### **System Roles**

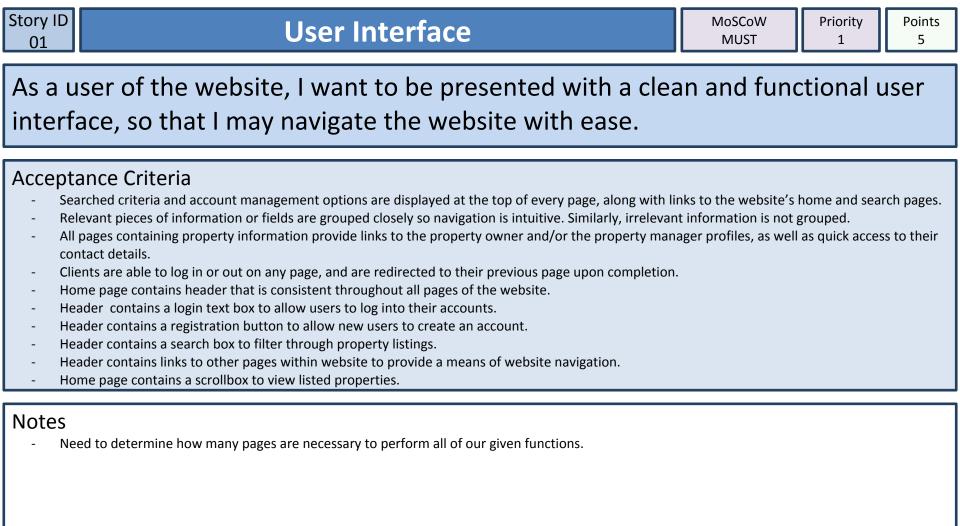
Role 1 - Property Manager (David)

