned new perspectives in business and collaboration in IT

Program Administrator | **Kennesaw State University | Kennesaw, GA**   **January 2013 – May 2015**

- **Veteran Program Development:** Directed the creation and expansion of veteran-focused initiatives such as the Veteran Success Team (VST), fostering a 20% increase in program engagement.
- **Marketing and Outreach:** Developed and executed promotional campaigns, including presentations and digital materials, to maximize awareness of study abroad opportunities.
- **Entrepreneurship Mentorship:** Mentored veteran entrepreneurs through tailored workshops, enabling them to secure funding and refine business strategies.
- **Operational Streamlining:** Streamlined administrative processes, ensuring the seamless operation of special programs and fostering partnerships among diverse stakeholders.

Package Reconciliation/Warehouse Manager/Crew Leader | **Northern Pipeline (NPL/SWA)**   **March 2006 – March 2008**

- **Project Oversight:** Supervised the reconciliation of over 100 pipeline work orders, ensuring billing accuracy while driving process improvements to reduce delays.
- **Supply Chain Optimization:** Optimized supply chain operations for a 40-vehicle fleet, leading to a 25% reduction in warehouse downtime and enhanced resource allocation.
- **Team Leadership:** Trained and led a team of 4-6 crew members in safe pipeline installation practices, increasing productivity while maintaining zero safety incidents.
- **Inventory and Process Management:** Introduced new inventory tracking methods, improving material availability and cutting project delays by 15%.

EDUCATION & CERTIFICATION

Bachelor of Science: Information Technology & Cybersecurity	Georgia Southern University	**Bachelor of Business Administration: Management**	Kennesaw State University

Certified Security + | CompTIA | **Certified AWS Cloud Practitioner |** AWS
Certified Cloud+ | CompTIA | **Certified Secure Cloud Professional |** CompTIA | **Certified Associate in Project Management** | PMI

TECHNICAL PROFICIENCIES

Cloud Technologies & Infrastructure: Cloud-based testing environments, scalability, optimization (AWS)
Risk Management & Compliance: Assessing software reliability, mitigating performance risks, ensuring regulatory alignment
DevOps Integration: Supporting CI/CD pipelines, enhancing software deployment processes
Data Analytics & Performance Monitoring: Log analysis, root cause identification, and optimizing software efficiency
Enterprise Software Solutions: Enhancing software functionality, security, and usability in cloud and on-premises environments