# **Daisy Cooney**

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#### Education

London School of Economics and Political Science

October 2011 - July 2015 BSc. Social Policy (2:1)

• Dissertation: What has been the impact of community policing?

Richard Huish College, Taunton

September 2008 - July 2011

- A-Levels in Sociology (A\*), Religious Studies (A), Politics (B)
- AS-Level in Late Modern History (A)

Stanchester Community School September 2003 - July 2008

• GCSEs: 10 including Mathematics, English, and Science all grade A-B.

### Relevant Policy Experience

Voluntary Action Islington August 2014 - October 2014

# Directory Researcher

- Created a database of all community and voluntary organisations in the Borough of Islington.
- Marketed the project through social media channels, emails and letters to target audiences.
- Interacted with many organisations at community centres to market the project.
- Collected and collated information from Islingtons local voluntary and community organisations.
- Input information onto a Microsoft Access database.
- Contacted community organisations by telephone, email and one to one meetings to ensure support for the project.
- Met with local ward partners to ensure collaboration with the council in our project.
- Maintained and overviewed the project, ensuring the project was running to schedule.

Macmillan

July 2014 - August 2014

#### Intern, End of Life Care Team

- Amalgamated evidence from a evaluation project into 6 pilot studies carried out for a new process for individuals coping with end of life and bereavement.
- Use of statistics and excel during evaluative process.
- Undertook a scoping project into Compassionate Communities which will be used to help build a strategic model to implement the building of more Compassionate Communities by my line manager.
- Led a meeting with the End of Life Care team, looking into the layout and design of the website.

- Suggested a new layout for the webpages
- Interacted with members of the public and other healthcare professionals via twitter account.

#### Lloyds TSB

February 2011 to September 2011

#### Relationship Manager, National Clubs and Charities Centre

- Maintained and developed customer relationships.
- Gained knowledge and understanding of how charities are run and the pressures faced on a daily basis.
- Led a small team of four staff, supervising their administrative work.
- Met service standards of the company.
- Ensured that, as a team, we met and exceeded stretching targets for attracting new credit balances.
- Created leads for senior management to promote the banks lending and more sophisticated Treasury products.

# Further Work Experience

TPF

July 2015 - Present

#### Recruitment

#### **Fundraising Consultant**

- Built strong and lasting relationships with key charities within the sector including Macmillan Cancer Support and UNICEF UK.
- Successful in working to a brief and providing clients and candidates with results that match their brief.
- Developed strong influencing and negotiating techniques.
- Ability to project manage a number of different cases at the same time.
- Gained conscious ability to actively listen to people and importance of taking time to understand the persons needs, experiences and requirements.

# London School of Economics

December 2013 - April 2015

#### **Event Steward**

- Efficient whilst working both in a team and autonomously.
- Responsible for decision made.
- Meeting the safety requirements in a venue, both before and during an event.
- Interacting with the public and responding to questions, while under pressure.
- Setting up events, checking tickets, directing members of the public, in accordance with health and safety and assisting in Q&A sessions.

National Trust Montacute House April 2013 - September 2013

Barista

Monsoon & Accessorise

September 2008 - September 2010

Sales Assistant