

## **CURRICULUM VITAE**

**DAISY NEKESA SIMIYU**

**TELEPHONE NO:** +254748447761

**EMAIL:** d.daisysimiyu@gmail.com

### **PERSONAL DETAILS**

**LANGUAGES:** English, Swahili

**NATIONALITY:** Kenyan

**GITHUB:** <https://github.com/Daisysimy1>

### **PROFILE SUMMARY**

I am a team player, who is committed to learning, excellence, ethics and people, also relates well with other people. I will always strive to achieve the best results.

### **GOALS**

My immediate goal is to interact fully and work with the large society, growth oriented organization dealing with people from all walks of life.

### **EXPERIENCE**

**Kenya Airports Authority: ICT support**

**15<sup>th</sup> March 2021-21<sup>st</sup> May 2021**

- Handled customer complaints with empathy and composure.
- Assist the end-users and staff on troubleshooting inconsistent programs, identifying its complexities and reporting findings to the management.
- Installation of software and applications to end user machines.
- Offering support for Microsoft Outlook mail installation and troubleshooting.
- Assist in computer preventive maintenance.

### **EDUCATION BACKGROUND**

**2022 Feb to March 2022: Inceptor Kenya**

**Course** Web development and design

**2019 Jan to 2021: Masai Technical Training Institute**

**Course** Diploma in Information and Communication Technology

**2014-2017:** St. Cecilia Girls Misikhu Secondary School

**Certificate** Kenya Certificate of Secondary Education

**2005-2012:** Unity Primary School

**Certificate** Kenya Certificate of Primary Education (KCPE)

**PACKAGES COVERED**

- Computer literacy and operating system
- Word Processing (Microsoft Word)
- Spreadsheet (Microsoft Excel)
- Databases (Microsoft Access)
- PowerPoint

**SKILLS AND COMPETENCE**

- Computer Packages (Microsoft Office proficient)
- Programming language (JavaScript, html, CSS, PHP)
- WordPress
- Flexible
- Self-driven individual
- Soft skills e.g. Organizational skills, listening skills
- High level confidentiality
- Teamwork

**HOBBIES AND INTERESTS**

- Travelling and taking nature walks
- Learning new things
- Reading

**REFEREES**

1. Company: Kenya Airport Authority

Department: ICT

Contact: 0712042993

2. Mr. Wanjala Kuloba,  
Masai Technical Institute,

Contact: 0722304501