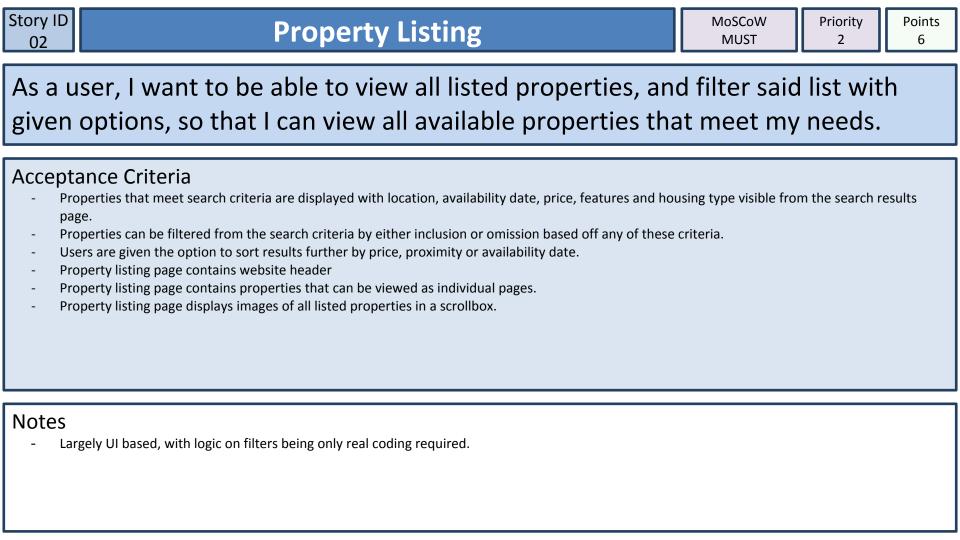
Role 2 - Property Owner

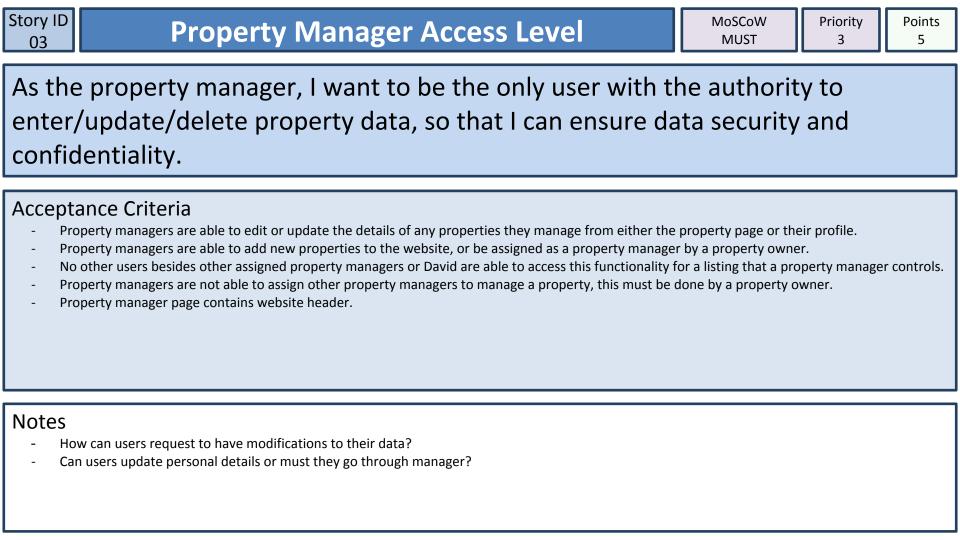
Role 3 - Property Management Staff

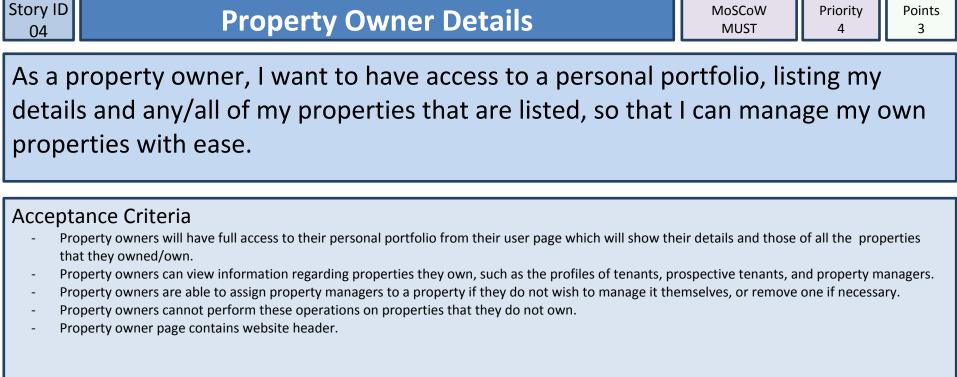
