## **System Roles**

Role 1 - Property Manager (David)

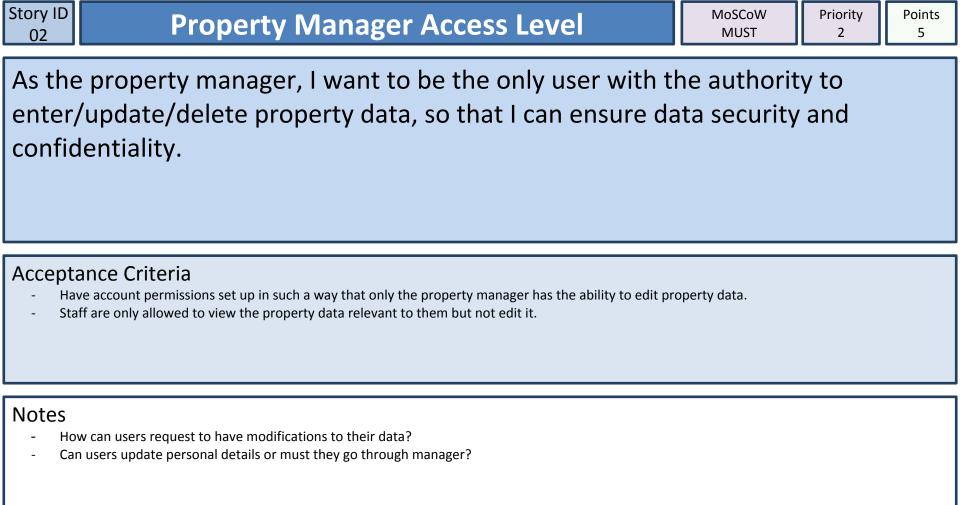
Role 2 - Property Owner

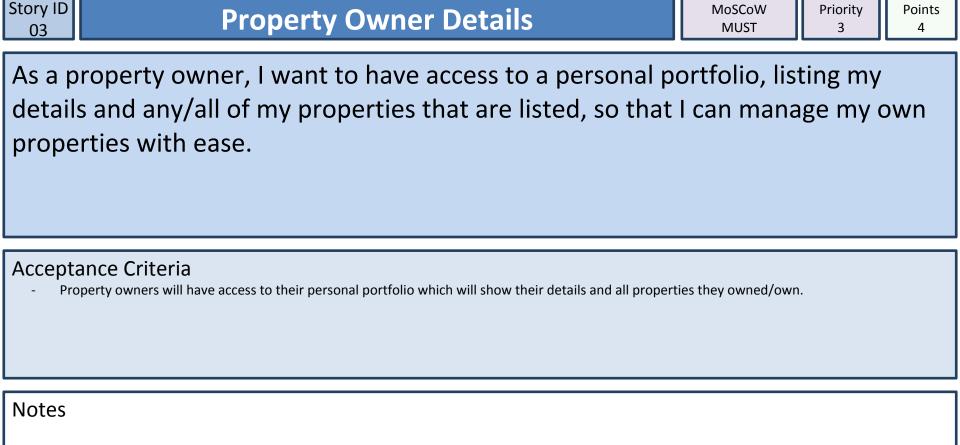
Role 3 - Property Management Staff

Role 4 - Current Tenant

Role 5 - Prospective Tenant

| User Interface  User Interface   | MoSCoW<br>MUST | Priority<br>1 | Points<br>8 |  |
|--|----------------|---------------|-------------|--|
| As a user of the website, I want to be presented with a clean and functional user interface, so that I may navigate the website with ease. |                |               |             |  |
| Acceptance Criteria  - Consistency in formatting and webpage navigation.  - No dead ends.  - Professional.                                 |                |               |             |  |
| Notes - Need to determine how many pages are necessary to perform all of our given functions.  |                |               |             |  |





| As a property management staff member, I want to be able to see which properties are assigned to me so that I can interact with their potential and current tenants.   |
|--|
| Acceptance Criteria  - Staff accounts show properties that have been allocated to them from the website owner. Staff details include name and phone number.  - Staff are able to view a list of clients for each property they manage. |

