# Eric Lynn Sayer

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<u>Github: https://github.com/sayex</u> · <u>LinkedIn</u>: <u>https://www.linkedin.com/in/eric-sayer-b6272591/Portfolio</u>: https://sayex.github.io/Responsive-Portfolio/

### Summary

Lifelong lover of Tech and has 12 years experience in various IT backgrounds. Bootcamp projects and in class work has given the knowledge to perform the skills needed. Experience in HTML, JavaScript, and SQL. In Bootcamp received Most Awe-Inspiring, Best UI/UX, Use of Tech, and Most Creative awards. Currently seeking a Full time Web Developer job.

#### **Technical Skills**

MS SQL Server, Exchange Server 2010, Lotus Notes, SQL Report Service, PHP, MySQL Server, ISS/ Apache, Active Directory, Critical Thinking Skills, Networking Skills, FTP, HTML, DNS, DHCP, JavaScript, CSS, BootStrap, Firebase, Git, GitHub, JQUERY, NODE.js, AXIOS, Mysql, API's, REST, AJAX

### **Applications / Projects Built**

GreenLight Github: <a href="https://github.com/sayex/Green-Light">https://github.com/sayex/Green-Light</a> Project Link: <a href="https://github.com/sayex/Green-Light">GREENLIGHT</a>

- Project Goals
  - This we a front end Project utilizing Javascript, JQUERY, and AJAX to create an applications. Our group decided to use Spotify API and Bands In Town API to create an app that would search for an artist return the first 9 albums and the tracks, show if they were touring and where, including a link to buy tickets.
  - We used team coding to make sure everyone knew how everything worked and build on each of our strengths
- Group Members
  - Cheree Nielson: Team Lead front end design and team coding
  - Eric Sayer: QA APIs, back end design, and team coding
  - Stan Bakalov: Presentation Specialist APIs, back end design, and team coding

#### **Work Experience**

#### Regional Manager Executive Assistant, Toys R Us Rialto California Sep. 09 – Sep. 18

- In house technical support
  - Supported 20+ District Managers equipment and application needs, Supported 120+ Stores with advanced technical help on reports and equipment, Extension of HQ technical support in Wayne NJ
- Perform administrative tasks for the Regional Manager
  - Expense Reports, Setup Conference Calls with Stores, Track Expenses of Stores, Track Attendance of Store Managers, Track project execution of Stores through completion
- Build and run reports on a daily basis
  - Sales Reports, Fill Rates of Ship To Store, Fill Rates of Ship From Store, Fill Rates of In Store Pickup, Product Adjustments over \$200, Store Hour Usage from week to week, Overdue Product still in stores
- Assist with Guest escalations until resolution is provided
- Detailed Oriented and deadline driven
- Fast learner and able to efficiently train and teach others
- Collaborate and brainstorm well with colleagues

## Technical Consultant level II, ADP Lightspeed Salt Lake City Utah Oct. 06 – Feb. 09

- Taught internal training classes to new hires on company's database structure, SQL statements, features of the LightspeedNXT software and the interaction between the database and the software
- Troubleshoot and trained ADP Lightspeed customers.
- Assisted other ADP Lightspeed employees with customer support and other work related issues
- Created "Best Practice" documents for Dealerships to use
- Created and helped manage "Change Requests" for the software.

# **Education**

• Oct. 2018, University of Utah Coding Bootcamp