Role 4 - Current Tenant

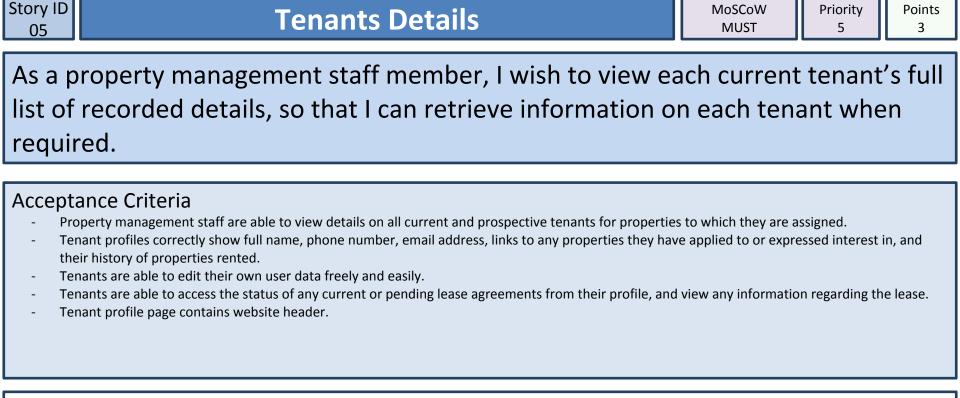
Role 5 - Prospective Tenant



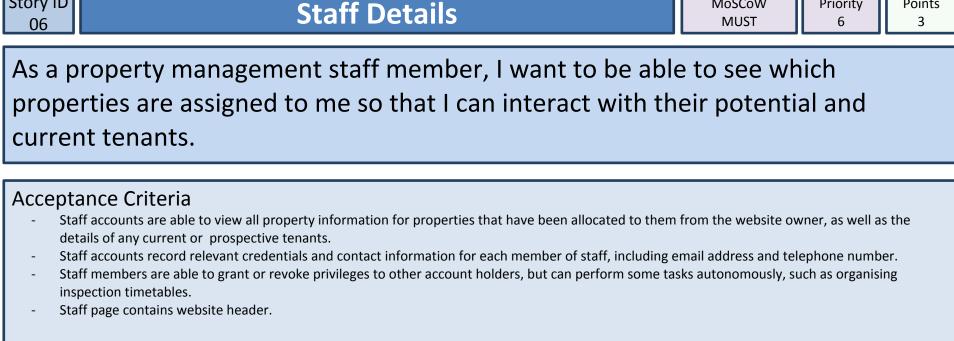








Database to be used for data storage.