**Staff Details** 

MoSCoW

MUST

Priority

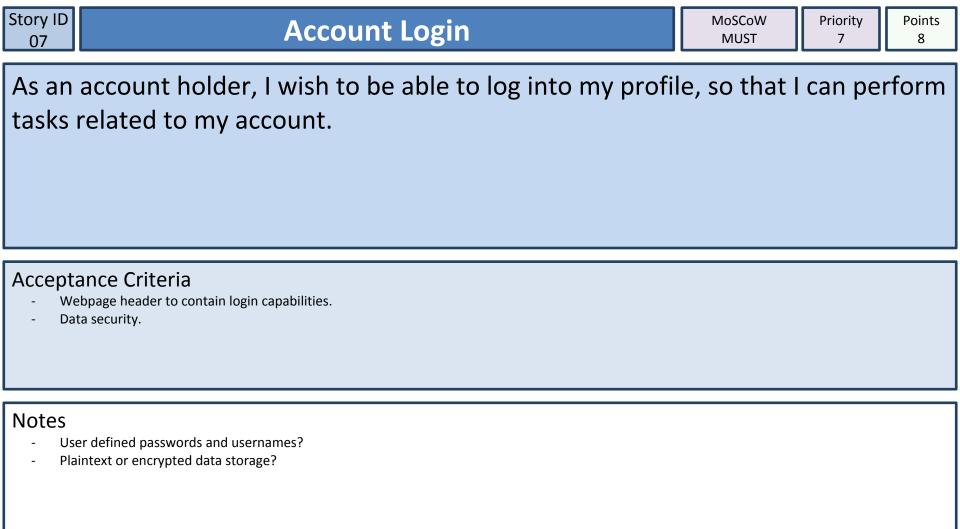
Points

Story ID

Notes

| Story ID<br>05  | Tenants Details   | MoSCoW<br>MUST | Priority<br>5 | Points<br>2 |  |
|---|---|----------------|---------------|-------------|--|
| As a property management staff member, I wish to view each current tenant's full list of recorded details, so that I can retrieve information on each tenant when required. |   |                |               |             |  |
|   |   |                |               |             |  |
|   | ance Criteria nant profiles correctly show full name, phone number, email address and recorded history of propert | ies rented.    |               |             |  |
|   |   |                |               |             |  |
| Notes   | tabasa ta ba usad far data staraga  |                |               |             |  |
| l - Da.   | tabase to be used for data storage.   |                |               |             |  |

| Story ID<br>06 | Account Creation for Prospective Tenants   | MoSCoW<br>MUST | Priority<br>6 | Points<br>2 |
|----------------|--|----------------|---------------|-------------|
|                | ser of the website, I would like to be able to create a er for inspections.                          | n account s    | o that I      | may         |
| •              | ance Criteria w users have the option to register their details in the system and create an account. |                |               |             |
| Notes          |  |                |               |             |



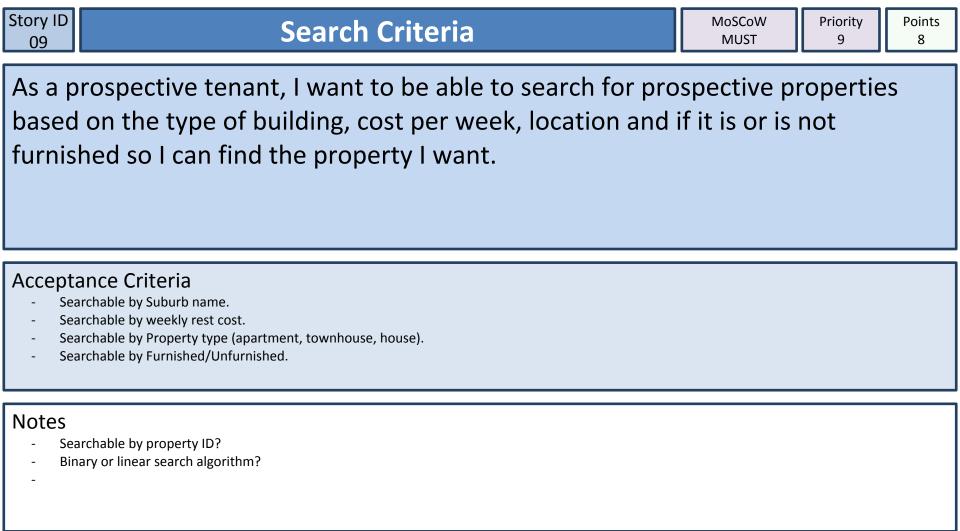
| Story I<br>08 | Property Listing  | MoSCoW<br>MUST | Priority<br>8 | Points<br>8 |
|---------------|---|----------------|---------------|-------------|
|               | user, I want to be able to view all listed properties, and noptions, so that I can view all available properties that   |                |               |             |
| -<br>-        | Otance Criteria Filters are specific and related to households. Works well and displays only desired properties. Properties are able to be filtered by inclusion or omission. |                |               |             |
| Note<br>-     | S<br>Largely UI based, with logic on filters being only real coding required.   |                |               |             |

