Overall issues with the data

Date_Issues	Frequency
	216609
Needs Review	4241

The FREQ Procedure

Incident Date	
Incident_Date	Frequency
2002	2123
2003	24359
2004	28484
2005	22631
2006	18643
2007	18116
2008	15727
2009	11075
2010	12108
2011	10921
2012	9984
2013	9536
2014	8659
2015	7721
2016	8182
2017	8340

Distribution of Incident_Date
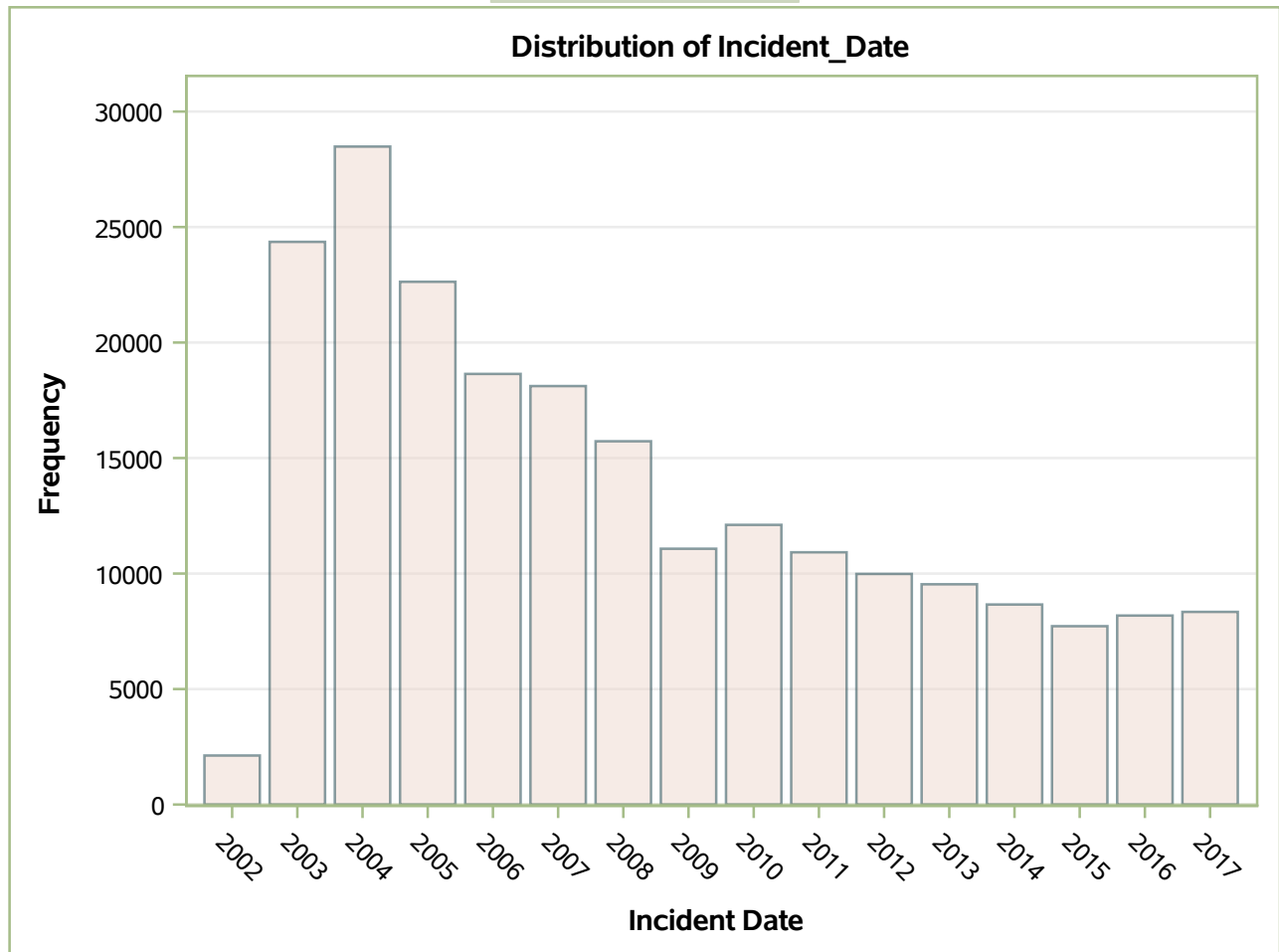
Hawaii Claim_Type CLaim_Site Disposition

The FREQ Procedure

Claim Type	
Claim_Type	Frequency
Complaint	2
Employee Loss (MPCECA)	13
Missed Flight	1
Motor Vehicle	2
Passenger Property Loss	2762
Passenger Theft	7
Personal Injury	35
Property Damage	1481
Unkown	70

Claim Site	
Claim_Site	Frequency
Checked Baggage	3241
Checkpoint	1099
Motor Vehicle	2
Other	20
Unkown	11

Disposition	Frequency
*Insufficient	34
Approve in Full	1017
Closed:Canceled	10
Deny	2030
In Review	207
Settle	674
Unkown	401

The MEANS Procedure

Analysis Variable : Close_Amount Close Amount				
N	Mean	Std Dev	Minimum	Maximum
3769	74	225	0	5166