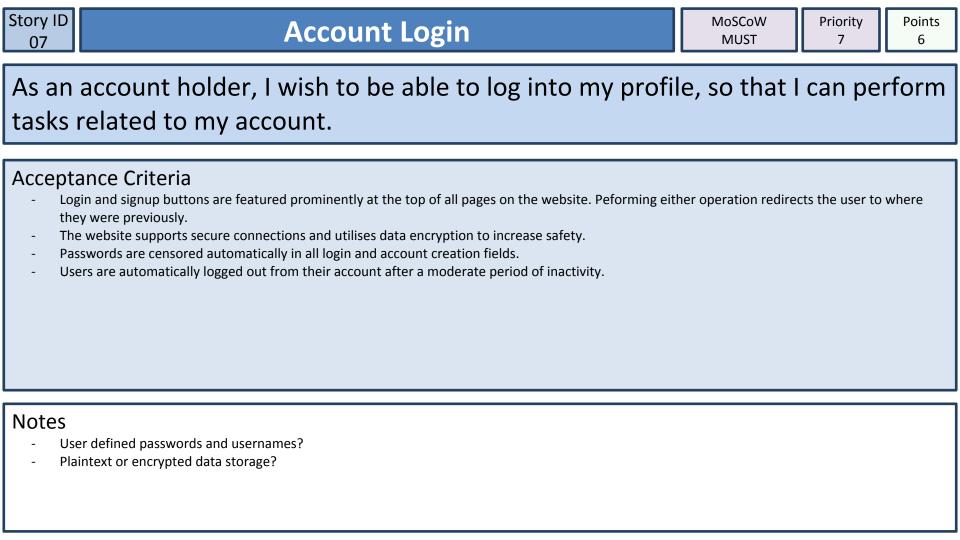
MoSCoW

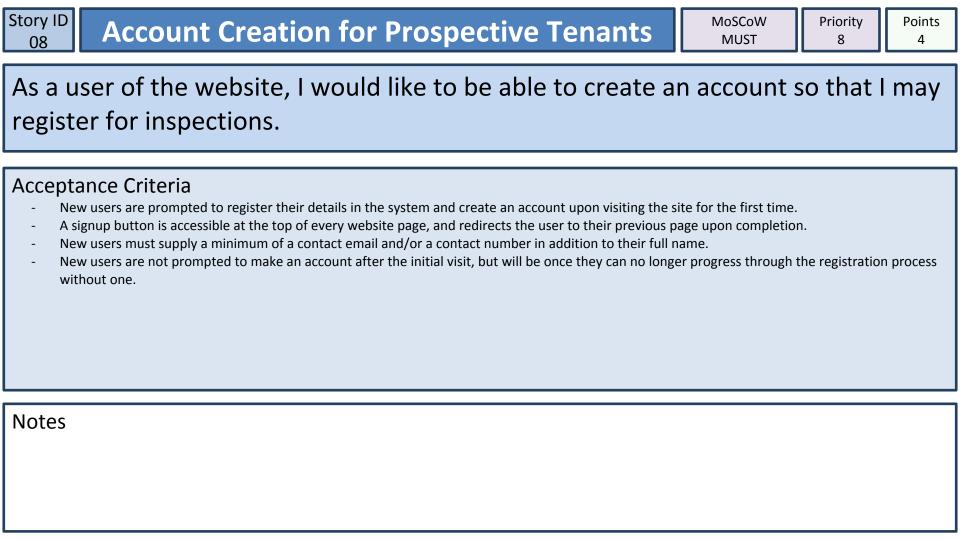
**Points** 

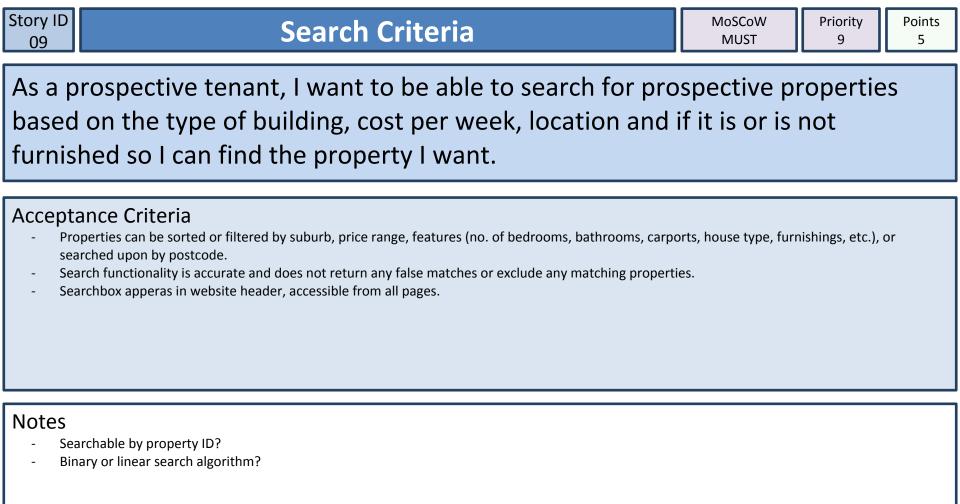
**Priority** 

Story ID

**Notes** 

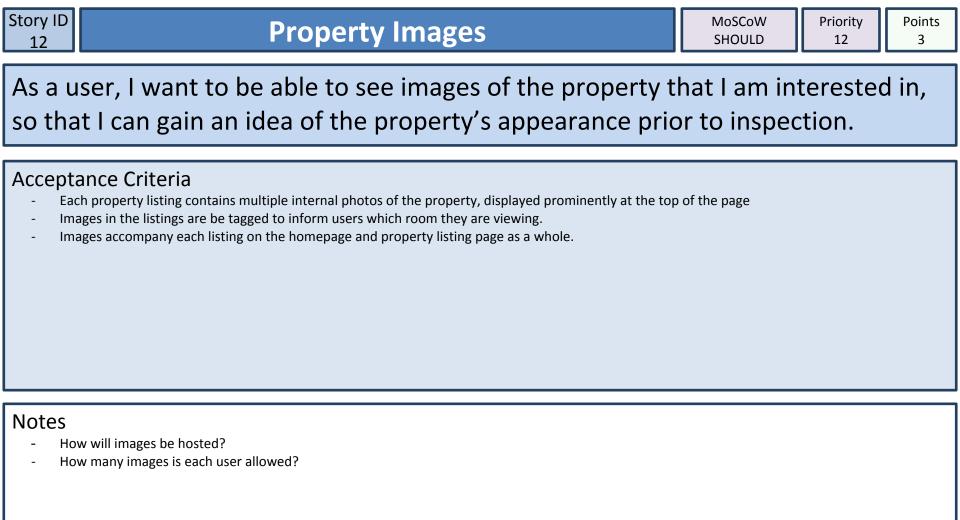


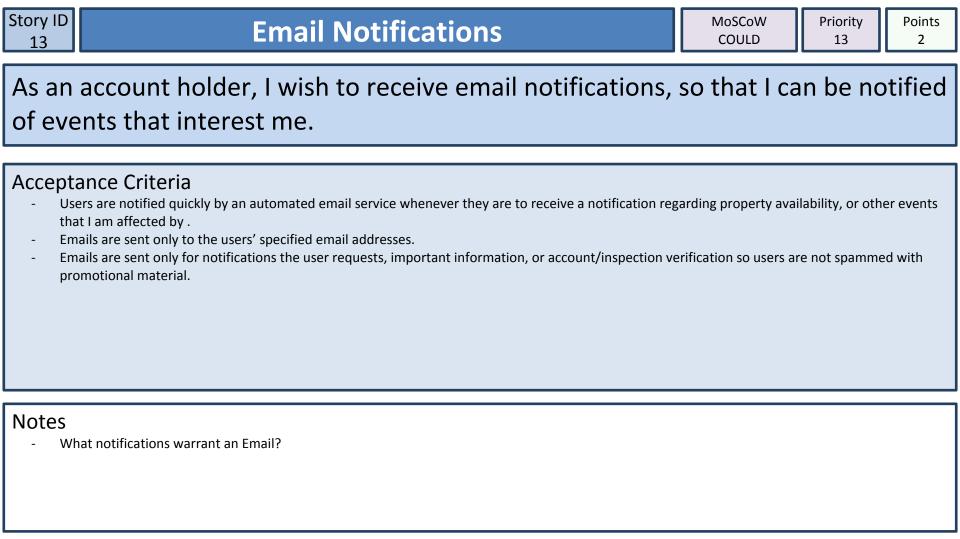




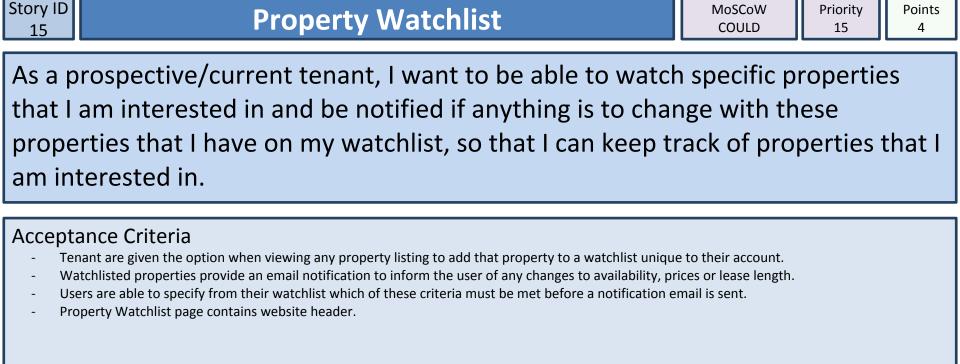
Story ID 10	Creating Inspection Times	MoSCoW MUST	Priority 10	Points 4					
As a property management staff member, I want to be able to create time slots that prospective clients must register for to inspect a property.									
Acceptance Criteria  - Property managers are able to create time slots for property inspections by visiting the page of any property they manage.  - Multiple time slots for any one property manager that overlap cannot be created.  - Time slots can be created for any period during business hours via a modified calendar view, or by manually entering the slot times.  - A single property cannot have more than two 20 minute inspection sessions per week.									
Notes									

Story ID 11	Registering for Inspection	MoSCoW MUST	Priority 11	Points 2				
As a prospective tenant, I want to see what times are available to me for property inspection, so that I can organise my own time to view a property I am interested in.								
Acceptance Criteria  Inspection times are listed clearly on each property's listing page.  Prospective/current tenants cannot book for multiple inspections occurring simultaneously.  If a user is logged in they are able to register for an inspection by from the listing page, if they are not logged in they are prompted to either do so or register for a new account.								
Notes								