MoSCoW

Priority

Points

Story ID

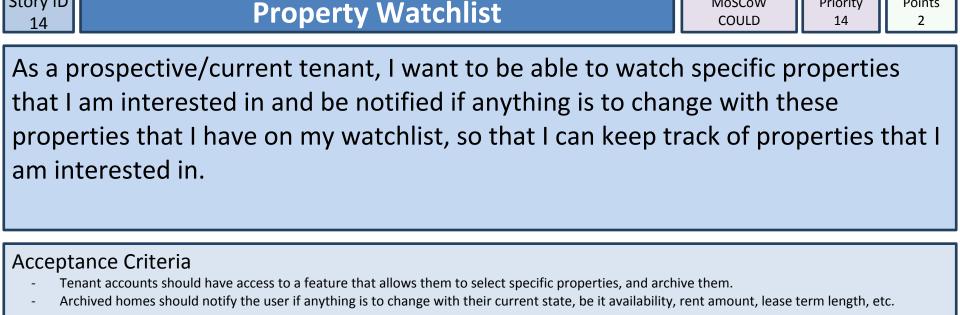


| Creating Inspection Times   | MoSCoW<br>MUST | Priority<br>10 | Points<br>2 |  |  |  |
|---|----------------|----------------|-------------|--|--|--|
| As a property management staff member, I want to be able to create time slots that prospective clients must register for to inspect a property.   |                |                |             |  |  |  |
| Acceptance Criteria  - Multiple time slots with the same property manager at the same time cannot be created.  - Time slots can be created for any available period during business hours.  - Maximum of 2 sessions per week per property,. 20 minutes at a time. |                |                |             |  |  |  |
| Notes   |                |                |             |  |  |  |

| Registering for Inspection  | MoSCoW<br>MUST | Priority<br>11 | Points<br>2 |  |  |
|---|----------------|----------------|-------------|--|--|
| As a prospective tenant, I want to see what times are available to me for property inspection, so that I can organise my own time to view a property I am interested in.  |                |                |             |  |  |
| Acceptance Criteria  - Inspection times should be listed with each property.  - Prospective/current tenants cannot book for multiple inspections occurring simultaneously to avoid time.  - Can only book for an inspection if you have an account. | ne clashes.    |                |             |  |  |
| Notes   |                |                |             |  |  |

| Story ID<br>12   | Property Images  | MoSCoW<br>SHOULD | Priority<br>12 | Points<br>1 |  |  |
|--|--|------------------|----------------|-------------|--|--|
| As a user, I want to be able to see images of the property that I am interested in, so that I can gain an idea of the property's appearance prior to inspection. |  |                  |                |             |  |  |
| •  | ance Criteria ages should be available for each listed property. |                  |                |             |  |  |
| Notes<br>- Ho  | w will images be hosted?   |                  |                |             |  |  |

| Story ID<br>13  | User Identity Validation   | MoSCoW<br>SHOULD | Priority<br>13 | Points<br>2 |  |  |
|---|--|------------------|----------------|-------------|--|--|
| As the property manager, I want to ensure that users who sign up for property inspections are making legitimate requests so that my staff's time is not wasted. |  |                  |                |             |  |  |
|   | e Criteria rement for users to have an account before they can book an inspection. elidation on user inspection requests to ensure that the request is legitimate. |                  |                |             |  |  |
| Notes   |  |                  |                |             |  |  |



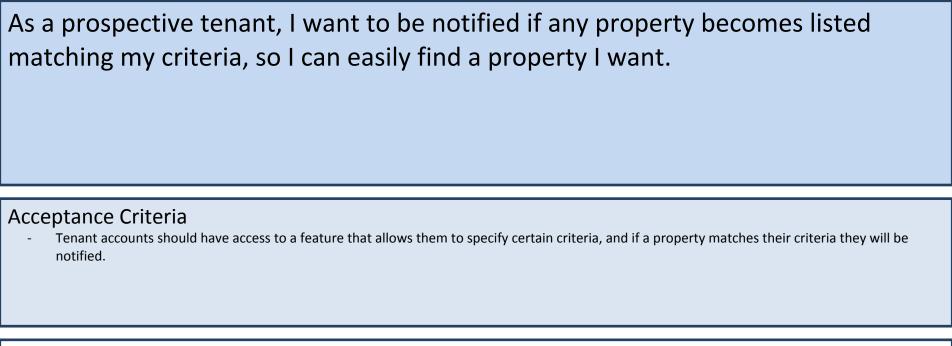
MoSCoW

**Priority** 

**Points** 

Story ID

- **Notes** 
  - Email notification or personal profile notification?