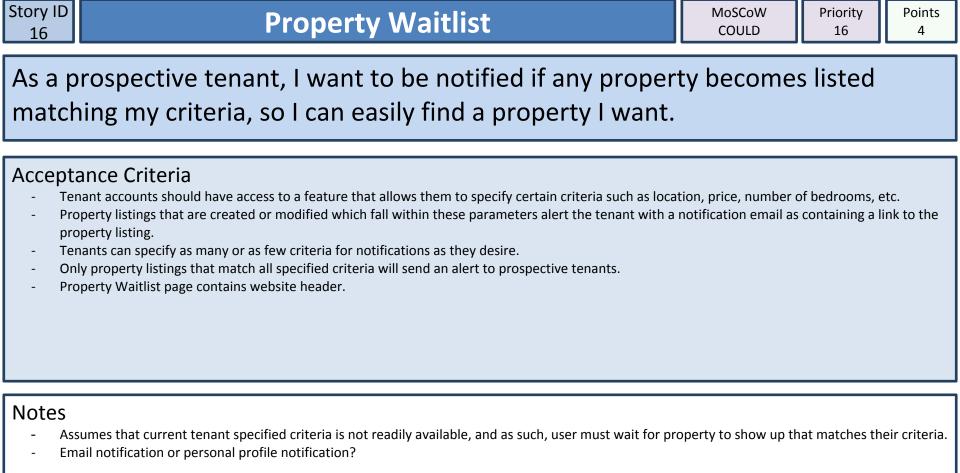


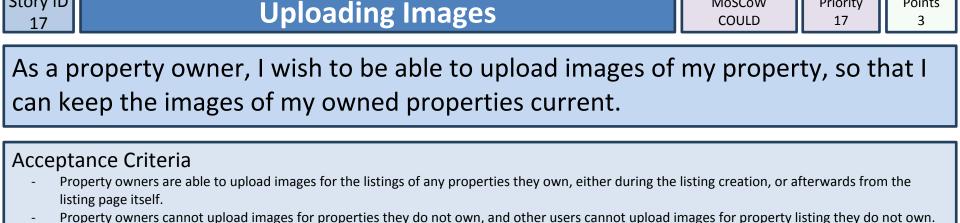


Story ID 14	User Identity Validation	MoSCoW SHOULD	Priority 14	Points 2					
As the property manager, I want to ensure that users who sign up for property inspections are making legitimate requests so that my staff's time is not wasted.									
Acceptance Criteria  - Users who are not logged in are prompted to either log in or register for a new account if they attempt to book an inspection.  - Account creation requires the user's full name and either an email address or phone number to complete.  - Users are required to click a verification link in a confirmation email that is sent before any inspection times are finalised.									
Notes									



OTESEmail notification or personal profile notification?





MoSCoW

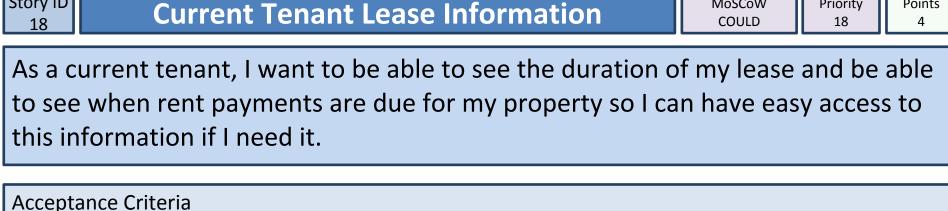
**Priority** 

**Points** 

## **Notes**

Story ID

- Should image uploads be requested or just uploaded without validation from a staff member? How do we ensure that images are current and accurate.
- Where will images be stored?



MoSCoW

**Priority** 

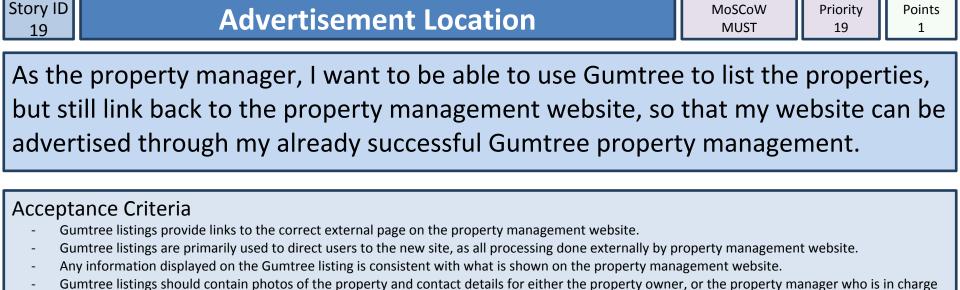
**Points** 

#### Tenants are able to view from links in their profile detailed information about their current lease agreement such as start and finish dates, weekly

- payment amount, payment interval, account payable, property listing of their rental, property manager of the property, and the date their next payment is due. Tenants are also able to access a rental ledger so they can monitor all previously made payments towards their rental acount.

Story ID

**Notes** Should these documents be readily available and linked to each profile, or should it be a request/receive process? Individual assignment of each document will be time consuming, as documents are everchanging...



of the listing.

- Hyperlink to be a part of David's Gumtree profile?
- Each property will require a new hyperlink to be listed with each relative Gumtree advertisement