**Property Waitlist** 

MoSCoW

COULD

**Priority** 

15

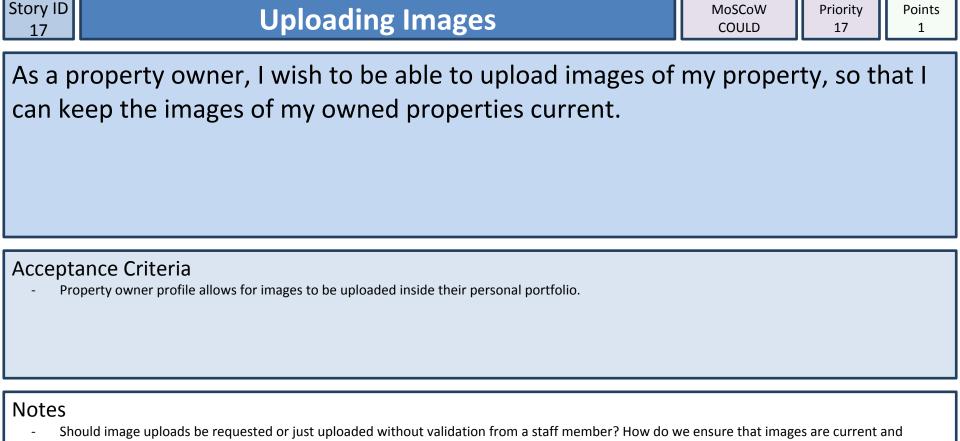
**Points** 

## **Notes**

Story ID

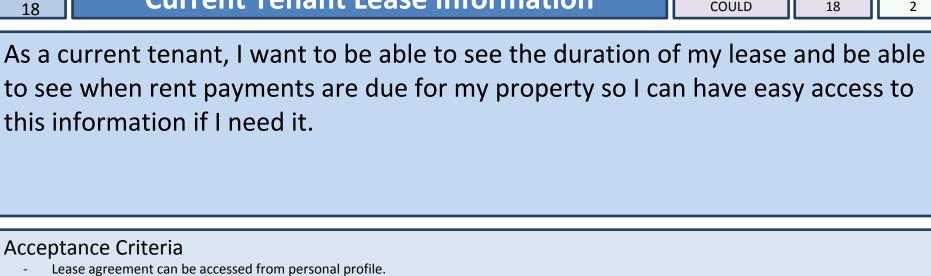
- Assumes that current tenant specified criteria is not readily available, and as such, user must wait for property to show up that matches their criteria. Email notification or personal profile notification?

| Story ID Email Notifications   | MoSCoW<br>COULD | Priority<br>16 | Points<br>2 |
|--|-----------------|----------------|-------------|
| As an account holder, I wish to receive email notifications, of events that interest me. | so that I ca    | n be no        | tified      |
| Acceptance Criteria - Automated email service to be used.                                |                 |                |             |
| Notes - What notifications warrant an Email?   |                 |                |             |



accurate.

Where will images be stored?



**Current Tenant Lease Information** 

document will be time consuming, as documents are everchanging...

MoSCoW

COULD

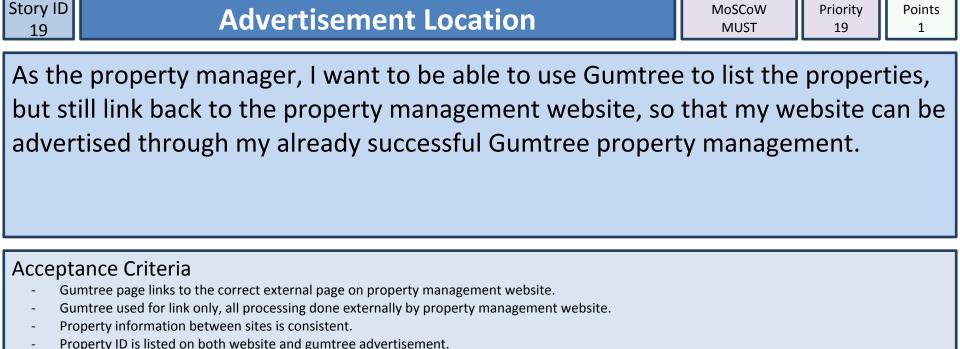
**Priority** 

**Points** 

Story ID

Current rental ledger can also be viewed.

**Notes** Should these documents be readily available and linked to each profile, or should it be a request/receive process? Individual assignment of each



## 1 - 4 -

- Notes
   Hyperlink to be a part of David's Gumtree profile?
  - Each property will require a new hyperlink to be listed with each relative Gumtree advertisement